

Complaint Record ID	Date	Time	Address	Subdivision
1	02/21/2005	12:00:00 AM	7455 Acorn	Twin Oaks
2	02/14/2005	11:45:00 AM	6133 Cypress Court	Cypress Acres
3	02/04/2005	8:30:00 AM	4744 Dale	Briarwood
4	03/28/2005	9:30:00 AM	Bell Road	Green Springs Valley
5	03/28/2005	3:15:00 PM	8466 Outer Lincoln	Green Springs Valley
6	03/20/2005		8266 Sycamore Drive	Green Springs Valley
7	01/29/2005	5:00:00 PM	5111 Landview	South Broadview
8	01/24/2005	9:05:00 AM	5799 Lisa Lane	Lakeland Court
9	01/19/2005	4:30:00 PM	209 Monroe	Town
10	05/05/2005	2:55:00 PM	8222 Oak Drive	Green Springs Valley
11	04/26/2005	7:15:00 AM	7344 Outer Gray	Town
12	02/13/2005		7544 Outer Lincoln	Mae Hill Meadows
13	01/15/2005	5:30:00 PM	7455 Outer Lincoln	Twin Oaks
14	05/08/2005	3:15:00 PM	None Recorded	South Broadview
15	04/23/2005	2:45:00 PM	5555 Woodlann	Woodlawn
16	05/10/2005	7:30:00 AM	Hwy 66	Whispering Hills
17	05/12/2005	12:15:00 PM	French Island Trail	Town
18	05/14/2005	3:00:00 PM	7511 Broadview Drive	Broadview II
19	05/17/2005	4:00:00 PM	4300 Summer Creek Lane	Summer Creek
20	05/31/2005	2:00:00 PM	8900 Woodland Dr.	Woodland
21	06/07/2005	9:25:00 AM	7300 Edgedale	Twin Oaks
22	06/06/2005	9:25:00 AM	7300 Edgedale	Twin Oaks
23	06/23/2005	2:30:00 PM	6833 RIVER RIDGE DR.	RIVER RIDGE
24	06/24/2005	12:30:00 PM	613 Treelane	Town
25	06/26/2005	1:30:00 PM	7566 Broadview Dr.	Broadview II
26	07/03/2005	7:30:00 PM	511 Adams	Town
27	07/01/2005	3:15:00 PM	Monroe St.	Town
28	07/12/2005	10:00:00 AM	7566 Broadview Dr.	Broadview II
29	07/13/2005	1:30:00 PM	6555 Yorktown Ct.	Heritage Hills
30	08/05/2005	9:30:00 AM	5633 Maple Ln.	Town
31	08/10/2005	1:00:00 PM	8477 Stonegate Dr.	Stonegate
32	08/12/2005	1:00:00 PM	9844 Powers Dr.	Powers Place
33	08/18/2005	9:00:00 PM	9844 Powers Drive	Powers Place
35	08/26/2005	8:00:00 AM	835 Jefferson St	Town

36	08/30/2005	11:00:00 AM	4433 E Lincoln Dr.	outlot Ashbury Park
37	08/30/2005	9:00:00 AM	8277 Larch Pl N	Green Springs Valley
38	09/12/2005	10:45:00 AM	6400 Bell Rive	Bell Rive
39	09/22/2005	10:22:00 PM	10177 Neenah Dr.	Kenosha Hills
40	09/26/2005	9:45:00 AM	5886 Jeffery Ln	Lakeland Courts
41	09/26/2005	3:25:00 PM	5322 Park Dr.	South Broadview
42	09/27/2005	2:45:00 PM	5100 Kenwood Ct.	South Broadview
43	10/10/2005	2:45:00 PM	8322 BIRCH DR. N	GREEN SPRINGS VALLEY
44	10/07/2005	4:15:00 PM	4299 Mary Jo Etta	Mae Hill Meadows
45	10/17/2005	1:45:00 PM	7488 edgedale	twin oaks (South Broadview)
48	10/24/2005	11:10:00 AM	5824 Jeffery Ln.	Lakeland Court
49	10/24/2005	10:00:00 AM	607&609 Villiage LN.	NEWBURGH VILLIAGE
50	10/31/2005	8:15:00 AM	7300 Fairview Drive	TWIN OAKS
51	11/02/2005	8:18:00 AM	10677 Gettysburg	Colonial Hills
52	11/16/2005	8:45:00 AM	8122 N. Birch Drive	Greenspring Valley
53	11/15/2005	11:00:00 AM	8288 Poplar Drive	Greenspring Valley
54	11/16/2005	8:00:00 AM	7300 Fairview Drive	Twin oaks
55	11/16/2005	4:45:00 AM	3588 Katalla Drive	Springston Canterbury Green
56	11/21/2005	8:45:00 AM	6544 River Ridge Drive	Riverridge
57	11/23/2005	12:50:00 PM	10094 Stonecreek Circle	Stonecreek Estates
58	12/05/2005	9:00:00 AM	8211 Oak Drive	Greenspring Valley
59	12/06/2005	10:40:00 AM	612 Bartlet Street	Hillcrest Terrace
60	12/07/2005	2:00:00 PM	Premier Video	Triple Crown
61	12/10/2005	1:00:00 PM	8299 N. Larch Place	Greenspring Valley
62	12/13/2005	8:00:00 PM	4966 Jamestown CT.	Heritage

63	12/19/2005	10:00:00 AM	8344 Stonegate Drive	Stonegate
64	12/19/2005	9:00:00 AM	4277 Pine Drive	Broadview
65	12/19/2005	2:20:00 PM	5763 Riverwalk	Village at Riverwalk
66	12/19/2005	2:40:00 PM	519 Jefferson Street	Galloway Part 1
67	12/22/2005	2:50:00 PM	512 ADAMS STREET	HILLCREST TERRACE
68	12/22/2005	3:40:00 PM	608 Jefferson Street	Galloway Part 1
69	12/27/2005	1:00:00 PM	707 CAROLE PLACE	FOREST PARK
70	01/11/2006	8:30:00 AM	1112 W. PHELPS DRIVE	TOWN
71	01/17/2006	11:05:00 AM	10000 BOURBON STREET	GASLIGHT SQUARE
72	01/18/2006	12:45:00 PM	16 W. JENNINGS STREET	TOWN
73	01/18/2006	1:15:00 PM	4355 SPRUCE DRIVE	GREENSPRING VALLEY
74	01/19/2006	8:00:00 AM	4355 SPRUCE DRIVE	GREENSPRING VALLEY
75	01/19/2006	8:30:00 AM	4333 SPRUCE DRIVE	GREENSPRING VALLEY
76	01/19/2006	3:05:00 PM	511 ADAMS ST.	TOWN
77	01/20/2006	3:20:00 PM	10700 GETTYYSBURGH DR.	COLONIAL HILLS
78	01/22/2006	4:30:00 PM	4333 SPRUCE DRIVE	GREENSPRING VALLEY

79	01/23/2006	9:30:00 AM	8277 SCAMORE ST.	GREENSPRING VALLEY
80	01/27/2006	9:00:00 AM	1007 W. HWY 662	TOWN
81	01/29/2006	11:43:00 AM	5803 RIVERWALK CIRCLE	THE VILLIAGE IN RIVERWALK
82	01/30/2006	8:30:00 AM	511 ADAMS ST.	HILLCREST TERRACE
83	01/30/2006	10:30:00 AM	724 HILLCREST STREET	HILLCREST TERRACE
84	02/02/2006	1:00:00 PM	CANTERBURY CT.	SPRINGSTON
85	02/02/2006	2:30:00 PM	BELL RD.@ BIRCH DR.	GREENSPRING VALLEY
86	02/04/2006	3:05:00 PM	5299 BLUERIDGE DR.	SUDAMAR HEIGHTS
87	02/05/2006	10:00:00 AM	VILLIAGE LANE	NEWBURGH VILLIAGE
88	02/08/2006	1:20:00 PM	3755 CLOVER DRIVE	SWEATS
89	02/08/2006	2:15:00 PM	8911 & 8899 HICKERY LANE	WOODLAND
90	02/25/2006	10:00:00 AM	4611 PINE DRIVE	BROADVIEW
92	02/28/2006	12:00:00 AM	4533 BRIGHTON COURT	THORNBROOK
93	03/01/2006	2:00:00 PM	10644 FALL CREEK DR.	FALL CREEK
94	03/02/2006	9:30:00 AM	703 TREE LANE	TOWN

95	03/02/2006	10:00:00 AM	210 JENNINGS ST.	TOWN
96	03/09/2006	12:15:00 PM	6544 RIVER RIDGE DR.	RIVER RIDGE
97	03/12/2006	8:04:00 PM	7854 OWENS DRIVE	TENNYSON TERRACE
98	03/13/2006	7:45:00 AM	7711 HERMITAGE	OLD HICKERY
99	03/13/2006	1:00:00 PM	7555 WHITE OAK CT.	OLD HICKORY
100	03/13/2006	1:35:00 PM	2511 BRIARCLIFF DR.	BLUE LAKE
101	03/13/2006	6:00:00 PM	7578 OAKLAWN	TWINOAKS
102	03/14/2006	8:06:00 AM	7399 OAKPARK DR.	TWINN OAKS
103	03/15/2006	8:35:00 AM	5422 KENWOOD CIRCLE	SOUTH BROADVIEW
104	03/17/2006	11:10:00 AM	619 ROSE DRIVE	HILLCREST TERRACE
105	03/20/2006	11:30:00 AM	6500 HEMLOCK WAY	RIDGEWOOD
106	03/28/2006	9:20:00 AM	8222 LARCH PLACE	GREENSPRING VALLEY
107	03/30/2006	9:15:00 AM	8400 POPLAR DRIVE	GREENSPRING VALLEY
108	04/03/2006	9:45:00 AM	7455 OAKLAWN DRIVE	TWIN OAKS
109	03/30/2006	1:50:00 PM	5322 E. TIMBERWOOD DR.	SOUTH BROADVIEW

110	03/31/2006	12:00:00 PM	612 BARTLET DR.	HILLCREST TERRACE
111	04/07/2006	5:00:00 PM	2199 KENYON RIDGE	LAKERIDGE
112	04/12/2006	10:10:00 AM	5755 MAPLE LANE	KOFFITZ
113	04/12/2006	12:35:00 PM	7999 MEADOW LN.	BROADVIEW B
114	04/16/2006	1:30:00 PM	3199 BROOKFIELD	OLD HICKORY
115	04/25/2006	2:25:00 PM	2000 VICTORIA NATIONAL BLVD.	VICTORIA MANOR 1
116	04/28/2006	3:10:00 PM	6111 MAGNOLIA DR.	CYPRESS ACRES
117	05/15/2006	11:05:00 AM	205 PHELPS DR.	STEAMBOAT RUN
118	05/15/2006	7:00:00 PM	10677 GETTYSBURG	COLONIAL HILLS
119	05/19/2006	11:30:00 PM	4500 BELL RD.	STONEGATE
120	05/22/2006	3:10:00 PM	4800 SCENIC DR.	WINDSONG EAST
121	05/26/2006	2:30:00 PM	5511 LAKESIDE DR.	ROYAL HIGHLAND
122	05/25/2006	9:00:00 AM	7855 MELODY LN.	TENNYSON TERRACE

123	06/01/2006	10:00:00 AM	FILLMORE & ALLEY	TOWN
124	06/02/2006	12:30:00 PM	10557 TECUMSCH DR.	MANSFIELD
125	06/02/2006	10:30:00 AM	5942 JEFFERY LN.	GASLIGHT SQUARE
126	06/03/2006	9:15:00 AM	8155 COBBLESTONE CT.	SPRINGSTON CANTERBURY GREEN
127	06/05/2006	2:00:00 PM	4611 PINE DR.	BROADVIEW
128	06/05/2006	9:15:00 AM	5486 LAKESIDE DR.	ROYAL HIGHLAND
129	06/12/2006	12:50:00 PM	111 JEFFERSON ST.	TOWN
130	06/19/2006	10:45:00 AM	7890 MARGET CR.	ENGELBRECHT PLACE
131	06/21/2006	3:10:00 PM	7877 MEADOW LN.	BROADVIEW B
132	06/22/2006	9:45:00 AM	5322 EAST TIMBERWOOD DR.	SOUTH BROADVIEW
133	06/28/2006	12:40:00 PM	7766 MEADOW LN.	BROADVIEW
134	06/29/2006	12:40:00 PM	6422 VANN ROAD	N/A

135	06/30/2006	10:35:00 AM	5833 FERSTEL ROAD	N/A
136	07/05/2006	8:35:00 AM	WASHINGTON ST.&WATER ST.	TOWN
137	07/07/2006	1:35:00 PM	5800 FERSTEL RD.	N/A
138	07/07/2006	6:15:00 PM	6533 HERIATAGE DR.	HERITAGE PLACE
139	07/08/2006	7:00:00 AM	10022 BOURBON ST.	LAKELAND COURT
140	07/08/2006	11:45:00 AM	8088 Meadow Ln	Broadview
141	07/08/2006	12:20:00 PM	5999 Ferstel Rd	NONE
142	07/09/2006	7:00:00 PM	6400 Bell Rive	Bell Rive
143	07/10/2006	11:30:00 AM	6077 Glacier	Summitt Pt
144	07/10/2006	1:40:00 PM	4088 Frame Rd	Triple Crown
145	07/12/2006	1:30:00 PM	101 AUBURN ST.	WINDSOR
146	07/12/2006	3:20:00 PM	5322 E. TIMBERWOOD DR.	SOUTH BROADVIEW
147	07/14/2006	7:45:00 AM	2422 BRIARCLIFF DR.	BLUE LAKE
148	07/13/2006	3:30:00 PM	8188 OAK ST.	GREENSPRINGS VALLEY
149	07/17/2006	8:30:00 AM	7377 OAKLAWN DR.	TWIN OAKS
150	07/17/2006	10:00:00 AM	8166 MAGNOLIA LN.	CYPRESS ACRES

151	07/19/2006	2:40:00 PM	7866 RIDGEMONT DR.	BROADVIEW B
152	07/19/2006	1:55:00 PM	7744 RIDGEMONT DR.	BROADVIEW B
153	07/20/2006	11:05:00 AM	206 LAMEY LN.	STEAMBOAT RUN
154	07/20/2006	11:20:00 AM	4277 PINE DR.	TENNYSON TERRACE
155	07/21/2006	1:00:00 PM	SHARRON RD.&CYPRESS ST.	TOWN
156	07/26/2006	3:00:00 PM	7633 RIDGEMONT DR.	BROADVIEW B
157	08/02/2006	1:00:00 PM	6678 CEDAR DRIVE	RIDGEWOOD
158	08/01/2006	9:00:00 AM	5800 FERSTEL ROAD	N/A
159	08/04/2006	2:20:00 PM	8244 OAK DRIVE	GREENSPRING VALLEY
160	08/01/2006	10:50:00 AM	18 OLD ORCHARD RD.	DARBY HILLS
162	08/04/2006	2:20:00 PM	8244 OAK DR.	GREENSPRINGS VALLEY
163	08/04/2006	8:00:00 AM	306 STATE ST	TOWN
164	08/07/2006	10:00:00 AM	8222 OAK DR.	GREEN SPRINGS VALLEY

165	08/07/2006	11:00:00 AM	309 FIRST ST.	TOWN
166	08/08/2006	8:00:00 AM	8211 NORTH BIRCH	GREEN SPRINGS VALLEY
167	08/08/2006	1:30:00 PM	306 STATE STREET	TOWN
168	08/09/2006	11:45:00 AM	5800 FERSTEL RD	N/A
169	08/09/2006	11:00:00 AM	7433 LENN LN	HILLVIEW
170	08/11/2006	9:00:00 AM	210 WEST JENNINGS	TOWN
171	08/11/2006	9:00:00 AM	7468 OAKLAWN DR	TWIN OAKS
172	08/14/2006	3:00:00 PM	7400 OAKLAWN	TWIN OAKS
173	08/11/2006	7:00:00 PM	210 WEST JENNINGS	TOWN
174	08/15/2006	10:00:00 PM	4033 BELL RD	TRIPLE CROWN
175	08/22/2006	1:00:00 PM	EAST END OF PHELPS DR	TOWN
176	08/28/2006	9:35:00 AM	612 BARTLETT DR	HILLCREST TERRACE
177	08/28/2006	9:20:00 AM	5688 CYPRESS	SOUTH BROADVIEW
178	08/28/2006	10:00:00 AM	7288 SHADY OAK DR	LAKEVALE ESTATES

179	09/06/2006	10:15:00 AM	4444 E. BIRCH DR.	GREENSPRING VALLEY
180	09/07/2006	8:00:00 AM	5833 FERSTEL RD.	TOWN
181	09/13/2006	7:10:00 AM	2422 Briarcliff	Blue Lake
182	09/14/2006	11:00:00 AM	Village lane	TOWN
183	09/19/2006	1:39:00 PM	631 OUTER GRAY	TOWN
184	09/23/2006	9:55:00 AM	8122 BIRCH DR.	GREENSPRING VALLEY
185	09/22/2006	7:59:00 PM	2488 Briarcliff	Blue Lake
186	09/22/2006	9:15:00 PM	3611 Canterbury rd.	Springston
187	09/23/2006	9:55:00 AM	8122 N Birch	Green Springs Valley
188	09/23/2006	11:47:00 AM	8286 N. Birch	Green Springs Valley
189	09/23/2006	12:05:00 PM	4177 Country Ridge dr.	Rabbit Run
190	09/23/2006	12:09:00 PM	8288 N. Birch	Green Springs Valley
191	09/23/2006	3:56:00 PM	2422 Briarcliff	Blue Lake
192	09/24/2006	10:30:00 AM	6644 Anderson rd.	none

193	09/24/2006	5:30:00 AM	8122 N. Birch	Green Springs Valley
194	09/25/2006	10:00:00 AM	8122 N. Birch	Green Springs Valley
195	09/25/2006	2:50:00 PM	4499 Pine dr.	Tennyson Terrace
196	09/25/2006	10:00:00 AM	8366 Kingston dr.	Kingston
197	09/27/2006	10:00:00 AM	206 E. Gray	Town
198	09/28/2006	3:30:00 PM	10777 Williamsburg dr.	Colonial Hills
199	09/28/2006	9:00:00 AM	4200 ST. RD. 261	TENNYSON TERRACE
200	09/28/2006	10:00:00 AM	706 St. Catherine ct.	Forest Park
201	09/28/2006	3:50:00 PM	7899 Meadow ln	Broadview B
202	10/02/2006	9:40:00 AM	206 E. Gray	Town
203	10/03/2006	11:00:00 AM	8188 O. Lincoln ave	Green Springs Valley
204	10/03/2006	10:00:00 AM	5066 Tippecanoe	Kenosha Hills
205	10/03/2006	12:00:00 PM	4899 Brosend	Franklin Place
206	10/07/2006	10:30:00 AM	920 Woodridge	Jefferson Park
207	10/11/2006	12:15:00 PM	7890 Margaret cr	Engelbrecht Place

208	10/20/2006	8:45:00 AM	4322 Spruce dr	Green Springs Valley
209	10/24/2006	10:00:00 AM	107 Lamey ln	Town
210	10/27/2006	2:30:00 PM	5215 Oakwood	Sudamar Heights
211	10/28/2006	11:00:00 AM	5644 Anderson rd.	n/a
212	10/27/2006	10:19:00 PM	2522 Briarcliff dr	Blue Lake
213	10/27/2006	10:19:00 AM	2522 Briarcliff	Blue Lake
214	11/01/2006	10:05:00 AM	38 Williams Lane	Steamboat Run
215	11/02/2006	8:50:00 AM	6311 Pfafflin Lake Blvd.	Lakevale Estates
216	10/06/2006	2:45:00 PM	6700 Old Stone House Dr	Old Stone House
217	11/08/2006	2:15:00 PM	10000 Bourbon St	Lakeland Ct.
218	11/08/2006	3:00:00 PM	8188 Lincoln Ave.	Green Springs Valley
219	11/08/2006	2:10:00 PM	5411 Park Dr	South Broadview
220	11/09/2006	10:20:00 AM	224 Jennings St	Town
221	11/13/2006	9:40:00 AM	612 Bartlett	Hillcrest Terrace I
222	11/14/2006	3:30:00 PM	13 Washington	Town
223	11/17/2006	9:10:00 AM	8111 Meadow Lane	Broadview "B"
224	11/21/2006	2:40:00 PM	608 Jefferson St	Town

225	11/21/2006	1:35:00 PM	8133 Yorkridge	Yorkridge
226	11/28/2006	9:50:00 AM	6700 Old Stonehouse	Old Stonehouse
227	12/06/2006	9:40:00 AM	5733 Maple Lane	Koffitz
228	12/07/2006	1:10:00 PM	8111 Yorkridge Dr	Yorkridge
229	12/08/2006	7:10:00 AM	5477 Kenwood	South Broadview
230	12/11/2006	10:20:00 AM	7344 Outer Lincoln	Mae Hill Meadows
231	12/11/2006	5:30:00 PM	4667 Stonegate Dr	Stonegate
232	12/18/2006	2:56:00 PM	7088 Hwy 662 E	Old Stonehouse
233	12/18/2006	3:10:00 PM	8200 Chestnut Dr.	Green Springs Valley
234	12/20/2006	1:43:00 PM	3788 Epworth Rd	In County
235	12/20/2006	8:13:00 PM	8199 N Birch Dr	Greenspring Valley
236	12/20/2006	8:42:00 PM	8211 Birch Dr	Greenspring Valley
237	12/26/2006	9:15:00 AM	8230 Chestnut Dr	Green Springs Valley
238	12/26/2006	2:40:00 PM	9844 Powers Dr	Powers Place
239	12/28/2006	11:50:00 AM	417 W Jennings St	Town

240	12/29/2006	4:00:00 PM	4011 Hwy 261	Family Video
241	01/01/2007	12:15:00 PM	6511 Heritage Dr	Heritage Hills
242	01/02/2007	2:45:00 PM	4814 Martin Rd	Heritage Place
243	01/03/2007	10:33:00 AM	4188 Frame Rd	Hillside
244	01/05/2007	8:30:00 AM	6511 Heritage Dr	Heritage Place
245	01/05/2007	10:30:00 AM	4814 Martin Rd	Heritage Place
246	01/05/2007	4:00:00 PM	6522 Concord Dr	Heritage Place
247	01/05/2007	5:24:00 PM	4814 Martin Rd	Heritage Place
248	11/13/2007	11:00:00 AM	2511 Briar Cliff Dr	Blue Lake
249	01/15/2007	12:40:00 AM	2511 Briar Cliff Dr	Blue Lake
251	01/16/2007	9:25:00 AM	415 E Jennings	Town
252	01/17/2007	10:05:00 AM	5897 Jeffries Lane	Lakeland Court
253	01/25/2007	10:53:00 AM	10177 Kimberly Lane	Powers
254	01/26/2007	10:07:00 AM	6500 Red Horse Pike	Old Stonehouse Estates
255	01/26/2007	10:40:00 AM	5457 Landview Drive	South Broadview

256	02/03/2007	9:10:00 AM	6144 Pfafflin Lake Blvd.	Lakevale Estates
257	02/06/2007	9:00:00 AM	5455 Jefferies Lane	South Broadview
258	02/09/2007	10:55:00 AM	5833 Ferstel Road	County
259	02/12/2007	7:45:00 AM	111 Jefferson Street	Town
260	02/12/2007	8:40:00 AM	10267 Bourbon Street	Gaslight Square
261	02/12/2007	8:59:00 AM	5987 Jeffries Lane	Lakeland Court
262	02/13/2007	8:45:00 AM	958 Tree Lane	Forest Park
263	02/16/2007	7:56:00 AM	10000 Block of 662	Epworth
264	02/16/2007	7:28:00 AM	612 Bartlett Street	Hillcrest Terrace
265	02/20/2007	9:12:00 AM	8333 Yorkridge Drive	Lancaster
266	02/20/2007	4:15:00 PM	7433 Lenn Lane	Twin Oaks
267	02/22/2007	8:06:00 AM	7011 Rosewood Lane	Rosewood
268	02/21/2007	12:55:00 PM	4814 Martin Road	Heritage Place
269	02/23/2007	8:45:00 AM	10855 Williamsburg Court	Colonial Hills
270	02/23/2007	10:50:00 AM	5288 Blue Ridge Drive	Sudamar Heights
271	02/25/2007	12:00:00 PM	7433 Lenn Lane	Twin Oaks

272	02/26/2007	10:11:00 AM	724 Cypress (corner of Cypress/Sharon)	Town
273	02/28/2007	8:10:00 AM	7677 Broadview Dr	Broadview B
274	02/28/2007	8:40:00 AM	8011 Sharon Road	Cherry Hills
275	03/02/2007	9:24:00 AM	7400 Acorn Dr	Twin Oaks
276	03/03/2007	12:26:00 PM	4411 W Larch Place	Green Spring Valley
277	03/06/2007	1:21:00 PM	719 Sharon Rd.	Sharon Rose Ext.
278	03/07/2007	9:25:00 AM	724 Jefferson	Town
279	03/07/2007	6:09:00 PM	7633 Ridgemont Dr	Broadview B
280	03/08/2007	11:55:00 AM	8100 Larch Place	Green Spring Valley
281	03/08/2007	5:49:00 PM	4088 Count Fleet	Triple Crown
282	03/12/2007	2:56:00 PM	612 Barlett	Hillcrest Terrace
283	03/12/2007	5:10:00 PM	4222 Pine Drive	Broadview
284	03/13/2007	8:03:00 AM	5455 Jefferies Lane	South Broadview
285	03/13/2007	1:00:00 PM	7688 Meadow Lane	Broadview
286	03/14/2007	3:55:00 PM	5422 E Timberwood Drive	South Broadview
287	03/15/2007	9:16:00 AM	8299 Outer Lincoln	Green Spring Valley
288	03/16/2007	7:15:00 AM	5699 Woods Lane	Shady Woods

289	03/16/2007	9:25:00 AM	380 French Island Trail	Town
290	03/17/2007	10:14:00 AM	7800 Meadow Lane	Broadview B
291	03/19/2007		8200 Chestnut	Green Spring Valley
292	03/20/2007	3:08:00 AM	Martin Road (between Sharon & Blue Spruce)	County
293	03/20/2007	2:55:00 PM	402 Jefferson St	Town
294	03/21/2007	1:16:00 PM	719 Sharon Rd	Forest Park
295	03/21/2007	2:20:00 PM	5215 to 5299 Oakwood Drive	Sudamar Apartments
296	03/21/2007	6:20:00 PM	5800 Ferstel Road	County
297	03/22/2007	1:00:00 PM	8277 N Larch Pl	Green Springs Valley
298	03/22/2007	4:35:00 PM	613 Barlett Dr	Hillcrest Terrace
299	03/23/2007	8:51:00 AM	7400 Acorn Drive	Twin Oaks
300	03/26/2007	9:10:00 AM	6700 Old Stonehouse Dr	Olde Stonehouse Estates
301	03/26/2007	9:15:00 AM	7333 South Shore Dr	Pfafflin Lake/Lakevale Estates
302	03/26/2007	9:25:00 AM	5433 Jeffries Lane	South Broadview
303	03/26/2007	9:30:00 AM	8000 Meadow Lane	Broadview
304	03/27/2007	9:51:00 AM	State & Jennings Street	Town
305	03/27/2007	10:16:00 AM	7844 Owens Drive	Broadview C

306	03/27/2007	3:00:00 PM	2955 Oak Trail Drive	Oak Grove
307	03/27/2007	3:07:00 PM	10511 Cricklewood Drive	Cricklewood
308	03/28/2007	1:42:00 PM	8277 N Larch Place	Green Spring Valley
309	03/28/2007	2:15:00 PM	7824 Margaret Circle	Engelbrecht Place
310	03/28/2007	3:00:00 PM	8255 N Larch Drive	Green Spring Valley
311	03/29/2007	8:50:00 AM	10855 Williamsburg Court	Colonial Hills
312	03/29/2007	10:36:00 AM	4499 Pine Dr	Broadview
313	03/30/2007	11:40:00 AM	4814 Martin Rd	Heritage Place
314	03/30/2007	12:29:00 PM	719 Sharon Rd	Sharon Rose Manor
315	03/31/2007	4:15:00 PM	613 Bartlett Drive	Hillcrest Terrace
316	04/02/2007	9:17:00 AM	4411 W Larch Place	Green Spring Valley
317	04/02/2007	12:26:00 PM	8188 Red Bud Court	Kingston
318	04/02/2007	9:49:00 AM	3777 Katella Drive	Springston
319	04/02/2007	2:10:00 PM	4222 & 4200 Pine Drive	Broadview
320	04/03/2007	10:20:00 AM	3455 Forestdale Drive	Kingston Manor
321	04/02/2007	3:10:00 PM	10255 Marquette	Kenosha Hills

322	04/03/2007	10:40:00 AM	622 Forest Park Drive	Forest Park
323	04/03/2007	10:48:00 AM	3400 Avondale Dr	Kingston
324	04/03/2007	2:19:00 PM	7844 Owens Drive	Tennyson Terrace
325	04/04/2007	8:20:00 AM	5833 Ferstel Rd	County
326	04/05/2007	3:05:00 PM	7644 Ridgemont Drive	Broadview
327	04/09/2007	3:00:00 PM	5333 Kenwood Court	South Broadview
328	04/10/2007	12:25:00 PM	943 Treelane	Forest Park
329	04/11/2007	3:04:00 PM	3599 Crossgate Court	Old Hickory
330	04/11/2007	3:25:00 PM	5800 Ferstel Rd	County
331	04/12/2007	1:24:00 PM	2099 Old Mill Court	Lakeridge
332	04/13/2007	8:30:00 AM	908 Woodridge Court	Jefferson Park
333	04/13/2007	9:14:00 AM	6150 Mayfield Court	Lincoln Pointe
334	04/13/2007	9:40:00 AM	306 State Street	Town
335	04/18/2007	8:23:00 AM	211 E Jennings	Town
336	04/18/2007	10:20:00 AM	719 Sharon Road	Sharon Rose Manor
337	04/18/2007	1:10:00 PM	726 Forest Park	Forest Park
338	04/20/2007	1:15:00 PM	719 Sharon Road	Sharon Rose Manor

339	04/23/2007	2:15:00 PM	7422 Acorn Drive	Twin Oaks
340	04/23/2007	2:45:00 PM	7800 Meadow Lane	Broadview
341	04/23/2007		4655 Clint Circle	Asher
342	04/26/2007	9:53:00 AM	311 E. Jennings (home)	401 E. Main St (garage)(on empty lot)
343	04/27/2007	9:30:00 AM	7877 Meadow Lane	Broadview
344	04/27/2007	12:25:00 PM	6677 Old Stonehouse	Old Stonehouse
345	04/29/2007	9:15:00 PM	6699 Valley Road	Springvale
346	04/30/2007	1:35:00 PM	2433 Holbrook Drive	Blue Lake Estates
347	04/30/2007	2:23:00 PM	4499 Pine Drive	Broadview
348	05/01/2007	6:30:00 PM	4088 Country Place Drive	Country Place
349	05/04/2007	11:30:00 AM	4333 Cherry Blossom Court	Lincolnwood
350	05/07/2007	12:30:00 PM	Kimberly Lane	Powers Place
351	05/07/2007	12:30:00 PM	Entire Bartlett Drive	Hillcrest Terrace
352	05/04/2007	1:00:00 PM	3144 State Road 261	County
353	05/09/2007	8:15:00 AM	8100 Outer Lincoln	Outer Lincoln adjacent Green Springs
354	05/09/2007	8:17:00 AM	Vann Road	Engelbrecht Place Phase I
355	05/09/2007	10:00:00 AM	5111 Primrose/west side of Bell	Copper Creek/wooded area

356	05/09/2007	1:10:00 PM	921 West Phelps Drive	Town
357	05/09/2007	1:45:00 PM	1112 West Phelps	Town
358	05/09/2007	11:30:00 AM	8277 Chestnut	Green Spring Valley
359	05/10/2007	2:11:00 PM	4411 West Larch Place	Green Spring Valley
360	05/14/2007	9:08:00 AM	8255 Oak Drive Lot 32	Green Spring Valley
361	05/14/2007	11:10:00 AM	4500 Bell Road (corner of Lincoln)	Green Spring Valley
362	05/14/2007	2:15:00 PM	8122 Outer Lincoln	Green Spring Valley
363	05/14/2007	5:00:00 PM	8088 Outer Lincoln	Green Spring Valley
364	05/15/2007	3:30:00 PM	7894 Marget Circle	Engelbrecht Place
365	05/16/2007	11:09:00 AM	719 Sharon Road	Sharon Rose Manor
366	05/17/2007	10:00:00 AM	8122 Beech Drive	Green Spring Valley
367	05/21/2007	11:20:00 AM	8022 Ridgemont Drive	Broadview
368	05/21/2007	11:44:00 AM	8422 Stonegate	Stonegate
369	05/21/2007	11:44:00 AM	8322 Outer Lincoln Avenue	Green Spring Valley
370	05/23/2007	10:00:00 AM	5722 Spring Corner Road	Spring Corner
371	05/24/2007	10:00:00 AM	609 Bartlett	Hillcrest Terrace
372	05/24/2007	1:30:00 PM	2544 Caytlyn Court	Gourley Place
373	05/23/2007	1:36:00 PM	402 Jefferson Street	Town

374	05/25/2007	9:45:00 AM	10299 Tecumseh Drive	Kenosha Hills
375	05/29/2007	9:30:00 AM	8133 Outer Lincoln	Green Spring Valley
376	05/29/2007	3:40:00 PM	7822 Owens Drive	Broadview
377	05/30/2007	10:00:00 AM	1 Tidworth/8555-5900 Kroeger Lane	Riverwind Apartments
378	05/30/2007	10:55:00 AM	6422 Vann Road	Highland Hills - Lot 12
379	05/30/2007	11:06:00 AM	5244 Anderson Road	County
380	05/31/2007	4:12:00 PM	8111 N. Larch Place	Green Spring Valley
381	06/01/2007	1:24:00 PM	4500 Bell Road	Green Spring Valley
382	06/02/2007	3:30:00 PM	312 W Main Street	Town
383	06/04/2007	1:20:00 PM	10066 Powers Drive	Powers Place
384	06/04/2007	1:45:00 PM	7477 Edgedale Drive	South Broadview
385	06/05/2007	8:16:00 AM	9788 Pollack Avenue	County
386	06/05/2007	12:20:00 PM	6422 Vann Road	County
387	06/05/2007	3:36:00 PM	4944 Jamestown Drive	Heritage
388	06/05/2007	2:50:00 PM	6711 Ferstel Road	County
389	06/07/2007	10:30:00 AM	10122 Powers Drive	Powers Place
390	06/11/2007	11:00:00 AM	6677 Valley Road	Rustic Hills
391	06/11/2007	3:00:00 PM	5800 Ferstel Road	County
392	06/14/2007	9:38:00 AM	5077 New York Avenue	Heritage Place V

393	06/14/2007	10:10:00 AM	2288 Sagewood Court	Lakeridge
394	06/15/2007	4:40:00 PM	4966 Jamestown Drive	Heritage Hills
395	06/18/2007	8:30:00 AM	5800 Ferstel Road	County
396	06/18/2007	2:15:00 PM	7477 Edgedale Drive	South Broadview
397	06/19/2007	12:20:00 PM	10122 Powers Drive	Powers Place
398	06/22/2007	8:24:00 AM	8611 Meadowwood Drive	Meadowwood Apts
399	06/23/2007	7:48:00 PM	7899 Owens Drive	Tennyson Terrace
400	06/24/2007	2:58:00 PM	7133 Dale Drive	Briarwood Hills
401	06/27/2007	7:42:00 AM	7899 Owens Drive	Tennyson Terrace
402	06/26/2007	2:00:00 PM	8377 N Birch/8344 N Larch	Green Springs Valley
403	06/27/2007	9:55:00 AM	7899 Owens Drive	Tennyson Terrace
404	06/28/2007	9:30:00 AM	7144 Dale Drive	Briarwood Hills
405	06/28/2007	10:10:00 AM	6088 Pfafflin Lake Blvd	Lakevale Estates
406	06/28/2007	11:16:00 AM	7899 Owens Drive	Tennyson Terrace
407	06/28/2007	3:52:00 PM	7744 Ridgemont Drive	Broadview B
408	07/03/2007	11:13:00 AM	8277 N Larch	Green Springs Valley

409	07/06/2007	8:45:00 AM	7488 Edgedale Drive	Twin Oaks
410	07/06/2007	11:32:00 AM	Common area between Hillside Drive & Lake	Lakevale Estates
411	07/06/2007	3:15:00 PM	589 Forest Park Drive	Forest Park
412	07/09/2007	10:20:00 AM	321 Posey Street	Town
413	07/09/2007	11:04:00 AM	8133 Outer Lincoln Avenue	Green Spring Valley
414	07/09/2007	2:05:00 PM	7477 Edgedale Drive	Twin Oaks
415	07/11/2007	8:58:00 AM	8477 Sycamore Dr	Green Springs Valley
416	07/11/2007	12:10:00 PM	703 Treelane Dr	Forest Park
417	07/16/2007	11:00:00 AM	4700 Elm Drive	Green Spring Valley
418	07/14/2007	12:48:00 PM	8477 Bell Oaks Drive	Bell Oaks
419	07/14/2007	7:10:00 PM	521 State Street	Town
420	07/11/2007	10:00:00 AM	4199 Gateway Blvd	Gateway
421	07/17/2007	9:20:00 AM	321 Posey St	Town
422	07/23/2007	10:37:00 AM	4411 W Larch Place	Green Spring Valley
423	07/24/2007	3:35:00 PM	6633 Valley Rd	Rustic Hills
424	07/25/2007	3:35:00 PM	6633 Valley Road	Rustic Hills

425	07/26/2007	12:23:00 PM	403 W Jennings	Town
426	07/26/2007	1:30:00 PM	403 W Jennings Street	Town
427	07/26/2007	3:07:00 PM	7944 Rose Hill	Robin Hill
428	07/27/2007	7:56:00 AM	4522 Lincoln Pointe Dr (AMAX Ball Field)	Lincoln Pointe
429	07/30/2007	8:15:00 AM	7144 Dale Drive	Briarwood Hills
430	07/30/2007	2:15:00 PM	589 Forest Park Drive	Forest Park
431	07/27/2007	2:21:00 PM	6800 Concord Drive	Heritage Place
432	07/31/2007	9:10:00 AM	5644 Anderson Road	County
433	07/31/2007	1:58:00 PM	10666 Williamsburgh Drive	Colonial Hills
434	08/02/2007	9:51:00 AM	6150 Mayfield Court	Lincoln Pointe
435	08/02/2007	5:50:00 PM	315 Madison	Town
436	08/03/2007	9:13:00 AM	10400 Chippewa Drive	Kenosha Hills
437	08/06/2007	9:50:00 AM	7477 Edgedale Drive	Twin Oaks
438	08/07/2007	10:25:00 AM	6833 Riverridge	River Ridge
439	08/12/2007	2:00:00 PM	8099 Camp Brosend	Sunrise Manor
440	08/13/2007	8:05:00 AM	5800 Ferstel Road	County

441	08/13/2007	3:09:00 AM	10799 Williamsburg Drive	Colonial Hills
442	08/15/2007	9:30:00 AM	5800 Ferstel Road	County
443	08/15/2007	3:40:00 PM	403 W Jennings Street	Town
444	08/16/2007	8:30:00 AM	6700 Old Stonehouse Drive	Old Stonehouse Estates
445	08/21/2007	8:00:00 AM	703 Treelane	Forest Park
446	08/23/2007	8:57:00 AM	7933 Ridgemont Dr	Broadview
447	08/22/2007	8:55:00 AM	8133 Outer Lincoln	Green Springs Valley
448	08/24/2007		7899 Owens Drive	Tennyson Terrace
449	08/27/2007	9:04:00 AM	5377 E Timberwood Drive	South Broadview
450	08/31/2007	3:00:00 PM	2522 Briarcliff Dr	Blue Lake
451	09/04/2007	9:00:00 AM	10799 Williamsburg Drive	Colonial Hills
452	09/06/2007	2:30:00 PM	10822 Spry Road	County (Ferstel Rd area)
453	09/07/2007	4:49:00 PM	6800 Concord Drive	Heritage Place
454	09/12/2007	10:00:00 AM	Ferstel Road	Lexington
455	09/18/2007	3:52:00 PM	214 W Water Street	Town
456	09/18/2007	1:00:00 PM	7833 Owens Drive	Tennyson Terrace

457	09/25/2007	12:00:00 PM	1204 S.R. 662 W	Town
458	09/26/2007	11:35:00 AM	7899 Owens Drive	Tennyson Terrace
459	09/26/2007	2:13:00 PM	8344 Larch Place	Green Spring Valley
460	09/27/2007	12:20:00 PM	10611 Williamsburg Drive	Colonial Hills
461	09/29/2007	5:30:00 PM	7433 Lynn Lane	Hillview
462	10/01/2007	8:48:00 AM	8044 Ridgemont Drive	Broadview
463	10/01/2007	10:35:00 AM	5188 Jeffries Lane	South Broadview
464	01/01/2007	10:42:00 AM	8277 Chestnut Drive	Green Springs Valley
465	10/02/2007	9:52:00 AM	7999 Meadow Lane	Broadview B
466	10/05/2007	12:00:00 PM	Ferstel & Vanada Roads	Lexington
467	10/05/2007	3:30:00 PM	Ferstel & Vanada Roads	Lexington
468	10/06/2007	8:15:00 AM	7511 Broadview Drive	Broadview B
469	10/06/2007	11:30:00 AM	3311 Eastbrook Court	Kingston
470	10/06/2007	12:00:00 PM	8111 Redbud Court	Kingston
471	10/09/2007	8:22:00 AM	3255 Eastbrook Court	Kingston
472	10/09/2007	9:11:00 AM	3399 Eastbrook Court	Kingston

473	10/09/2007	9:38:00 AM	3311 Eastbrook	Kingston
474	10/09/2007	10:02:00 AM	5188 Jeffries Lane	South Broadview
475	10/09/2007	10:28:00 AM	3333 Eastbrook	Kingston
476	10/09/2007	1:12:00 PM	7266 Shady Oak Drive	Pfafflin Lake
477	10/10/2007	10:34:00 AM	7844 Owens Drive	Tennyson Terrace
478	10/17/2007	3:20:00 PM	7266 Shady Oak Drive	Lakevale
479	10/18/2007	12:39:00 PM	8222 Outer Lincoln Avenue	Green Spring Valley
480	10/20/2007	5:09:00 PM	1016 SR 662	Town
481	10/22/2007	10:01:00 AM	8268 Oak Drive	Green Springs Valley
482	10/25/2007	12:00:00 PM	4700 Elm Drive	Green Springs Valley
483	10/26/2007	2:04:00 PM	7933 Ridgemont Drive	Broadview B
484	10/25/2007	4:36:00 PM	7377 Oak Park Drive	Twin Oaks
485	10/29/2007	8:08:00 AM	2433 Holbrook Drive	Blue Lake
486	10/17/2007	9:33:00 AM	6266 Ferstel Road	Rancho Lacosta Minor
487	10/29/2007	8:14:00 AM	10611 Williamsburg	Colonial Hills
488	10/29/2007	9:49:00 AM	8277 Chestnut Drive	Green Springs Valley
489	10/29/2007	8:47:00 AM	612 Frame Road	Town
490	10/29/2007	3:16:00 PM	7300 Acorn Drive	Twin Oaks

491	10/30/2007	11:07:00 AM	217 Monroe	Town
492	10/30/2007	11:40:00 AM	5633 Woodlawn Drive	Woodlawn Terrace
493	11/05/2007	8:51:00 AM	7944 Meadow Lane	Broadview
494	11/05/2007	1:29:00 PM	10611 Williamsburg Drive	Colonial Hills
495	11/07/2007	2:15:00 PM	8366 Poplar	Green Springs Valley
496	11/01/2007	3:00:00 PM	8222 Outer Lincoln	Green Spring Valley
497	11/02/2007	11:45:00 AM	Hwy 662 at Recycle Center	Town
498	11/07/2007	3:30:00 PM	Margaret Welte	County
499	11/09/2007	10:12:00 AM	8277 Chestnut Drive	Green Spring Valley
500	11/09/2007	1:47:00 PM	618 Frame Road	Town
501	11/13/2007	9:46:00 AM	305 E Jennings	Town
502	11/16/2007	9:07:00 AM	100 Water Street	Town
503	11/20/2007	8:50:00 AM	6150 Mayfield Court	Lincoln Pointe
504	11/21/2007	10:30:00 AM	End of Water Street (Old Plant)	Town
505	11/22/2007	1:30:00 PM	7433 Lenn Lane	Hillview
506	11/25/2007	11:15:00 AM	8133 Covington Court	Springston
507	11/26/2007	10:09:00 AM	7433 Fairview Drive	South Broadview
508	11/30/2007	2:05:00 PM	8255 Oak Drive	Green Spring Valley

509	12/03/2007	8:45:00 AM	5800 Ferstel Road	County
510	12/05/2007		2846 Megan	Waterstone
511	12/04/2007		102 Yorkshire	Steamboat Run
512	12/04/2007	2:15:00 PM	4655 Woodstower Drive	Woodstower
513	12/06/2007	11:06:00 AM	603 W Main Street	Town
514	12/06/2007	1:20:00 PM	8044 Ridgemont Drive	Broadview B
515	12/17/2007	11:00:00 AM	6655 Concord Drive	Heritage Hills
516	12/17/2007	11:40:00 AM	7300 Oak Park Drive	Twin Oaks
517	12/17/2007	12:40:00 PM	227 Cypress Street	Town
518	12/18/2007	11:20:00 AM	625 Treelane Drive	Hillcrest Terrace
519	12/23/2007	11:05:00 AM	210 W Jennings	Town
520	12/23/2007	4:10:00 PM	8166 N. Larch Place	Green Spring Valley
521	12/25/2007	10:50:00 AM	4188 Pine Drive	Broadview
522	12/27/2007	12:10:00 PM	2870 Magen Drive	Waterstone
523	12/27/2007	1:45:00 PM	7377 Oakpark Drive	Twin Oaks
524	12/28/2007	3:15:00 PM	5654 Maple Lane	Maple North
525	01/02/2008	3:05:00 PM	7133 Sharon Road	Shady Woods

526	01/15/2008	3:27:00 PM	24 W Jennings	Town
527	01/21/2008	5:40:00 PM	206 Yorkshire	Steamboat Run
528	01/28/2008	8:34:00 AM	944 Treelane Drive	Forest Park
529	01/28/2008	8:38:00 AM	7633 Ridgemont Drive	Broadview B
530	02/04/2008	12:21:00 PM	10388 Chippewa	Kenosha Hills
531	02/05/2008	2:08:00 PM	415 Locust Street	Town
532	02/06/2008	12:05:00 AM	8477 Sycamore Drive	Green Springs Valley II
533	02/05/2008	11:58:00 AM	3777 Clover Drive	Sweats
534	02/05/2008	12:10:00 PM	8133 Chestnut	Green Springs Valley
535	02/06/2008	12:15:00 PM	419 Section Street	Town
536	12/13/2008	10:30:00 AM	8133 Outer Lincoln	Green Spring Valley
537	02/15/2008	11:40:00 AM	5833 Ferstel Road	County
538	02/15/2008	11:45:00 AM	5833 Ferstel Road	County
539	02/13/2008	2:45:00 PM	8399 Chestnut Drive	Green Spring Valley
540	02/24/2008	7:40:00 PM	6633 Heritage Drive	Heritage Hills
541	02/26/2008	7:20:00 AM	7399 Oaklawn Drive	Twin Oaks

542	02/26/2008	6:55:00 AM	7433 Oaklawn Drive	Twin Oaks
543	02/25/2008	2:35:00 PM	6699 Hillsgate	Old Stonehouse
544	02/28/2008	2:28:00 PM	4377 Pine Drive	Broadview
545	02/28/2008	4:40:00 PM	8141 Alexandria	Sunrise Manor
546	03/03/2008	8:13:00 AM	8477 Sycamore Drive	Green Spring Valley
547	03/03/2008	9:49:00 AM	4966 Jamestown Drive	Heritage Place
548	03/03/2008	1:35:00 PM	600 Village Lane	Newburgh Village
549	03/03/2008	5:16:00 PM	7800 Owens Drive	Tennyson Terrace
550	03/04/2008	8:40:00 AM	7611 Meadow Lane	Broadview
551	03/04/2008	11:04:00 AM	6677 Hillsgate Court	Old Stonehouse Estates
552	03/05/2008	1:35:00 PM	8133 Outer Lincoln Avenue	Green Spring Valley
553	03/10/2008	12:00:00 PM	7800 Owens Drive	Tennyson Terrace
554	03/12/2008	8:02:00 AM	4655 Woodstower Drive	Woods Tower Estates
555	03/13/2008	2:25:00 PM	3811 Haley Drive	Warrick Place
556	03/12/2008	1:15:00 PM	7899 Owens Drive	Tennyson Terrace
557	03/07/2008	4:05:00 PM	8133 N Larch Place	Green Springs Valley

558	03/16/2008	12:40:00 PM	7677 Broadview	Broadview B
559	03/17/2008	3:37:00 PM	7100 Woods Drive	Shady Woods
560	03/18/2008	8:42:00 PM	2511 Briarcliff Drive	Blue Lake
561	03/17/2008	12:56:00 PM	8711 Vann Road	County
562	03/17/2008	12:56:00 PM	8699 Vann Road	County
563	03/18/2008	5:55:00 PM	4188 Pine Drive	Tennyson Terrace
564	03/19/2008	8:27:00 AM	724 Jefferson	Town
565	03/20/2008	8:28:00 AM	7655 Meadow Lane	Broadview B
566	03/20/2008	10:00:00 AM	8344 Poplar Drive	Green Spring Valley
567	03/24/2008	9:15:00 AM	8133 Lincoln Avenue	Green Spring Valle
568	03/21/2008	10:42:00 AM	6520 Heathervale Court	Heathervale
569	03/24/2008	9:52:00 AM	7944 Meadow Lane	Broadview B
570	03/25/2008	2:23:00 PM	5322 E. Timberwood Drive	South Broadview
571	03/26/2008	9:13:00 AM	5188 Jeffries Lane	South Broadview
572	03/31/2008	8:44:00 AM	8255 Oak Drive	Green Spring Valley
573	03/31/2008	1:45:00 PM	8533 Bell Oaks Drive	Bell Oaks
574	04/02/2008	12:00:00 PM	8077 Rose Hill Road	Plaza Pharmacy
575	04/02/2008	10:01:00 AM	8422 Stonegate Drive	Stonegate

576	04/02/2008	1:12:00 PM	8277 Chestnut Drive	Green Spring Valley
577	04/03/2008	11:45:00 AM	10066 Powers Drive	Powers
578	04/03/2008	1:38:00 PM	8141 Alexander Lane	Sunrise Manor
579	04/04/2008	8:00:00 AM	2422 Briarcliff Drive	Blue Lake
580	04/07/2008	10:23:00 AM	South side of Stahl Road (across from new bldg)	Venetian Way
581	04/07/2008	12:30:00 PM	2870 Megan Drive	Waterstone
582	04/07/2008	1:50:00 PM	2922 Briarcliff Drive	Blue Lake
583	04/08/2008	10:30:00 AM	4277 Pine Drive	Broadview
584	04/08/2008	8:23:00 AM	10633 Williamsburgh Drive	Colonial Hills
585	04/08/2008	3:38:00 PM	406 Monroe Street	Town
586	04/09/2008	9:48:00 AM	5511 Lakeside Drive	Royal Highland
587	04/09/2008	11:10:00 AM	7744 Outer Gray	Town
588	04/10/2008	8:57:00 AM	8011 Meadow Lane	Broadview
589	04/11/2008	9:30:00 AM	8477 Sycamore Drive	Green Spring Valley
590	04/14/2008	2:25:00 PM	7977 Vann Road	County
591	04/15/2008	3:30:00 PM	2611 Meadow Crest	Oak Grove
592	04/17/2008	9:15:00 AM	224 W. Main Street	Town
593	04/18/2008	11:33:00 AM	6677 Hillsgate	Old Stonehouse

594	04/18/2008	12:44:00 PM	4477 Stonegarden Lane	Fieldstone
595	04/21/2008	8:37:00 AM	4366 W Larch Place	Green Spring Valley
596	04/22/2008	9:32:00 AM	4866 Frame Road	Town
597	04/22/2008	9:54:00 AM	400 French Island Trail	Town
598	04/23/2008	8:26:00 AM	4877 Eau Claire	Kenosha Hills
599	04/23/2008	12:21:00 PM	4733 Lenn Road	Hillview
600	04/25/2008	8:22:00 AM	6800 Concord Drive	Rustic Hills
601	04/25/2008	10:58:00 AM	5511 Lakeside Drive	Royal Highland
602	04/28/2008	1:00:00 PM	8388 Outer Lincoln	Green Spring Valley
603	04/29/2008	9:34:00 AM	8844 Ruffian Lane	Triple Crown
604	04/29/2008	11:30:00 AM	5077 New York Dr	Heritage Hills Place V
605	04/30/2008	11:13:00 AM	4311 Pine Drive	Broadview
606	05/01/2008	9:00:00 AM	8255 N Larch Place	Green Spring Valley
607	05/01/2008	12:13:00 PM	Rosewood & Sharon	Rosewood
608	05/01/2008	2:39:00 PM	6633 Hillsgate Court	Old Stonehouse
609	05/02/2008	2:05:00 PM	5865/5855 Kreager Road	Riverwind Apartments
610	05/05/2008	12:36:00 PM	4111 Lake Shore Drive (Central Library)	Bell Oaks Place
611	05/05/2008	2:42:00 PM	5244 Anderson Road	County
612	05/06/2008	10:50:00 AM	4511 Estate Drive	Linwood
613	05/06/2008	9:10:00 AM	8388 Lincoln Avenue	Green Spring Valley
614	05/13/2008	9:33:00 AM	8144 N Larch Place	Green Springs Valley

615	05/14/2008	8:59:00 AM	589 Forest Park Drive	Forest Park
616	05/14/2008	10:36:00 AM	5244 Anderson Road	County
617	05/14/2008	10:53:00 AM	7655 Meadow Lane	Broadview
618	05/19/2008	12:00:00 PM	Monroe between 3rd & 4th Streets	Town
619	05/20/2008	9:30:00 AM	7644 Ridgemont Drive	Broadview
620	05/20/2008	1:11:00 PM	944 Treelane Drive	Forest Park
621	05/28/2008	9:53:00 AM	318A Posey Street	Town
622	06/02/2008	10:15:00 AM	9172 Halston	Halston
623	05/27/2008	7:02:00 AM	5511 Lakeside Drive	Royal Highland
624	06/04/2008	8:20:00 AM	634 Forest Park Drive	Forest Park
625	06/04/2008	3:50:00 PM	14 Old Orchard Road	Darby Hills
626	06/06/2008	8:20:00 AM	8255 N Larch Place	Green Springs Valley
627	06/06/2008	10:10:00 AM	10630 Titan Dr	Fall Creek
628	06/09/2008	8:30:00 AM	7655 Meadow Lane	Broadview #2 Sec B
629	06/11/2008	7:40:00 AM	6422 Vann Road	Highland Hills
630	06/11/2008		6644 Valley Road	Rustic Hills
631	06/12/2008	8:08:00 AM	8111 Covington Court	Springston
632	06/13/2008	7:14:00 AM	7455 Oaklawn Drive	Twin Oaks
633	06/17/2008	10:51:00 AM	8777 Vann Road	County
634	06/18/2008	9:20:00 AM	507 E Main Street	Town

635	06/23/2008	10:30:00 AM	4533 Bell Road	County
636	06/27/2008	10:08:00 AM	4533 Bell Road	County
637	06/30/2008	9:20:00 AM	507 E. Main Street	Town
638	06/30/2008	9:30:00 AM	10844 Thorndale Drive	Ivy Glenn
639	06/30/2008	2:00:00 PM	303 Jefferson/401 Jefferson Street	Town
640	07/07/2008	1:52:00 PM	8046 N. Larch Place	Green Spring Valley
641	07/08/2008	10:33:00 AM	8911 Vann Road	County
642	07/09/2008	10:15:00 AM	428 W. Jennings	Town
643	07/09/2008	12:19:00 PM	10730 Titan Drive	Fall Creek
644	07/12/2008	10:15:00 AM	Corner Phafin Lake Blvd & 7455 Eastview Ct.	Lakevale Estates
645	07/14/2008	9:05:00 AM	4533 Bell Road	County
646	07/17/2008	12:43:00 PM	4500 Lincoln Ct.	Green Spring Valley
647	07/18/2008	9:00:00 AM	4633 Bell Road	County
648	07/18/2008	3:00:00 PM	8855 Vann Road	County
649	07/22/2008	12:57:00 PM	8022 N Burch Drive	Green Springs Valley
650	07/24/2008	8:20:00 AM	7977 Vann Road	County
651	07/25/2008	8:20:00 AM	5811 Riceland	Riceland
652	07/24/2008	1:45:00 PM	5812 Prospect Drive	Warrick Industrial Park
653	07/25/2008	2:20:00 PM	5199 West Sherwood	South Broadview

654	07/25/2008	2:45:00 PM	5199 West Sherwood	South Broadview
655	07/25/2008	11:00:00 AM	625 E. Jennings Street	Town
656	07/28/2008	9:26:00 AM	921 Phelps Drive	Town
657	07/31/2008	11:00:00 AM	10611 Willow Creek Drive	Willowbrooke
658	08/01/2008	8:45:00 AM	4696 Estate Drive	Linwood
659	08/01/2008	10:51:00 AM	7533 Marywood	South Broadview
660	08/01/2008	6:21:00 PM	5355 Oakwood Drive	Sudamar Heights
661	08/07/2008	8:51:00 AM	8644 Copper Creek	Copper Creek
662	08/07/2008	4:10:00 PM	611 Forest Park	Forest Park
663	08/08/2008	10:19:00 AM	719 Village Lane (Facing frame)	Town
664	08/08/2008	2:31:00 PM	None given	Lakevale Estates
665	08/08/2008	3:50:00 PM	None give	Lakevale Estates
666	08/12/2008	8:40:00 AM	8386 Outer Lincoln	Green Spring Valley
667	08/13/2008	10:46:00 AM	7422 Eastview Court	Lakevale Estates
668	08/25/2008	8:00:00 AM	6065 Pfafflin Lake Blvd	Lakevale Estates
669	08/26/2008	8:26:00 AM	6311 Pfafflin Lake	Lakevale Estates
670	08/26/2008	12:15:00 PM	6755 Heritage Drive	Heritage Hills
671	08/26/2008	1:15:00 PM	7533 Marywood Drive	South Broadview

672	09/01/2008	1:05:00 PM	4877 Eau Clair Lane	Kenosha Hills
673	09/03/2008	10:35:00 AM	8400 Sharon Road	South Broadview Estates
674	09/04/2008	1:00:00 PM	55550 Frame Road	Town
675	09/05/2008	11:40:00 AM	10411 Lauren Court	Huntington Creek
676	09/08/2008	2:45:00 PM	6644 Hillsgate Court	Old Stonehouse Estates
677	09/09/2008	11:40:00 AM	5377 Rosalie	South Broadview
678	09/11/2008	9:10:00 AM	7533 Marywood Drive	South Broadview
679	09/10/2008	3:00:00 PM	9064 Halston Drive	Halston Manor
680	09/18/2008	2:30:00 PM	617 East Main Street	Town
681	09/23/2008	4:15:00 PM	3611 Carmona Drive	Springston Canterbury
682	09/29/2008	8:52:00 AM	7244 Shady Oaks Drive	Pfafflin Lake
683	09/29/2008	1:27:00 PM	4011 Gateway Blvd	Gateway
684	09/30/2008	7:11:00 PM	113 Posey Street	Town
685	10/02/2008	9:35:00 AM	18 Old Orchard Road	Darby Hills
686	10/02/2008	10:00:00 AM	210 West Jennings	Town
687	10/03/2008	4:14:00 PM	102 Yorkshire Drive	Steamboat Run
688	10/14/2008	7:45:00 AM	4878 Lincoln Point Drive	Lincoln Point
689	10/15/2008	7:45:00 AM	Lift Station on Water Street	Town
690	10/15/2008	11:45:00 AM	590 Forest Park Drive	Forest Park

691	10/25/2008	10:00:00 AM	Ferstel Road	County
692	10/28/2008	10:30:00 PM	8222 Sycamore	Green Springs Valley
693	11/02/2008	9:00:00 AM	402 - 409 Sharon Woods Apts.	Sharon Woods Apartments
694	11/10/2008	8:30:00 AM	5322 Timberwood	South Broadview
695	11/06/2008	12:54:00 PM	7122 Stonebridge Road	Old Stonehouse Estates
696	11/14/2008	1:00:00 PM	Lift Station on Water Street	Town
697	11/18/2008	9:30:00 AM	14 W. Jennings Street	Town
698	11/19/2008	3:00:00 PM	8447 Yorkridge Court	Yorkridge
699	11/28/2008	11:45:00 AM	7233 Oakdale Drive	Twin Oaks
700	12/01/2008	9:07:00 AM	702 Forest Park	Forest Park
701	12/02/2008	1:00:00 PM	705 S. State	Town
702	12/05/2008	1:21:00 PM	4388 Kimwood Court	Lincolnwood Estates
703	12/08/2008	12:45:00 PM	8297 Oak Drive	Green Springs Valley
704	12/09/2008	3:45:00 PM	8025 Cedar Point	Alanton Park
705	12/12/2008	11:30:00 AM	4255 Stonegarden	Fieldstone
706	12/15/2008	9:53:00 AM	2433 Holbrook Drive	Blue Lake
707	12/23/2008	8:45:00 AM	5022 W. Timberwood	South Broadview
708	01/09/2009	10:00:00 AM	7233 Oak Dale Drive	Twin Oaks
710	01/12/2009	12:30:00 PM	6690 Heritage Drive	Heritage

Owner's Name	Owner's Phone Number
Cardwell	490-1060
Myricle	not recorded
not recorded	not recorded
None Recorded	None Recorded
Keenee Wong	853-1900
Lerch	858-0688
None recorded	490-7066
McCarthy	479-0055
T. Lyden	853-5377
Verna Byers	None Recorded
None Recorded	None Recorded
Charles Warnock	858-7838
Henning	490-1069
None Recorded	None Recorded
Jim Zahn	490-8457
Town of Newburgh	853-6412
Town	853-6412
Roger Powless	858-3865
Dawn Onay	457-0954
John Porter	453-2276
Steve Tilley	305-3116
Steve Tilley	305-3116
JOAN SHAPPARD	858-2536
Thomas Daugherty	853-1919
Shelby Butler	490-2457
Steve Baker	858-9193
N/A	N/A
Shelby Butler	490-2457
Jerry Lovell	853-6491
Brock Wingartner	204-9122
Clarence Smith	Cell# 2042025
Jon Puskas	853-8515
Jon Puskas	853-8515
Shawn Gartside	853-3107

Marvin Schultz	853-8335
Alphoso Dennis	858-9411
Thomas Rogers	853-6544
Paula Grounds	842-0297
Sue Zak	853-9120
Dan Katz	858-9808
April Baker	858-3885
DEAN GRIMES	490-3307
Larry Horn	853-5306
Neil Boatwright	490-1696
BILL BARNETT	858-5552
Allen Stoyer	204-2981
Steve Wilder	490-1618
Mike Brothers	858-5069
Jennifer & Doug	459-2054
Robert	853-8478
Steve Wilder	490-1618
Paul Metceff	459-4584
Jeff Wright	477-5690
Lyle Oxley	387-3927
contractor	853-5261
Chris Dahl	unlisted
N/A	N/A
Alfonso Dennis	858-9411
Henry	490-0950

Charles Gillian c/o Dennis Gate	305-3366
Jeanie Moore	853-3964
Jagoe	305-6713 Bayer Plumbing
Mike Sibrel	490-4449
STEVE BAKER	480-1530
Mary Schiffman	858-0609
PAUL	858-2739
DAN EISILEIN	853-3758
JEANIE BEASLY	853-8085
MULBERRY JEANS ACCENTS (JEAN McCALISTER)	490-5835
DENNIS BEAVIN	853-5361
DENNIS&SHEILA BEAVINS	853-5361
JOHN DeGRAFFENREID	853-8643
STEVE BAKER	465-7180
GENE KOESTER	842-0277
JOHN DeGRAFFENREID	853-8643 WORK 473-2424

WAYNE JONES	853-5187
RON & CAROYIN CONNERS	490-2855
JEREMY SALEE	853-5802
STEVE BAKER	H. 858-9193 O. 465-7180
WILLIAM BROWN	858-1687
NEWBURGH C.S. (ALVIN BOYER)	853-6412
NEWBURGH SEWER (RUSSELL POWELL)	853-6412
PAULA LEMER	858-7330
ALAN STEAIER	204-2981
CAROL RUSSLER	853-9275 HOME 464-1257 OFFICE
TOM SCARASIA	490-0487
JAMES MOORE	459-7487
BRYAN GOFFINET	490-6468
MR. BELL	858-2675
GEORGE STILES	853-5092

BRIAN ADCOCK	858-1789
JEFF WRIGHT	477-5690 EXT. 206
CHUCK DIETRICH	858-2476
RENATA HARROD	WORK- 429-5881
KRIS DOBRZYNSKI	WORK- 476-3061
TIM HAYDEN	H. 490-0810 C. 204-7279
SCOTT CASTLE	205-9043
JANE McCAIN	897-4437
DOUG HUFFMAN	H. 853-0665 C. 430-2665
CINDY CROWE	853-5060
TERRY WILLIS	H. 858-5521 C. 457-9084
TIM DAU	H. 490-1680 C. 455-5545
SUZANNE BARNETT	853-5563
RITA HENNING	853-1906
KATHY ROHRER	H. 858-7282 C. 499-5882

CHRIS DAHL	853-3384
KEVIN MILLS	490-4861
DONALD DUNCAN	490-1050
MARSHA PRESLEY	490-1051
RANDY SALLEY	490-9172
VICTORIA NATIONAL GOLF COURSE	(MIKE) 858-1790
BRENT NESTER	853-8433
BARRY RANSIN	430-8425
MIKE BROTHERS	858-5069
KENNETH PEARCY	853-6438
PINE MEADOWS APARTMENTS (AMY)	853-9700
PATTY BRUGGENSCHMIDT	858-5107
DEBRA ROEDER	459-3798

COMMONWELTH	474-1177
MRS. BEAVEN	490-9989
AMBER DUMANSKI	853-6488
JEAN COX	858-5530
JAMES MOORE	H.490-1966 C.459-7487
STEVEN MOORE	853-6837
MELISSA HANSON	490-3162
WANDA ABELE	H. 490-5272 C. 202-0765
KIMBERLY BILLINGS	573-9065
KATHY ROHRER	H. 858-7282 C. 499-5882
LAVERNA DUGAN	853-7736
PAUL RUNDIS	CELL# 453-4396

DON SIMPSON	853-3482
UNKNOWN	UNKNOWN
RALPH KAISER	853-5412
WANDA BURDEN	842-2609
DONALD SCARBROUGH	853-3315
Brian Basham	428-0924
Bill Peavler	858-0527
Bill Jagers	853-3207
Rhonda Ward	573-3773
Woodland Convalescent Center	853-9567
MARY BROOKS	853-5375
KATHY ROHER	858-7282
SCOTT THOMPSON	H. 853-5322 C.453-2520
MIKE BELL/J B M CONST.	453-2359
PATTY RUSSELL	UNKOWN
BRENDA WOOLSEY	853-5487

JOHN BUSH	568-9578
LARRY ALEXANDER	853-2837
THOMAS MONTGOMERY	858-1408
JANIE MOORE	853-3964
JOHN TANNER	490-0664
JASON BLONDIN	402-7646 TEMP.-479-7684
MRS. TRETTER	853-3877
RALPH KAISER	853-3798
WARREN MOORE	853-7721
PATTY DEWEY	853-8741
WARREN MOORE	853-7721
RYAN'S EXCAVATING	455-5360
WARREN MOORE	853-7721

BILL BURCH	853-6946
ERICA BRYANT	449-8743
RYAN'S EXCAVATING	490-7943
RALPH KAISER	853-3798
BRIAN MEYER	618-6181
NAN HARDIN	853-5336
SCOTT CASTLE	205-9043
MELODY LINDSEY	853-7818
WILLARD HARDIN	853-5336
HARDEES	853-2674
MAX GOFFINET	853-6541
CHRIS DAHL	853-3384
KRIS GRIFFIN	490-1261
JIM GULICK	853-6124

CYNTHIA GEHLHAUSEN	490-1562
DONALD SIMPSON	858-3758
Scott Thompson	853-5322
EMPLOYEE	853-6412
STANLEY ADDY	853-5493
JENNIFER HORNER	490-0285
Jim Martin	853-3506
Reta Dickman	853-0813
Jennifer Horner	490-0285
Douglas Potts	449-3066
Mariann Baumgartner	490-3544
Joann Eisele	853-9663
Scott Thompson	853-5322
Dave Mayes	453-8309

Jennifer Horner	490-0285
Jennifer Horner	490-0285
Karroll Hickrod	853-3530
David Douglas	847-891-0534
Patty Greer	853-7409
phoned in by Gene Fuller	853-8463
STEVE WICKISER	483-3980
J. Reitz	853-8653
Sue Wells	858-3928
Patty Greer	853-7409
Carol Lee	598-0743
Chris Cron	490-0068
Rachel Pemberton	842-0997
Michael Elliott	490-2118
Wolfgang Able	490-5272

Dale Hanson	853-0351
K. Bacon	853-5331
M. Osborne	431-8817
D. Mays	853-3731
Alice Meece	853-8745
A. Meece	853-8745
Jerry Humphrey	853-6774
Ruth Pataki	853-3509
Sally Merrick	853-7477
Genie Beasley	H 853-8085 C 449-9496
Carol Lee	C 598-0743
James Mosley	858-9043
James Kluger (Newbugh Country Store)	853-3071
Chris Dahl	853-3384
Ruth Stockholm	H842-2544 C480-2774
Karen Jordan	858-9313
Mary Schiffman	858-0609H Todd @Bolin Plumbing 453-0342

Marla Watson	490-3442H Terry @Roto Rooter 305-6395
Sallie Merrick	853-7477
Tina Villines	483-1658
Dan Labhart	C 455-5956
Derek Wallace	490-2286
Steven Oechsle	cell Chandler Water 483-1610
Linda Wilson	853-8018
Gary Adams	would not give
Mr. Donnelly	1-317-727-1363
Chandler Utilities (Beth)	925-6213
Jack Faber	853-5882
Catrina Brown	cell 459-1041
Clinton Temme	853-7705
Amy & John Puskas	853-8515
Joe Rhodes	589-8328

Stacy Hercules (Manager)	842-0182
Malcom Kavanaugh	853-3839
Mary Campbell	573-9058 cell 473-2642 ex 2159 owner
Earl Young	853-7074 cell 480-6220
Malcom Kavanaugh (Daughter Maxine Holdaway called)	853-3839 daughter 853-7531
Mary Campbell	853-8730H 573-9058C 473-2642 ex2159W
Edward Urbina	853-7742
Mary Campbell	573-9058 cell
Tim Hayden	490-0810
Tim Hayden	490-0810
David Goldenberg	464-1799
Lance Stevens	573-1422
Len Stratman	858-2660 453-1825 cell
Jeff Feldhaus	853-9888 545-5547 cell
Denise Lynch	490-3573

Mark Paulson	853-2655
Carl Stroud	490-6160
Donald Simpson	858-3758
Melissa Hanson	490-3162 457-9459 cell
Jane Taylor	853-0451
Ken Faver	204-2930 or 573-1422 Mgr.(Lance)
Wiber Groeninger	853-3828 483-9657 (Andrea cell)
Bryan Bodkin	853-6412
Angie Dahl	853-3384
Becky Barrett	490-2669
Brian Meyer	618-6181
Seve Thronbury	490-3621
Paul Campbell	573-9473 cell
Kevin John	490-1605
Bryan Bodkin	853-6412
Brian Meyer	618-6181

John Tanner	490-0664
Brian Brown	490-0757
Bryan Bodkin, complainant	853-6412
Marty Bloodworth	490-1066
Jerry Peach	853-6499
Debbie Nieten	490-9991
Lois McDowell	853-5545
Jason Blondin	568-9131
Manny Rydholm	853-3975 or 483-0603
Linda Miller	853-5012 or 431-6515
Angie Dahl	853-3384
Mike Gerard	853-8791
Carl Stroud	490-6160
Shawn Carey	work 464-9341 cell 430-9652
Stephanie Knowles	853-2932
Harvey Bays	853-2938
Pat Martin	853-5727

Charles Esche	853-8581 or 499-3471
Ricardo Salvat & Connie Koeb	853-5105 or 465-6204
Tom Donnelly	317-727-1363
Eugene Welte	853-5073
Jeff Allen	449-4715 Cell
Debbie Nieten	home 490-9991 cell 449-3063
Greg Ashby/Tri-State Properties	499-2109
Mrs. Kaiser	853-8133
Karen Mooney	853-0230 H 842-3942 W
Chris Dahl	853-3384
Marti Bloodworth	490-1066h 449-2835c
Sally Merrick	853-7477
Kathy Canada	858-1723
Allen Scott	490-0232 H 774-8252 C
Janeth Robertson	490-5818
Cynthia Burger	853-3578
Pat Rutherford	853-3408

Jeff O'Dell	760-2342
Mark Groeble Plumbing	453-0553
Karen Mooney	853-0230
Mike & Shelly Heil	490-1755
Peggy Cook	858-9082
John Kevin	387-3658
Carroll Hickrod	853-3530
Mary & Paul Campbell	853-8730
Debbie Neiten	490-9991
Chris Dahl	853-3384
Jerry Peach	853-6499 or 480-2816
Jerry Evans	480-1687 cell
Angie Wood	853-8293
Deanna Gerard (4222)	853-8791 Home 422-7769 Work
Tim Anderson	858-6146
Vernon Seddon	490-6989

Catherine Keller - Charles	858-1622
Terri Miller	454-3773 cell 897-1420 work
Ed & Pat Rutherford	853-3408
Helen Simpson	853-3482
Mike Williams	499-9485 cell
Gerald Herschberger	853-0487
Brian Buedel	842-2293
Elaine Shaffer	853-3676 home 499-8217 cell
Ralph Kaiser	853-3798
Kenny Elliott	305-0704
Kenny Elliott	305-0704
Dennis	661-9012
Mark Augspurger	853-5565
Marilyn Engelbrecht	853-7662 home 430-4611 cell
Mike Nieten	490-9991
Jim Kleeman	842-0073
Debbie Nieten	490-9991 home 449-3063 cell

Don Heisler	305-3862 cell
Darrel Heisler	853-3356
Wileen Halter	853-5267
Gary Moore	853-8556
Reg Atterbury	573-9065
Ron Briggs	853-7699 home 228-6382 cell
Carla Martin	858-2695
Don Schmidt	457-0400 cell
Carroll Hickrod	853-3530
Mike James	490-1474
Steve Stanhill	305-0626
None given	428-9900/589-7922
None given	None give
David Keene	490-3152 or 746-9325
David Bazey	454-5701
Chandler Utilities	925-6916
Bill Agnew	490-1362

Max Goffinet	853-6541
Dan Iceland	853-3758
Pam Decker	897-2880 work 853-9109 home
Jerry Peach	853-6499 home 480-2816 cell
Ronald Leasure	853-7035
Mark of Accurate Plumbing/Pearcey	604-5044
Kiesel/Doug Ohning	435-6064/204-1102
Jason Harper	Cell 270-869-4930
Matt Marshall	unlisted
Mike Nieten	490-9991 home 430-8151 cell
Mark Dilger	431-6496
Tracy Wilson	858-3674
Jim Sturgeon	202-9522
Novice Smith	490-1658
Carol Karlowsky	858-2989
Martin Houser	853-3601 home 483-9801 cell
Jack Mitchell	456-3161 work 499-3674 cell
Jeff Allen	449-5717 cell

Randy Reese	629-0633/490-6958
Larry Embry	480-9588 cell
Jamie Tinsley	492-5379 work
Chrissy Williams	853-2050
Paul Rundus	853-0427 home 453-4396 cell
Lawrence Feller	853-8935
Becky Heisler	853-6486
Dorothy Percy	853-6438
Brent Michael	502-807-5296 cell
Sue Zapata	858-1241
David Stark	853-2578
Doug Glazebrook	853-9029 or 457-6166 cell
Paul Rundus	853-0427
Jerry Ferguson	853-9260
Mary Platz	842-2612 or 457-0862 cell
Linda Bank	490-2280
John Hawkins	664-2961
Margaret Welte	853-8133
Kenneth Rich	853-9701

Michelle Johnson	490-5700
Gary Henry	490-0807
Ralph Kaiser	853-8133
David Stark	853-2578
Linda Banks	490-2280
Brad Becker	205-5683 cell
Don Rocca	490-2060
Leo Pfeiffer	853-8156
Don Rocca	490-2060
Paul Birnegar	853-8077
Don Rocca	490-2060
Virginia Chambers	853-0033
Larry Wood	499-9937
Don Rocca	490-2060
Larry Alexander	853-2837
Karen Mooney	842-3942 work 853-0230 home

Mrs. Neil Boatwright	490-1696
Ruth Pataki	853-3509
Paul Dassel	842-0582
Camilla Vantrease (neighbor)	853-3413
Larry Embry	853-3016
David Stark	853-2578
Susan Hilgeman	858-9565
George Stiles	853-5092
Jim LaVielle	853-7887
Schnucks/SWS	457-4706
Rivertown Ice Cream & Grill	853-9177
Dave Halbig (NSD found)	842-3460 office 480-1393 cell
Virgil Simpson/Camilla Vantrease complainant	853-3413 complainant
Jerry Peach	853-6499
John & Gina McBride	853-6103 home 858-4600 work
John & Gina McBride	853-6103 home 858-4600 work

Roger Mackey	853-3025
Roger Mackey	853-3025
Kathy Abell	853-0505
Mary Dixon	unlisted
Virginia Chambers	853-0033
Jane Dassel	842-0582
Jered Williams	858-3712 home 573-1258 cell
David Mays	853-3731
Eric Farmer	490-5253
Dennis Harbeth	853-4694
Rachel Perry	455-9284
Bob McMillen	490-1256
David Stark	853-2578
Joan Shappard	455-5248 Cell 858-2536 Home
Jane Schmidt	853-3647
Ralph Kaiser	853-3798

Kathryn Webb	853-9751
Ralph Kaiser/Ken-Son	853-5412 (Son's)
Roger Mackey	853-3025
Sally Merrick	853-7477
George Stiles	853-5092
Donna Marcrum	430-9649
Larry Embry	853-3016
Don Rocca	490-2060
Paul Hayden	853-2666 home 431-5059 cell
Alice Meece	853-8745
Katherine Webb	853-9751
Margaret Welte	853-8133
Jerad Williams	858-3712
Aaron Miller/Barrington Development	853-9883
Allan Marty	853-8946
Marce Seger	842-2668

Newburgh National Bank	858-1605
Don Rocca	490-2060
Marvin Pruett	853-7889 home 228-7103 cell
Everet Fleming	853-0106
Brian Meyer	618-6181
Betty Hamby	490-1834
Thomas Tooley	490-1553
Pam Decker	483-8363
Marcia Presley	490-1051
Barrington Development	853-9883
Aaron Miller	853-9883
Roger	305-1129
Carol Montgomery	853-5776
Donald Jones	204-0166
Tonya Hill	490-3090
Julia Gaylord	858-3669

Bill Montgomery	853-5776
Thomas Tooley	490-1553
Vicky Scott	449-3904 cell
Monty Porter	422-9444 work 858-9969 home
Ed Rutherford	853-3408
Monty Poter	422-9444 work 858-9969 home
Lois Helfrich	853-6964
Knob Hill Tavern (Dan)	853-9550
Joh Whaley	853-6990
Jim Caveollo	853-7887
Donna Marcrum	430-9649 cell
James Martin	853-8106 home 760-8478 cell
Don Schmidt	457-0400 cell
Zach Newton	None given
Everett Fleming	853-0106
Pam Decker	483-8363
Charles Baumhoer	474-0440 work 573-1424 cell
Kevin Wiseman	853-9005

Paul Vice	842-0518 home 204-4233 cell
Glenn Augustine	853-7665
Leslie McKown	858-1593
Everett Fleming	853-0106
Chris Ritchie	962-4238
Mrs. Helfrich	853-6964
Via Cynthia Burger	853-3578
Margaret Welte	853-8133
Pam Decker	897-2880 work 483-8363 cell
Clifford Gaskin	853-6211
Brent Grase	858-2420
Randy Wheeler	853-6943
Dennis Harbath	853-4694
Many per Cynthia Burger	None
John Jenger	490-2910
Ashley Chamberlain	858-7184
Anne Mapes	598-8391
Ronald Leasure	853-7035

Ralph Kaiser via (Kenneth)	853-3798
Gary Jeffers	457-8197
Nancy Schnarr	842-0048
Steve Colvert	305-0594
Melinda Mitchell	858-5415
Betty Hamby	490-1834
Sabrina Dorsey	202-0984
Mark Pinnell	853-7992
Elizabeth Brown	490-5990
Marilyn Titzer	853-7281
Jane Wheeler	Unlisted
Brad Betsworth	490-3057
Chambliss	490-5740 home 457-5729 cell
Janet Smith	853-8657
James Martin	853-8106
Pickerfgill	858-1500
Jason Lynch	319-1116 Cell

Candy Sable	490-2249
Randall Kennedy	853-1952
Mike Vellor	853-0143
Jason Blondin	568-9131
Marvin Tapp	455-4312 Cell
Ralph Duff	573-5011
Susan Hilgeman	858-9565
Betty Staples	853-3869
Steve Daubs	853-8209
Joe Vanbibber	573-9600
Larry Embry	853-3016
Don Simpson	858-3758
Don Simpson	853-3758
Julie Wathen	270-685-6231
Erica Tanjocol	319-6155
Beth Reising	853-3458

Sherrie McBride	853-7033
Kent Brasseale	459-5463
Mike Smith	853-7362
Lisa Hallcome	480-4224
Susan Hilgeman	858-9565
Judy Henry	425-3393 work 490-0807 home
Marily Wright	477-3458/cell 204-3458
Jeanne Bruke	853-7188
Will Tarter	853-5131
Steven Davis	858-2685
Larry Embry	853-3016
Jeanne Burke	853-7188 home 760-0290 cell
Steve Colvert	305-0594
Ban Terra Bank (Amy)	490-3200 ext 4111
Don Rocca	490-2060
Melissa Partridge	853-3899 home 430-4730 cell

Brady Brown	490-0757
Andrea McKinney	853-8424
Tim Hayden	490-0810
Wade D Kimbrell	Unlisted
William & Brenda Hart	unlisted
Juliette Chambliss	490-5740
Lois McDowell	490-6743
Bill Foltz	319-5413 cell 925-8079 home
Brian Gower	490-3385 home 491-4214 work
Larry Embry	853-3016
Cindy Elliott	746-7040
Lesley McKeown	858-1593
Cathi Rohrer	858-7282
Thomas Tooley	490-1553
Ronald Leasure	853-7035
United Fidelity Bank	858-6880
McKinney & Harvey Medical Offices	858-7520
Jim Sturgeon	202-9522 cell 858-9351 home

Pam Decker	483-8363
Susan Zapata	485-5200 work 858-1241 home
Lisa Holcolm	962-3465 or 480-4224
Scott Thompson	853-5322 home 477-3826 work
Chris Braun (AT&T)	306-4816
Janet Smith	853-8657
Emeral Houchin	490-0003
Janie Moore	853-3964 home 568-6790 cell
Karen Stewart	573-3501 cell
Paul Dunbar	483-7123 cell or 853-9637 home
Patty Bruggenschmidt	858-5107 (day) 422-7974
Elysia Carmona	614-404-2194
Shannon Neff	760-2225 cell 760-4182 cell
Susan Hilgeman	858-9565 home 897-6190 work
Chris McConnell	842-2844 or 457-8445
Randy Gaiser	490-4700 or 457-8637 cell
Maryn Hutchinson	842-2460
Steve Davis	858-2685

Kent Brenneman	490-6135
William Moore	853-0289
Phil Kessler	568-7168
Margaret Allen	858-9831
Jeremy with Chandler Utilities	305-8061 cell
Mary Margaret Thomson	490-4971
Holly Williams	484-8433 cell
Patty Bruggen Schmidt	422-7947 work ext 106
Linda Hall	858-1903
Management Recruiter Assoc./Amy Ambrose	842-1000
Kenneth Rich	449-2880
Devlin Bowen	401-4979
Peggy Cook	858-9082
Kristy Holland	853-3563
Julianna Clark	853-3115 home 483-8756 cell
Yvonne Harberson/Christy Williams	853-2050
Andy with Roto Rooter Hydromax	305-7358
Lawrence Feller	853-8935
James Ruby	455-5835
Linda Hall	858-1903 home 618-7735 cell
James Street	490-3288

Jan Dassel	842-0582
Lawrence Feller	853-8935
Bill Fultz	925-3079 until 12 then at home address
Cynthia Burger	853-3578
Mike Williams	499-9485
Mike Keelor	468-5296 Work 853-0143 Home
Geraldine Miller	431-3414
Janet Ball	490-2886
Patty Bruggenschmidt	858-5107
Dan & Sharon Chaad (via Shari Sherman)	853-8636
Leroy Bawel	858-9493
Peggy Cook	858-9082
Mike Fisher	760-0623
Bill Fultz	897-3079 319-5413 cell
Paul Rundus	853-0427 cell 453-4396
Bill Vaughn	853-3822
Jerry Reid	457-2358
Rita Hemmings	853-1906
Beverly Hames	853-5537
Julie Williams	490-0659 or 499-6010

Dan Deen	568-9063 cell (Realtor Tonya Fritts 205-6383)
Tonya Fritts (Realtor)	205-6383
Julie Williams	490-0659 or 499-6010
Bridget Brown	490-1164 or 454-4944 cell
Daniel Westerfield	842-2952
Sara Leslie	490-6138
Billy Garrison	853-5011
Impulse Hair Salon/Adam Cabella	305-1679
Ellen Benjamin	(417) 639-4328
None received	None received
Kory White	270-543-4179 or 812-216-7133
Betty George	853-3612
Rebecca Louer	453-2642
Frank Schiver	853-8683
Mary Baker	842-4679 work/490-2956 home
Chris McConnell	457-8445 cell
Joseph DiPieta	490-1970 home/454-0512 cell/454-0579 wife cell
Sheila	401-4105
Ben Kendall	853-2517

Ben Kendall	853-2517
Sally Diaz	853-3567
Max Goffinet	853-6541 home/573-1944 cell
Paula Specht	479-8711/cell 629-6156
Melissa McMillen	490-7363
Robin Allen	490-7243 home/746-2977 cell
Neils Vandoorn	490-2567 home/408-499-8154 cell
John Williams	853-6213
Diane Reese	629-0837
Karen Ray	490-3085 home 480-6833 cell
Rick Young (found while profiling)	N/A
Rick Young (found while profiling)	N/A
Carrie Beer	853-3359
Doyle Kiefer	853-6345
Brenton Hasenour (CEI)	474-1177
Ruth Pataki	423-3518 home/430-8527 cell
Carlotta Pullum	853-2596
Robin Allen	746-2977 cell / 490-7243 home

Chris Hosack	893-1530
Terry Kind	490-5440
Ken Schweiss	490-1205
Julie Pickens	430-3844
Mary Schaffer	853-5116
Carolyn Parker	853-3063
Jeff Gray for Robin Allen	490-7243 home 774-8300 J Gray's cell
Debbie Garoutte	202-3783
Shawn McCallister	455-1768
Les Schoonover	858-8408
Scott Albertson	491-4682 work/858-2650 home
Jeff Tremper/Gateway Hospital	842-3900/480-1393 (David Halbig)
Debra Buchanan	858-2540
Patty Dewey	853-8741
Will Harding	853-5330
Mrs. Schnar	842-0048
Craig Kaiser	760-9818
N/A	N/A
Deanna Malcolm	858-9211

Margaret Welte	none
Barbara Perkins	853-0423
Matthew Perry	629-0242
Joe Walker & Kathy Rover	270-875-5679
Jay Hochstetler	518-4116
Steve Amos/Cynthia Burger	853-3578
Sue Morrison	N/A
Shannon Bishop	629-7449
Amber Hartley	270-871-8455 cell 812-492-8704 work
Hydromax (Joe)	305-6393
Blake Larson/Peoples Bank	842-3017
Bill Wheatley	205-7421
Pat Crone	589-4394
David Hooker	853-5950
Adams Plumbing/Jen Onderak	499-0949/490-9964
457-0400	457-0400
Ruth Lemmon	858-5310
Amber Hartley	270-871-8455
Deorah Cooper	853-5516

Comments	Type of Complaint
Line was plugged at entrance of MH. Cleared line with a pole. Advised home owner if smell persists to call and	Sewer Odors
	Drains Slow
Grease was also present. Blockage was 125 ft from MH. Jetted downstream.	Manhole Overflow
Huge amount of rags blocking the main. Called Hydro-max combo truck and cleaned out rags. After clearing line of rags line was flowing normal	Manhole Overflow
Entire basement flooded with sewage. This problem had been going on since 3-27-05 @ 11:30 PM. The department was not notified. Problem was discovered on 3-28-05 @ 9:30 AM by Tom Walden.	Building Flooded
Rags were also present. Clog was cleared 300 ft from MH.	Building Flooded
	Drains Slow
	Cleanout Overflow
	Other
	Drains Slow
	Drains Slow
Basement flooded. Main clogged 20 ft from MH.	Building Flooded
Basement flooded. Carpet damage.	Building Flooded
	Cleanout Overflow
	Drains Slow
	Manhole Overflow
	Sewer Odors
Jetted 110 ft. No clog in main.	Building Flooded
	Manhole Overflow
	Drains Slow
DUPLICATE OF COMPLAINT SHEET #22	Drains Slow
INVERT OF MANHOLE HAD LARGE AMOUNTS OF ROOTS BLOCKING FLOW LINE CLEANED OUT FLOW LINE AND COURTESY JETTED THE MAIN SEWER LINE. DID NOT HAVE A BLOCKAGE IN MAIN SEWER.	Drains Slow
	Manhole Overflow
	Drains Slow
Raise MH # 15-199 2" above final grade	Building Flooded
	Other
PERSONELL ON SITE WERE LEON KEY-SCOTT HECK -MIKE BURCH. WILL WALK STORM SEWER TO TRY AND LOCATE CROSS CONNECTION OR LEAK. COMPLAINT CALLED IN BY MAE MASON.	Sewer Odors
	Cleanout Overflow
	Building Flooded
	Drains Slow
	Drains Slow
Send letter to 10077 KIMBERLY LN. HAS BAD TAP.	Drains Slow
This residence had a similar problem on 8/12/2005.. A protruding tap at 10077 seems to be causing the problem, A dye test letter has been sent to Mr. Gianinni to determine if it is his lateral that is causing the blockage. I talked to the homeowner at 100	Drains Slow
Due to rain our mainline backflowed into their lateral leaving enough debris to clog the lateral.	Building Flooded

	Drains Slow
	Drains Slow
	Other
Informed homeowner she had a stoppage under her home, and she should call a plumber	Drains Slow
	Building Flooded
homeowner complaint of odors in bldg, Homeowner called plumber and plumber found full manhole. Homeowner then called sewer dept. Main was clogged.	Sewer Odors
	Drains Slow
BAYER PLUMBING REPLACING TAP AND BLOCKED MAIN WITH ROOTS THAT WERE IN TAP.. FLUSHED MAIN TO REMOVE ROOTS.	Other
black water, hardly any flow at 6:00pm...suspect roots or bad joint we need to televise line. Homeowner had plumber clean out roots service line.	Drains Slow
We televised line and found at an earlier date that someone had installed a six inch service line for two homes inside of a 8 in main line. We called in contractor and replaced approx. 60 ft of six inch line and retapped the two homes according to local s	Drains Slow
Open M.H. clean and flowing . Jet flush and T.V. line segment. Called homeowner told him that our main line was clear.	Drains Slow
Plumber hired by Mr. Stoyer called, said he found a M.H. holding water. We went to M.H. 06-59 found 2 feet water standing in M.H. Jet flush down stream at 30 feet hit hard grease blockage, Line started flowing well at that time.I called MR. Stoyer , told	Drains Slow
Open M.H. 14-160found no flow , jet flush to M.H.14-157 at 244 feet hit bad root wad. After cutting out and televising found MR. Wilders lateral at our main was bad as well.	Manhole Overflow
Found M.H. 02-67 flowing slow jet flush towards 02-68 hit 1 soft blockage. Televising found a lot of bellied areas.	Cleanout Overflow
Found main line and both M.H. to be clear and flowing. Owner hired a plumber at that time found the lateral to be blocked. Also found that the home owner had a outside drain hooked to the sewer. I told the home owner to plug,and he did.	Building Flooded
Die test both sink holes, verify when die came into down stream M.H. Called a contractor to repair, found SBC and S.I.G.E.C.O.M. had hit the laterials.	Sink Hole
Flooding in street due to heavy rain. Not coming from the sanitary sewer.	Other
Due to heavy rain storm , water started to flood MR. Metceffs yard.	Other
Manhole lid blowing off. Found release valves bad, change out . Also pit is only 1 foot 10 in. from foundation, called Commonwealth to verify.	Noisy MH Cover
Found contractor installing sewer to Blackberry Hills,from said address needed to repair. I called the developer and told him.	Manhole Problem
Contractor looking for tap called. We had to jet flush to televise,at which time we found a protruding tap and 2 joints damaged with roots at 187.5 feet and 172.5 feet from 11-212	Other
After jet flush and televise line segment found 3 bad bellies holding water. Gave information to Leon to review.	Drains Slow
Jet flush main and televise 11-61 to 11-163. Found 3 bad sags,review with Leon.	Drains Slow
Homeowner said that he had taken off the cleanout cap to drain his patio. At that time leaves and debris cloged his lateral. Told homeowner not to put any outside water into the sewer line again.	Cleanout Overflow
Homeowner said they had a backup, but also that they were warned about the need for a backflow prevention valve.	Building Flooded

Ran root cutter thru line, jet flush and televise. We had about Two Houndred gallons run over M.H. I had S.W.S. bring a pump truck and suck up water, at 11-134	Building Flooded
Both M.H. clear and running fine. Homeowner yard had deep ruts due to owner having large crane for work done. At that time lateral was broken.	Drains Slow
Manholes 9,9A had mud, rock, debris in flow lines. Clean out, and jet flush all said lines.	Drains Slow
Manhole 10-63 had roots and silt in flowline blocking exit. At that time it started flowing. We then jet flushed and cleaned out 2 small root wades in main. We had about Two Houndred gallons run into Mr. Sibrels crawl space, he cleaned up himself, and sa	Building Flooded
Cleanout at house was holding water, went to cleanout at street and jet flush to main line. At about 6 feet in hit a soft blockage, the sewer started flowing fine. Told Mr. Baker we would televise next week, he said that would fine.	Cleanout Overflow
Mrs. Schiffman called said sewer had backed up in her house 12-17-05 Saturday. They ran a snake/rooter in their lateral, at which time the sewage-water run out of the house. Also stated all is running fine now, but could it have been the city's main line. I	Drains Slow
FROM M.H. 13-180 JET FLUSH TO END OF LINE. WENT TO P.L. OF SAID ADDRESS, OPEN CLEAN OUT DUMP 100 GALLONS WATER IN. IT RUN FINE, BUT THE HOMEOWNER SAID HIS LINES IN THE HOUSE WOULD NOT RUN. WE FOUND A CLEANOUT NEXT TO HIS HOUSE, OPEN IT UP AND WATER RUN	Drains Slow
MR. Eisilein told us that sometimes when he flushes toilet, it turns gray. Also it runs slow sometimes. We found no venting due to a clog vent stack. No cleanout at house. Our main line was flowing. Told homeowner he needed to make repairs on his latera	Drains Slow
SMOKE TEST MAIN LINE, WAS FOUND TO BE IN GOOD SHAPE. WE NEXT TELEVISED, FOUND NO PROBLEM. WE DID FIND THAT MRS. BEASLY'S LATERAL WAS IN THE SINK HOLE AREA. TOLD HOMEOWNER THAT THEY NEED TO CHECK THEIR LATERAL, UNDER THE CONCRETE DRIVE. LEON TOLD ME THAT W	Sink Hole
CHECKED PLUMBING INSIDE BUILDING, WAS HOLDING WATER. LOOK INSIDE MAN HOLES FLOWING FINE. JET FLUSH MAIN LINE FOUND NOTHING IN LINE. INFORMED OWNER IT WAS A LATERAL PROBLEM.	Building Flooded
MR. BEAVIN HAD A PLUMBER ROD HIS LATERAL LINE & HYDRO CLEAN IT, JUST BEFORE WE ARRIVED. HE SAID THAT IT WAS WORKING FINE NOW. WE DID CHECK THE MAN HOLES, FOUND THEM TO BE FLOWING FINE. TOLD HOMEOWNER THAT IT WAS HIS LATERAL. I ALSO NOTICED HE HAD A SUMP P	Drains Slow
MAIN LINE CLEAR AND FLOWING FINE, WE WENT ON TO JET FLUSH OUR MAIN. WE HIT NOTHING. INFORMED HOMEOWNER THAT IT WAS THEIR LATERAL.	Cleanout Overflow
MAIN LINE CLEAR & FLOWING FINE. WE WENT AND JET FLUSHED MAIN, HIT NOTHING. INFORMED HOMEOWNER THAT IT WAS THEIR LATERAL.	Building Flooded
JET FLUSH LATERAL & TELEVISE, FOUND BAD DIP. ALSO LATERAL UP AND DOWN NOT ON GRADE. ALL SAID AREA IS UNDER THE STREET. TOLD HOMEOWNER THAT WE WOULD LET HIM KNOW AS SOON AS POSSIBLE, OUR PLAN OF ACTION.	Cleanout Overflow
OPEN MAN HOLE 02-72 PLACED CAMERA IN TOWARDS 02-73 WENT 5' FOUND BAD TAP AT 10700 GETTYSBURG. WAS TAKING IN WATER AND MUD BAD. CALLED CONTRACTOR TO REPAIR A.S.A.P.	Sink Hole
CHECKED MANHOLE 11-241 WAS FLOWING FINE. HOMEOWNER LED US TO BELIEVE THE WHOLE BLOCK WAS HAVING PROBLEMS, AND AFTER TALKING TO SEVERAL OF THE HOMEOWNERS FOUND THIS NOT TO BE TRUE. THUS AGAIN INFORMED HOMEOWNER IT WAS HIS LATERAL PROBLEM.	Building Flooded

FROM MANHOLE 11-200 TOWARDS 11-201 TELEVISED. AT 216' FOUND BAD TAP REPAIR,8277 SYCAMORE ST. AND AT 219' FOUND HOLE IN MAIN.	Sink Hole
MANHOLE 06-46 WAS HOLDING SOME WATER,UPON FIRST INSPECTION. FROM MANHOLE 06-45, JET FLUSH MAIN LINE. PULL BACK, RUN ROOT CUTTER, HIT ROOTS JUST OUTSIDE 06-46.JET FLUSH AGAIN,FLOWING FINE.	Manhole Problem
HOMEOWNER STATED THAT S.I.G.E.C.O.M. WHILE INSTALLING CABLE YESTERDAY HIT HIS SEWER LATERAL. BUT WANTED TO KNOW IF WE WOULD REPAIR IT FOR HIM. TOLD HOMEOWNER IT WAS HIS TO REPAIR,OR HAVE S.I.G.E.C.O.M. DO IT.	Cleanout Overflow
FOUND LATERAL NOT FLOWING, UPON INSPECTION. RUN JETTER IN LATERAL, AT 6' HIT SOFT BLOCKAGE, UNDER STREET. AT THAT TIME, THE SEWER LATERAL STARTED FLOWING FINE. TELEVISED, FOUND LATERAL UNDER STREET TO BE BAD. TOOK 3 BID PRICES TO LEON, TO GO FOR O.K.	Cleanout Overflow
HOMEOWNER STATED ONLY IN HEAVY RAINS HIS SEWER DRAINS SLOW, AND SOMETIMES IT BACKS INTO HIS BASEMENT. ALSO HE SAID HE HAD A PLUMBER COME OUT AND CLEAN HIS LATERAL. THE PLUMBER COULD NOT MAKE IT TO OUR MAIN LINE, DUE TO SOME KIND OF BLOCKAGE. I TOLD THE HO	Drains Slow
ALVIN, WHILE INSPECTING MAN HOLES FOUND 12-27 PLUGED WITH GREASE. WE CALLED SWS TO PUMP OUT AS WE DID OUR JET FLUSHING. WE JET FLUSHED TO THE CLEAN OUT THEN. FLOWING FINE NOW.	Manhole Problem
WHILE INSPECTING MAN HOLES RUSSELL FOUND 11-242 HOLDING WATER. WE WENT IN 11-241 JET FLUSHED TO 11-242 CLEAN, FLOWING FINE.	Manhole Problem
FROM MAIN HOLE 20-22 JET FLUSH MAIN TO 020-21, MAIN WAS CLEAR AND FLOWING GOOD. PULLED BACK SMALL PIECE PVC PIPE. TOLD HOMEOWNER IT WAS HER LATERAL PROBLEM. THAT OUR SEWER MAIN WAS FLOWING FINE, EVEN THO HER LATERAL WAS STILL PLUGED.	Cleanout Overflow
FOUND MAN HOLE 10-112 HOLDING WATER, WENT TO MAN HOLE 06-60 JET FLUSH SEWER MAIN TOWARDS 10-112 . FLOWING FINE TOLD OWNER TO TELL TENANTS NOT TO DUMP GREASE IN LINE.	Cleanout Overflow
WENT TO SAID ADDRESS, FOUND WATER LAYING IN DITCH. AT THAT POINT I FOUND A 24" STORM PIPE GOING UNDER STAHL ROAD. IT WAS PLUGED WITH LEAVES, GRASS, LIMBS, AND OTHER MISS. THINGS. TOLD HOMEOWNER IT WAS'NT DUE TO OR FROM THE SEWER DEPT. SHE SHOULD CALL THE	Other
OPEN BOTH MAN HOLES, LOOK INSIDE AND THEY WERE FLOWING FINE. TOLD MRS. SCARASIA THAT THE WATER LAYING ON HER YARD WAS'NT FROM OUR SEWER.	Other
CHECK MANHOLES , 15-187& 15-215 FLOWING FINE. RUN JETTER IN SAID LINE SECTION, FOUND NO PROBLEM WITH OUR MAIN LINE. TOLD HOMEOWMER THAT IT WAS THEIR LATERAL.	Building Flooded
CHECKED MANHOLES, FLOWING FINE JET FLUSH AS A PRECAUTION. ALL FINE, TOLD HOMEOWNER THAT IT WAS HIS LATERAL.	Building Flooded
CHECKED BOTH MANHOLES, FOUND THAT THE SEWER MAIN LINE WAS FLOWING FINE. CHECKED HOMEOWNERS CLEANOUT AT HIS HOUSE, ALSO FOUND IT TO BE FLOWING FINE. TOLD MR. BELL THAT IT WAS IN HIS LINE, WHERE THE PROBLEM WAS.	Drains Slow
FROM MANHOLE 13-183 TOWARDS 13-184 HIT HARD BLOCKAGE AT ABOUT 135'. WORK WITH THE JETTER AND, OPEN THE LINE UP. PULLED OUT, PUT IN CAMERA, RUN UP MAIN LINE FOUND A BAD TAP,AND A BAD ROOT PROBLEM. PULLED CAMERA OUT, RUN ROOT CUTTER THROUGH, RETELEVISED. FO	Manhole Overflow

JETT FLUSHED FROM 09-34 TO 09-36 AT 25' HIT A SOFT BLOCKAGE . LINE STARTED FLOWING FINE, WE RUN THE JETTER IN ANOTHER TIME TO VERIFY, AND FOUND ALL TO BE FLOWING FINE. WILL TELEWISE LATER.	Manhole Overflow
WENT TO SAID ADDRESS, AND FOUND THAT THE AIR-RELEASE MANHOLE WAS RUNNING OVER. SHUT OFF #2 LIFT STATION, HAD S W S COME AND SUCK UP ALL OF THE SEWAGE. AT THAT TIME WE FOUND THAT THE VALVE HAD BEEN TURNED ON BY SOMEONE OTHER THAN A NEWBURGH STAFF MEMBER.	Manhole Overflow
FOUND MAIN LINE HOLDING WATER IN UP STREAM MAN HOLE. WENT AND JET FLUSHED FROM 15-45 TO 15-46 HIT MUD AND GRIT, PULLED BACK AND LINE OPENED UP, AND STARTED FLOWING FINE. TELEWISE TOMORROW, TO VERIFY EVERYTHING DONE.	Manhole Overflow
I CHECKED OUR SEWER LINE AT SAID ADDRESS, AND FOUND NO BACKUP. MRS. HARROD SAID THAT WHEN HER SUMP PUMP CAME ON THAT SEWAGE WOULD BACK UP IN HER HOUSE. I TOLD HER THAT THE SUMP PUMP WOULD HAVE TO BE TAKEN OFF. FOUND A CLEAN OUT BY HER HOUSE, TOOK OFF CAP,	Building Flooded
FOUND IT TO BE A STORM DRAIN BACKED UP , NOT OUR SANITARY SEWER. CALLED HOMEOWNER TOLD OWNER THAT IT WAS FROM THE STORMWATER.	Other
WET WEATHER CAUSING A LOT OF NOISE . WANTS TO KNOW IF IT WILL END SOON? I TOLD HIM THAT I WOULD HAVE LEON KEY CALL HIM WITH A FOLLOW UP.	Other
AFTER TALKING WITH MR. CASTLE, I FOUND THAT IT WAS A DITCH BY HIS HOUSE THAT CAUSED WATER TO GET INTO HIS HOUSE. WE HAD HEAVY RAIN FALL, AND THE DITCH BACKED UP.	Other
HOMEOWNER SAID SHE HAD SEWAGE BACK UP IN HER BASEMENT SOMETIME LAST WEEK, WHILE SHE WAS GONE. CHECK MANHOLES FLOWING FINE, BUT WE WENT AND JET FLUSHED THE SEWER MAIN TO VERIFY. WE DID'NT HIT ANY BLOCKAGE, BUT WILL TELEWISE LATER.	Building Flooded
I WENT TO SAID HOME AND FOUND THAT THE SINK HOLES WENT INTO A STORM SEWER. I TOLD THE HOME OWNER THAT IT WASN'T THE SANITARY SSEWER . AND HE SHOULD CALL THE WARRICK ENGR. OFFICE.	Sink Hole
FOUND UPSTAIRS DRAIN LINE OPEN, AND ANOTHER DOWNSTAIRS DRAIN WITH A DRY TRAP. TOLD HOMEOWNER THAT THEY WOULD NEED TO CORRECT, TO STOP THE ODOR.	Sewer Odors
FOUND MANHOLES HOLDING SEWAGE, SO WE JET FLUSHED BETWEEN 20-50 & 20-51. WE THEN RUN THE ROOT CUTTER IN AND CUT OUT A ROOT . THE LINE STARTED FLOWING SLOW. WE THEN TOOK OUR CAMERA IN AT MANHOLE 20-48 AND AT 7' TOWARDS 20-50 FOUND MAIN SEPERATED. CALLED CON	Manhole Overflow
TELEVISED & DYE TEST FOUND PIPE TAKING IN MUD. CALLED CONTRACTOR FOR REPAIR PRICE.	Sink Hole
DYE TEST SINK HOLE, FOUND INSTANTLY TO BE RUNNING INTO OUR SEWER MAIN. IT APPEARS THAT THE LATERAL REPAIR AT 8399 OUTER LINCOLN IS BAD AS WELL. CALLED CONTRACTOR FOR REPAIR PRICE.	Sink Hole
JET FLUSH MAIN LINE, BETWEEN 15-130 AND 15-131. WE DID'NT HIT ANYTHING, OR PULL ANYTHING BACK. NEXT WE TELEVISED THE LINE AND FOUND, THAT SAID ADDRESS LATERAL TAP WAS FULL OF ROOTS, AND LEAKING BAD.	Drains Slow
TELEVISED AND DYE TESTED THE TWO SINK HOLES, AND THE DYE RAN UNDERGROUND TO A NEAR BY DITCH. WHILE TELEVISING THE MAIN SEWER LINE WE FOUND A HOLE THAT WE WILL NEED TO REPAIR.	Sink Hole

JET FLUSH MAIN LINE , TELEVISION AND IT SHOWS THAT WE HAVE SOME BELLIES HOLDING LIQUID AND SOLIDS. TOOK INFORMATION TO LEON , TO TAKE TO UTILITY BOARD, FOR REVIEW.	Drains Slow
MANHOLE IN SAID HOMEOWNERS YARD , WAS OVERFLOWING. WE WENT DOWN STREAM TO MANHOLE 23-18 JET FLUSHED TO 23-19 AND AT 150' HIT A SOFT BLOCKAGE. IT STARTED FLOWING FINE AT THAT TIME. WE WILL TELEVISION MONDAY FIRST THING, TO VERIFY.	Manhole Overflow
AT SINK HOLE IN SAID YARD, WE RAN DYE INTO THE HOLE. AT THAT TIME AS WELL, WE HAD OUR CAMERA IN THE SEWER MAIN AND SAW THE DYE COMING IN OUR MAIN. CALLED CONTRACTOR FOR PRICE ON REPAIR.	Sink Hole
WE PLACED OUR CAMERA INTO THE SEWER MAIN . FROM 15-182 TOWARDS 15-183 TO SAID ADDRESS AT THAT TIME WE RAN DYE IN AND FOUND THE LATERAL BROKEN , ALL WITH IN THE EASEMENT, I CALLED A CONTRACTOR IN TO REPAIR IT.	Drains Slow
WATER COMING UP AND OUT OF HOLE IN YARD, AND OUT OF DOWN SPOUTS. LOOK LIKE IT WAS CITY WATER, FROM A WATER LINE. OUR SEWER MAIN WAS ON THE OTHER SIDE OF THE STREET. WE TOOK A LOOK INTO THE MAN HOLES, AND THEY WERE FLOWING FINE. TOLD HOMEOWNER IT WAS NOT S	Other
MET WITH SAID OWNER'S PERSONAL. FOUND PRIVATE GRINDER PUMP HAD A BROKEN FORCE MAIN. TOLD THEM THAT IT WAS THEIR LINE, AND THAT WHEN THE REPAIR WAS DONE TO CALL FOR AN INSPECTION.	Other
I FOUND THAT THE CLEAN OUT CAP ON SAID ADDRESS WAS GONE. TOLD RESIDENT THAT THEY NEEDED TO REPLACE THE CAP, TO STOP THE SMELL. OWNER ALSO SAID THAT SOMETIMES SMELL COMES FROM INSIDE HOUSE, TOLD THEM TO CALL A PLUMBER.	Sewer Odors
HOMEOWNER CALLED SAID SEWER WAS RUNNING VERY SLOW, AND THAT HE HAD ROTO-ROOTER COME, AND THEY FOUND NO BLOCKAGE. UPON OUR LOOKING IN THE MAN HOLES WE FOUND THEM TO BE BACKED UP. WE RAN THE JETTER IN, AND AT 7' HIT A HARD BLOCKAGE. CALLED SWS TO PUMP, AND ST	Drains Slow
FOUND CLEAN OUT TO BE FULL, WHEN WE TOOK OFF CAP. WENT JET FLUSH MAIN LINE , IT WAS RUNNING FINE, HOMEOWNERS LATERAL WAS STILL HOLDING SEWAGE. TELEVISION MAIN LINE LOOK IN SAID LATERAL TAP, WAS FOUND TO BE FINE. BUT UP THE LATERAL 4' LATERAL PLUGGED SOLID WITH	Cleanout Overflow
RECEIVED CALL MAN HOLE OVER FLOWING. CALLED SWS IN TO VAC UP OVER FLOW, AND STARTED JET FLUSHING SEWER MAIN LINE. LINE OPEN UP SOME BUT NOT TOTALLY. WENT TO 11-205 WITH POLE AND HOOK WE PULLED OUT DEBRIS FROM WHAT MIGHT BE FROM A CONSTRUCTION SITE. LINE ST	Manhole Overflow
WE FOUND CLEAN OUT AT 4733 RUNNING OVER, CALLED SWS TO VAC UP, WITH A TOTAL WASTE PICK UP. OUR SEWER MAIN WAS FLOWING FINE, BUT WE TELEVISION IT ANY WAY. FOUND SAID ADDRESS TO BE PLUGGED SOLID. TOLD MANAGER THAT SHE HAD A LATERAL PROBLEM, AND WOULD NEED TO C	Cleanout Overflow
HOMEOWNER CALLED IN STATED SHE HAD A SEWAGE BACK UP IN HER BASEMENT WHILE SHE WAS GONE THIS WEEK FROM HOME. I FOUND OUR SEWER TO BE FLOWING FINE, AND WE HAD NO OTHER COMPLAINTS OF BACK UP. WENT IN SAID ADDRESS LOOK AT BASEMENT FLOOR DRAIN, SAW SOME REMAINS	Building Flooded
HOMEOWNER REPORTED SINK HOLES AT 7855&7811 MELODY LN. CONCERNED OVER POTENTIAL LINE COLLAPSE. SINK HOLES NEED TO BE DYE TESTED AND SEWER MAIN LINE NEEDS TO BE TELEVISIONED.	Other

AT MAN HOLE 9-51 WE FOUND RAGS CAUGHT ON THE FLOW METER COMMONWELTH HAD INSTALLED. WE JET FLUSHED FROM MAN HOLE 9-49 TO MAN HOLE 9-51 OPENED UP AND FLOWING FINE.	Manhole Problem
HOMEOWNER SAID PIPE BROKEN&ABOVE GROUND LEVEL IN HER YARD. LOOK AT AND FOUND IT TO BE A BROKEN CAP TO A WATER SHUT-OFF VALVE. TOLD OWNER TO CALL WATER COMPANY.	Other
HOMEOWNER CALLED SAID @7:00 SHE NOTICED WATER RUNNING. AT 10:30 SHE CALLED OUR DEPT. TO LOOK AND VERIFY IF IT WAS ANYTHING OF OURS. I FOUND IT TO BE OUR POWERS LT. ST. FPRCE MAIN BROKEN. I CALLED SWS FOR 3 TRUCKS,STEMALY TO REPAIR THE LINE. AFTER REPAIR WA	Other
HOMEOWNER CALLED SAID MAN HOLE WAS OVER FLOWING INTO HER LAKE. RUSSELL FOUND MAN HOLE 12-17 TO BE RUNNING OVER, CALLED WAYNE AT HOME. WAYNE TOLD HIM TO HAVE SWS COME IN A.S.A.P. START PUMPING AT KINGSTON LT.ST. ALSO FOUND THAT ON THURSDAY THE STATION HAD	Manhole Overflow
HOMEOWNER CALLED SAID HIS DRAIN WAS SLOW. I OPENED BOTH MAN HOLES 15-187 &15-215, AND FOUND THEM TO BE FLOWING FINE. OWNER THEN SAID THAT HE HAD ROTO-ROOTER OUT 3 MONTHS AGO,AND FOUND ROOTS IN HIS LATERAL. I TOLD HIM THAT HE HAD A LATERAL PROBLEM,AND SHOU	Drains Slow
HOMEOWNER SAID HE PULLED THE LID OFF MAN HOLE 20-99 SAW WATER AT THE TOP OF THE MAN HOLE. WE PULLED THE LID OFF AND FOUND IT HAD A RAIN SENTRY,WHICH WAS TO KEEP OUT WATER. TOLD HOMEOWNER AND HE SAID THAT HE WAS SORRY,AND WOULDN'T MESS WITH IT AGAIN.	Other
HOMEOWNER CALLED SAID SHE HAD HER LATERAL CLEANED BY A PLUMBER,AND HER DRAIN WAS STILL SLOW. WE JET FLUSHED FROM MAN HOLE 9-20 TO 9-21 HIT SOME SMALL AMOUNTS OF SILT,PULLED IT BACK AND FOUND THE SEWER MAIN TO BE FLOWING FINE. THUS ALLOWING SAID ADDRESS LA	Drains Slow
MRS. ABELE CALLED SAID SHE HAD A STRONG SEWER ODOR. I WENT TO SAID ADDRESS, FOUND AIR RELEASE#3 ON MASTER LT.ST. FORCE MAIN TO BE RELEASING AIR THAT HAD A SEWER ODOR. PLACED ODOR LOGGER INTO SAID MAN HOLE, WILL LEAVE FOR 1 WEEK TO DOWN LOAD NEEDED INFORM	Sewer Odors
HOMEOWNER CALLED SAID DIRT WAS LEFT MOUNDED IN BACK YARD,AND HER FENCE STILL DOWN. I WENT TO SAID ADDRESS, WHERE WE HAD STEMALY DO A TAP REPAIR 5 WEEKS AGO. TOLD OWNER WE WOULD WORK ON REPAIRS AS SOON AS WEATHER PERMITS. ALSO HYDROMAX DID A REPAIR NEXT D	Other
MRS. ROHRER CALLED SAID THAT HER YARD WAS MESSED UP BY THE SEWER DEPT. I WENT TO SAID ADDRESS, FOUND AN 8'BY 8' AREA WHERE WE HAD A REPAIR MADE ON OUR MAIN. IT LOOKED AS IF IT SETTLED 3". I CALLED THE CONTRACTOR, AND TOLD HIM TO WEATHER PERMITTING ,ADD D	Sink Hole
HOMEOWNER CALLED SAID WHEN NEWBURGH SEWER MADE REPAIR,THAT A CLEAN OUT ON OUR MAIN LINE WAS LEFT 1' HIGH. I WENT AND FOUND IT TO BE AS MR. DUGAN SAID. I TOLD HIM THAT IN A DAY OR TWO WE WOULD FIX IT. OWNER WAS FINE WITH THAT.	Other
MR. RUNDIS CALLED,AND SAID THAT HE HAD A BAD SEWER ODOR. I WENT TO SAID ADDRESS AND FOUND THAT , MLS FORCE MAIN RELEASE #9 WAS RELEASING A STRONG ODOR. I TOLD MR. RUNDIS THAT WE WOULD START ADDING TO OUR PRETREATING, AND THAT SHOULD HELP. OWNER SAID THAT	Sewer Odors

MRS. SIMPSON CALLED SAID LAST NIGHT AND THIS MORNING, THEY WERE SMELLING A VERY BAD SEWER ODOR. I WENT TO SAID ADDRESS, AND FOUND THAT THE SMELL WAS COMING FROM OUR MLS FORCE MAIN AIR RELEASE. WHICH IS NEXT TO THE SIMPSON HOME. I TOLD MRS. SIMPSON THAT WE	Sewer Odors
A WOMAN CALLED INTO OUR OFFICE,SHE WAS INCOHERENT. AFTER SEVERAL MINUTES OF TALKING WITH HER,WE OBTAINED THE STREET ADDRESS. SHE COULDN'T GIVE US HER PHONE # NOR HER ADDRESS. WE WENT TO SAID ADDRESS FOUND THE MAIN LINE TO BE 1/2 FULL,WE JET FLUSHED BOTH L	Drains Slow
HOMEOWNER CALLED AND SAID HE HAD A BAD SEWER ODOR FOR ABOUT 3 WEEKS. I TOLD HIM THAT WE WERE PRETREATING THE SEWAGE, AND WITHIN 3 OR 4 DAYS HE SHOULD TELL A CHANGE. HE WAS FINE WITH THAT.	Sewer Odors
HOMEOWNER CALLED IN SAID THAT HER DRAIN WAS SLOW&BACKING UP. WENT TO SAID ADDRESS FOUND THAT SEWERS WERE FLOWING FINE, AND ALL HOMES AROUND SAID ADDRESS, WERE FINE. I TOLD OWNER THAT IT WAS HER LATERAL, AND THAT SHE WOULD NEED TO CALL A CONTRACTOR.	Drains Slow
HOMEOWNER CALLED IN SAID THAT WATER WAS RUNNING IN HER YARD. WHEN WE ARRIVED TO SAID ADDRESS WE FOUND IT TO BE, JHER WATER METER. WE TOLD HER IT WAS COMING FROM HER WATER METER, AND WE CALLED THE WATER COMPANY FOR HER ALSO.	Forced Leak
Jetted Down-stream then up-stream, and hit blockage at 250' Will video	Manhole Overflow
	Sewer Odors
Jetted downstream and hit blockage at 400'	Manhole Overflow
Homeowner stated C.O. cap was knocked off last year by mowers	Cleanout Overflow
Checked manholes 51 53 54 found no problems Checked their C.O. No Problems talked to mananger and she said Roto-rooter was there July 4 and cleaned out lateral and told her to call us to check our line as a precaution	Building Flooded
HOMEOWNER CALLED I,SAID THAT HER YARD AND THE PAVEMENT IN FRONT OF HER HOUSE WAS MESSED UP BY OUR PUMP TRUCKS. RUSSELL WENT TOOK A LOOK, TOLD OWNER WE WOULD STRAIGHTEN UP THE LITTLE BIT OF HER YARD. EVEN THOU IT DIDN'T LOOK LIKE IT WAS FROM OUR TRUCKS. AS	Other
OWNER CALLED IN, SAID AFTER THE RAIN LAST NIGHT. WHERE WE MADE A SEWER REPAIR,IT SANK IN ABOUT 10". RUSSELL TOLD HER WE WOULD FILL IT IN WHEN IT DRIES,AND WE ARE ABLE TO GO BACK IN HER YARD.	Sink Hole
LEON MET WITH HOMEOWNER. TOLD HIM THAT WE WOULD CLEAN DEBRIS FROM HIS YARD, POST E-COLI SIGNS,AND TEST FOR E-COLI. WE WOULD CHECK TO MAKE SURE IT WOULD NOT HAPPEN AGAIN.	Manhole Overflow
CONTRACTOR CALLED IN SAID THAT AT SAID ADDRESS , IT HAD A BASEMENT FULL OF SEWAGE. WENT TO THE HOUSE, IT WAS A STORM DAMAGE HOUSE, WITH NO ROOF ON IT. TOLD THEM THAT IT WAS STORM WATER, AFTER LOOKING AT IT. THEY THEN STARTED PUMPING IT OUT ONTO THE GROUND	Building Flooded
WENT TO SAID ADDRESS,FOUND BOTH MAN HOLES TO BE FLOWING FINE. TOLD OWNER THAT IT WAS THEIR LATERAL.SHE THEN SAID THAT THEY WOULD REPAIR IT.	Drains Slow
HOMEOWNER CALLED IN AND SAID SHE HAD A SEWER ODOR. LOOK IN BOTH MAN HOLES, FLOWING FINE AND NO BUILD-UP. OWNER THEN SAID IT WAS COMING FROM HER DRAINS INSIDE THE HOUSE. WE TOLD HER TO CHECK HER TRAPS, AND THEN TO CALL A CONTRACTOR.	Sewer Odors

HOMEOWNER CALLED, SAID IN HIS YARD WHERE WE HAD A SEWER REPAIR DONE AND PILLED UP THE DIRT OVER THE HOLE,IF WE WOULD LEVEL IT OFF TOMORROW THAT HE WOULD TAKE CARE OF IT FROM THEN ON. WE DID AND HE WAS HAPPY WITH IT.	Other
HOMEOWNER CALLED IN SAID THAT WHERE WE HAD MADE A REPAIR IN HIS YARD, IT HAD SANK IN ABOUT 10" I TOLD HIM THAT WE WOULD REPAIR IT TOMORROW, HE SAID THAT WOULD BE FINE.	Other
HOMEOWNER CALLED IN SAID SHE HAD WATER BOILING UP IN HER DRIVEWAY. AT SAID ADDRESS I FOUND THAT IT WAS A WATER MAIN LEAK. TOLD OWNER, AND CALLED THE WATER COMPANY.	Other
HOMEOWNEER CALLED SAID ON 12-23-05 SHE HAD HER LATERAL REDONE,DUE TO THE 11-06-05 STORM. ALSO HER TAP WAS BAD, AT THAT TIME THE OWNER WAS RESPONCEABLE FOR THAT AS WELL. HER PLUMBER TOLD HER NOW IN 2006 N. S. D. WAS RESPONCEABLE, AND WE WERE GIVING REFUNDS	Other
MR. TANNER CALLED IN, SAID THAT ON THE CORNER BY HIS HOUSE THAT THE MAN HOLE WAS'NT FLOWING. AND IT HAD A SEWER ODOR. IT WAS BACKED UP A LITTLE, SO WE JET FLUSHED IT, WE HIT SOME GREASE. IT STARTED FLOWING FINE AFTER WE PULLED BACK. WE THEN TELEVISED IT,	Manhole Overflow
MANHOLE 15-174 HAD A SMALL AMOUNT OF DEBRIS IN IT, BUT WAS'NT RESTRICTING THE FLOW. WE WENT AHEAD AND JET FLUSHED THE MAIN LINE.THE SEWER WAS STILL FLOWING FINE, TOLD MR. BLONDIN THAT IT WAS HIS LATERAL,AND HE WOULD NEED TO CALL A CONTRACTOR.	Drains Slow
HOMEOWNER CALLED SAID SHE HAD A SINK HOLE IN HER YARD. WE WENT TO SAID ADDRESS, AND DYE TESTED THE SINK HOLE. IT WENT TO THE STORM SEWER. TOLD OWNER IT WAS'NT OUR SEWER LINE.	Sink Hole
HOMEOWNER CALLED SAID HE HAD A BAD SEWER ODOR. CYNTHIA TOLD HIM THAT THE SEWER DEPT. WAS TREATING IT, AND THOUGHT THAT IN ABOUT 1-1/2 WEEKS IT WOULD BE TAKEN CARE OF.	Sewer Odors
OWNER CALLED SAID HIS DRAIN WAS BACKED UP, SO HE CALLED A PLUMBER TO CLEAN IT OUT. AT THAT TIME IT STARTED RUNNING FINE,BUT WHEN THEY LOCATED IT BY MEASURING. IT CAME OUT TO BE WITHIN A FEW FEET OF OUR MAIN LINE. SO HE CALLED TO SEE IF IT WAS OUR PROBLEM.	Drains Slow
HOMEOWNER CALLED IN SAID SHE HAD A SEWER ODOR,COMING FROM THE DARBY LT. ST. WHEN I WENT TO CHECK THE STATION IT WAS FREE OF ANY SMELL. BUT THE PARKS DEPT. HAD JUST BACK FLUSHED THE POOL BEFORE MRS. DEWEY HAD THE SMELL. I LEFT A MEASAGE ON HER ANSWERING MA	Sewer Odors
OWNER CALLED SAID HIS DRAIN WAS BACKED UP SO HE CALLED A PLUMBER TO CLEAN HIS LATERAL. IT STARTED RUNNING FINE, BUT WHEN THEY MEASURED WHERE THE BLOCKAGE WAS HIT IT WAS CLOSE TO OUR MAIN SO HE CALLED. WE WENT TO SAID ADDRESS, AND SEWAGE FLOWING FINE. TELE	Drains Slow
CONTRACTOR CALLED SAID HE WAS WORKING ON CLEANING OUT THE DITCH NEXT TO NEWBURGH SCHOOL. THE WATER IN THE PIPE UNDER STATE ST. HAD A SMELL AND WAS DARK. THEY WANTED TO KNOW IF IT WAS SEWAGE. I TOOK 2 SAMPLES, THE RESULTS CAME BACK NEGATIVE TO BEING FROM T	Sewer Odors
THERE WAS MULTIPLE ROOT WADS IN THE LINE. WE USED THE ROOT CUTTER FROM MANHOLE TO MANHOLE AND TELEVISED FROM MANHOLE TO MANHOLE ENSURING NO IMMEDIATE PROBLEMS IN THE FUTURE.	Drains Slow

OWNER COMPLAINING OF ODOR FROM CREEK, ALSO STATES BLACK WATER IN DITCH. WE TESTED WATER AT LAB ON FRIDAY, FOUND NO SIGNS OF SEWER. INFORMED HOMEOWNER OF FINDINGS	Sewer Odors
HOMEOWNER CALLED SAID WATER WAS BOILING IN HER BACK YARD. WENT TO SAID ADDRESS FOUND IT TO BE CITY WATER. TOLD OWNER TO CALL WATER COMPANY AND A PLUMBER TO REPAIR	Other
CONTRACTOR AT SAID WORK SITE, WAS DIGGING DOWN 2 MORE FEET IN DITCH. AT WHICH TIME IT ALLOWED MORE BACKED UP WATER TO MOVE DOWN DITCH WHICH ONCE AGAIN HAD A SMELL. I AGAIN TOOK 2 SAMPLES FOR LAB TO TEST. WHICH CAME BACK NEGATIVE AGAIN. I TOLD RON BOURASSA	Sewer Odors
MRS. KAISER CALLED SAID SEWER ODOR WAS VERY BAD. I TOLD HER IT WAS COMING FROM AN AIR RELEASE VALVE PIT BY HER DRIVEWAY AND WE WERE PRETREATING IT AS WELL AS MONITORING IT. SHE SAID SHE WOULD GIVE US TWO OR THREE MORE DAYS TO CORRECT IT.	Sewer Odors
OWNER CALLED SAID SEWER VERY SLOW AND THAT EVERY 3 YEARS THEY HAVE PROBLEMS. WENT TO SAID ADDRESS FOUND SEWER MAIN FLOWING FINE. WE DYE TESTED LATERAL FOUND IT WENT INTO MANHOLE 15-132 AND WAS IN BAD SHAPE TOLD HOUSE OCCUPANT THAT IT WAS HI LATERAL	Drains Slow
MIKE WENT TO SAID ADDRESS WITH JOHN FISCHER FOUND IT TO BE STORM WATER BACK UP FROM PREVIOUS NIGHT DUE TO HEAVY RAINS. OWNERS WERE INFORMED IT WAS NOT SANITARY SEWER	Building Flooded
MIKE WENT TO SAID ADDRESS FOUND BOTH UPSTREAM AND DOWNSTREAM MANHOLES FLOWING FINE, WITH NO RESTRICTIONS.IT ALSO LOOKED LIKE LAST NIGHTS HEAVY RAIN CAUSED FLOODING IN AND AROUND HOUSE. LEFT MESSAGE THAT IT WASN'T OUR SEWER BACKED UP BUT STORM WATER.	Building Flooded
CHECKED BOTH UP AND DOWNSTREAM MANHOLES AND BOTH WERE FLOWING FINE. INFORMED HOMEOWNER IT WAS HER PROBLEM AND THAT AS STANDARD FOLLOWUP PROCEDURE WE WOULD TELEVIEW OUR MAIN LINE THE FOLLOWING DAY.	Drains Slow
WENT TO SAID ADDRESS FOUND IT TO BE STORM WATER AND NOT SANITARY SEWER. TOLD OWNER THE SAME THING THAT IT WAS HIS PLUMBING THAT NEEDED CHECKED	Building Flooded
HARDEES HAD A COMPLAINT OF AN ODOR LIKE PAINT THINNER IN THEIR DRAINS AND VENTILATION. POPPED 3 DIFFERENT MANHOLES AND CAUGHT THE FAINTEST SCENT AT MANHOLE CLOSEST TO THEM. THE OTHERS WERE FINE. SUGGESTED TO MANAGER THAT MAYBE SOMEONE PURED CHEMICALS DOWN	Sewer Odors
WENT TO SAID ADDRESS AND FOUND NO SEWER ODOR PRESENT. PLACED ODOR LOGGER IN SIPHON PIT AT OLD PLANT LIFT STATION WHICH LOGGED .1 PPM WE ALSO PLACED CARBON FILTERS IN MANHOLES AT END OF PHELPS LN AT GOFFINET PROPERTY. THIS WAS PHONED IN BY CYNTHIA BURGER	Sewer Odors
JET FLUSHED MAIN LINE TO CLEANOUT AND PULLED BACK SMALL AMOUNT OF SOLIDS AFTER WHICH IT WAS FLOWING FINE.	Drains Slow
DYE TESTED SEVERAL HOLES IN YARD THEN TELEVIEWED AT SAME TIME. FOUND THAT THE DYE DIDN'T GO INTO OUR SEWER MAIN. TOLD HOMEOWNERS OF OUR FINDINGS.	Sink Hole
WENT TO SAID ADDRESS FOUND SURFACE WATER RUNNING IN AREA BY MANHOLE 13-65. OUR SEWER LINE IN THAT AREA WAS FLOWING FINE WITH NO BACK UP, AND IS FIFTEEN FEET DEEP. I CALLED MR. GULICK AND TOLD HIM IT WAS GROUND WATER OR SOMETHING ELSE.	Other

MRS. GEHLHOUSEN CALLED SAID THAT THEY HAD A SLOW DRAIN, AND SEWER ODORS. SHE SAID HER NEIGHBORS DID AS WELL. WHEN WE WENT TO SAID ADDRESS WE FOUND MANHOLE 15-55 HOLDING WATER. CALLED SWS TO PUMP MANHOLE, AND WE JET FLUSHED MAIN. AT 99'UPSTREAM WE HIT A ROO	Drains Slow
MRS. SIMPSON CALLED THE TOWN MANAGER SAID THAT LAST NIGHT SHE HAD A VERY BAD SEWER ODOR. WE CHECKED OUR ODOR LOGGER IN THE AIR RELEASE PIT NEXT TO THE SAID ADDRESS, AND FOUND HIGH READINGS. WE THEN ADJUSTED OUR CHEMICAL FEED, AND WILL CONTINUE TO MONITOR	Sewer Odors
sewer overflow from lift station on 9-12-06. small amount of rags and debris in yard MB cleaned up, problem was due to rain storm and problem with our bypass hoses. Hose problem now fixed.	Manhole Overflow
I WAS DOING F-60 AT VILLAGE LANE NOTICED MANHOLE WAS HOLDING, SLOW TO DRAIN. WE JETTED MAIN, GREASE WAS THE BLOCKAGE AND LINE STARTED FLOWING.	Manhole Problem
HOME OWNER CALLED SAID HE HAD A SINK HOLE IN HIS FRONT YARD. WENT TO SAID ADDRESS, FOUND IT TO BE GOING TO THE STORM SEWER. TOLD OWNER WHAT I FOUND OUT, THAT HE SHOULD CALL THE TOWN HALL TO VERIFY THAT IT WAS IN THE CITY LIMITS OR COUNTY	Sink Hole
I WENT TO SAID ADDRESS, FOUND WATER TO BE BACKING UP IN BASEMENT SHOWER, FLOOR DRAIN, AND TOILET. WE WERE HAVING HEAVY RAINS AT THIS TIME AS WELL, CAUSING STREETS, HOUSES, AND OUR MANHOLES TO BE OVER RUN. I CHECKED ALL MANHOLES IN GREENSPRING VALLEY, AND FOUND T	Building Flooded
Mr. Martin called and stated our pump station must not be working, because our Red light is on and sewage is going into the lake. We went to said lift station found it to be high, but failed to take any other action, nor call anyone. On 9-23-06 found it t	Manhole Overflow
Mrs. Dickman called said the high water light was on at our lift station at Kingston, and it might be running over. We went to said lift station found it to be high. We left doing nothing else with the station nor calling anyone about it. About one and a	Manhole Overflow
I went to said address, found water to be backing up in the shower, floor drain and toilet in basement. At said time we were having heavy rain, with streets, houses and our manholes over run. I checked all manholes in Green Springs valley, and found them	Building Flooded
Mr. Potts called said he had sewage flooding his building. Went to said address during heavy rain, found entire subdivision flooded, other homeowners sand bagging their homes, and Mr. Potts backflow valve had debris in it, he put a one and one-quarter inc	Manhole Overflow
Homeowner called said her streets were flooded, and the drains weren't taking all the water away during the heavy rains. We found it to be storm water runoff. And not sanitary sewers. After the rain stopped the water subsided.	Other
Mr. Eisele called and stated that her toilet was backing up. I went to said address, and found the entire area flooded and still raining. The manholes in the entire subdivision were flowing but surcharged. I as well found that her backflow valve wasn't wo	Building Flooded
Mr. Thompson called and stated that our lift station was in high alarm and the manhole was running over again. I found it high and raising fast, had SWS come ASAP and the station was fine and under control very shortly. One hour plus or minus continued to	Manhole Overflow
Mr. Mayes called and said water was boiling up over our new force main in his yard. We went to said address, took sample and found it to be city water. Told homeowner to call Indiana American about his water leak, that it was not sewer.	Other

Mrs. Horner called and said that she still had water coming up thru their lines in their basement. We went to said address. We opened 11-257 it was holding water. We then went to 11-258 and jet flushed to 11-257 and it started flowing fine. Told homeowner	Building Flooded
Mrs. Horner called the sewer office and wanted to know if she would be paid for her damages and items of the 9-22 thru 9-24 rains and flooding of her homes basement. Information was taken and will be reviewed for further actions taken by the utility board	Building Flooded
Homeowner called in and said that he had a sinkhole in his yard, where we had a repair made. Went to said address dye tested and televised the line. We found no problems. I told the homeowner that it must have settled due to the heavy rainfall, and that a	Sink Hole
Mr. Douglas called and said that his rent house was damaged by our sewer cleaning crew, which his renter had told him due to his living in Chicago Il. On 9-7-06 we were having Deeds demonstrating a Vactor Jet truck, which at that time the renter of said a	Building Flooded
Mrs. Greer called on 9-27-06 and stated that on 9-22 and 9-23 she thought that some sewage came in thru the toilet and shower during the heavy rains. As well as under the house in the crawlspace, which made it impossible to rent. I went to said address fo	Building Flooded
Mr. Fuller called, stated that on the 22nd & 23rd. He saw debris flowing out of the manhole during the heavy rain fall. We found that manhole 02-56 had dried materials on the ground around it, which appeared to have come from our sewer system. We are present	Manhole Cover
OWNER OF THE CONCORD GREEN APT. CALLED IN AND STATED, THAT SOMEONE HAD PLACED OLD PIPE IN HIS DUMP TRUCK, AND LEFT BEHIND A PILE OF ROCK ON SAID PROPERTY. I CALLED STEMALY CONSTRUCTION, ASKED IF WHEN THEY DID A SEWER REPAIR FOR N. S. D. THEY HAD DONE SAID IT	Other
Homeowner had sink hole, and some slow sewage, opened manholes all flowing fine, but we went and jet flushed main and televised at which time we found 706, and 618 St. Catherine taps were bad as well as 706. the lateral was bad for about twenty feet plus	Sink Hole
Homeowner called said she had a plumber cleaning out her lateral, and that our main line was holding sewage. We went to said address found 15-181 holding water, and that when the plumber pulled off the cleanout cap, sewage ran over the yard, and inground	Cleanout Overflow
Mrs. Greer called sewer office, and asked if we would pay for water damage under her house, and to install a backflow preventor valve on her lateral. All due to the rains on 9-22 or 9-23. I told her the water under the house appeared to be storm water., a	Building Flooded
Mrs. Lee called stated, she had a big sinkhole in her backyard. We went to said address, dye tested, jet, and televised found that her tap was broken. Told her about what we found, then called a contractor to repair.	Sink Hole
Mr. Cron called stated he had a big sink hole in his yard by our sewer. We went to said address found sinkhole, added water and dye, flushed it and it came out of the storm sewer line into a catch basin. We told the owner, and said they might try calling	Sink Hole
Russell Fyffe called and said that he worked for Sigecom and at said address sewage was running from a hole in the yard. We went to the address and found it to be sewage, but on a private sewer system. I informed Mr. Fyffe and gave information to Warrick	Cleanout Overflow
Joe from Hydromax called and said manholes are full. All three manholes were full found dry manhole and jetted main, found rags and silt also I had called SWS for pumper truck Joe Beard came, I informed homeowner anymore problems call sewer department. Ho	Building Flooded
Mr. Able called into our office and stated he had a big sink hole in his backyard near our new M.L.S. force main. I called Commonwealth Eng. And they called Blankenburger on a warranty issue. After digging up it was found to be settlement.	Sink Hole

Homeowner called office and reported she had sewer backed up in bathroom when she washed laundry. She had plumber out twice since Saturday. Manholes were flowing fine but ran camera in and found her tap protruding to bottom of main line.	Drains Slow
I was doing an inspection for 109 Lamey Ln and next door neighbor came out complaining of slow drains. Got Jarrod over with jet truck and he flushed and televised and found a piece of pipe 140 feet upstream	Drains Slow
Sinkhole was in the front yard next to a storm grate and our lines are in the back.	Sink Hole
Homeowner's original complaint was water leaking out from under driveway. I tested the water with a chlorine ampoule and it tested negative. I determined it to be groundwater coming from a covert under driveway. His secondary complaint was that his drivew	Other
When Jim arrived at the lift station he found the pump was cavitated due to a bad float. Jim corrected the problem by putting a new float in.	Pump Station
Jim got there and pump was cavitated due to a bad float. Jim corrected the problem by putting a new float in	Other
Mr. Humphrey sent an e-mail stating that back when Mae Mason was in office 1/1/2 to 2 years ago, he had a picture of a manhole at his property that took rain water in and let sewage blow back out. We went to said area found no problems but we jet flushe	Manhole Cover
Mrs. Pataki called and said she had talked to our contractor doing the work on our sewer main. The contractor said after work was done they would put yards back as they were. She wanted sod instead of matting and seed as they now have. I told her we wo	Other
Mrs. Merrick called our office and said she lives next door to our Old Stone House Lift Station. She asked if we were going to haul away the extra dirt, replace the fence, and repair the yard area. I told her that the contractor said he would as soon as	Other
Mrs. Beasley called and said her driveway has sank in again. She had a contractor come take up the concrete drive and uncover her sewer lateral. At which time they found it up and down, broken and pulled apart. We went to said address and told her that	Sink Hole
Mrs. Lee called and said she had a sewer cave in about a month ago and we had it repaired. She added now her top rail on her fence is missing and yard needs level off and seed. I told her that the contractor told me he would repair/replace her yard by t	Other
Mr. Mosley called said his yard and fence have been a mess for 2 or 3 months from a sewer line repair. I told him that the rain had made it a problem for the contractor to get down into his yard but I called the contractor and told him he had to take car	Other
Owner of said address called into our office and stated he had found an open sewer pipe and it might be leaking. I went to said address and found it to be a drain line for storm water, not sanitary sewer. I informed owner that it wasn't ours.	Other
Jetted Main four (4) times. Our line was running almost full pipe but got it down to 1/4 pipe. Homeowners lateral is holding liquid. # feet blockage from Manhole -- 250. Also did jet upstream and informed homeowner that lateral is a problem.	Drains Slow
Checked manhole 9-13, 9-3, and 9-14 on Jennings. All lines flowing fine. Beard & Sons were on site trying to root her line.	Drains Slow
Homeowner called our office and stated she had sewage running down her street and into a ditch. I went to said address found all manholes clear and running fine. I went to the homeowner and asked for more information about the sewage. When he took me t	Manhole Overflow
Contractor called said lateral at said address was very slow and that our sewer main might need a look at. Manholes were flowing fine and the contractor put a camera in the lateral and found a sign driven in it. I told street department to look at and t	Drains Slow

Contractor for said homeowner called and said lateral doesn't flow very well, and if we would look at our sewer main. When we went to said address, we found a big root wad in our manhole and up stream 8'. Pulled it out and sewer running fine. We jet fl	Drains Slow
Mrs. Merrick called and wanted to know when the fence would be put back up and when the extra dirt would be cleaned up. I told her as soon as it was dry enough, and that I had called the contracator again to remind him. She said that was fine.	Other
Mrs. Villines called statee her shower and toilet are very slow going down. I checked our sewers at 6-31 to 6-26 and found all running fine, and that said homeowner had a sinplex pump that wasn't working properly. Informed homeowner.	Drains Slow
Concrete driveway had been poured over our sewer main cleanout at said address. Newburgh Sewer Department had a contractor raise to grade and set cleanout frame, they still need to pour back a 3' X 4' concrete section. After talking to contractor found	Other
Homeowner's cleanout backed up. Jetted line upstream from manhole to c.o. on our line - Did not resolve homeowner's problem. We told him it was his lateral and he would have to call a contractor.	Drains Slow
Chandler Water Department called and said that they saw sewage running out of a 4" pipe into a ditch along Outer Lincoln Ave. We went to said address found it to be overflow pipe from said address septic tank. Will call Warrick County Health Department	Manhole Overflow
Got phone call and called customer back, she said there was water coming out of the repair hole and she had no water. Told her to call Water Dept. Also check main line to see if it was flowing and it was. Wayne called Stemaly to repair 12-12-06 @ 7:00 A	Other
Mr. Adams called and stated that when N.S.D. did work at Lift Station site some fence was taken down, and he wanted it back up. I told him now that the yard was leveled off we were going to reinstall a new fence around the Lift Station, and a section by	Other
Mr. Donnelly called stated his drains were slow and sometimes it will backup on basement floor. We went to said address the manholes weren't backed up, but we did a jet flush and at about 65' hit something. We pulled back a little silt and small roots.	Drains Slow
Chandler Water employees called in and said at said address while reading their water meter, there was sewage boiling up and out of the ground. I went and found that a contractor was digging without locates and had hit our 8" force main from ITT Lift Sta	Other
Mr. Faber called said he had a sewer gas smell. I went to said address found that a contractor while working on a sewer line, was flusing a line with high pressure water and caused it to force the water out of said address sewer traps and let the smell i	Sewer Odors
Mrs. Brown called and said she had a sewer smell out of her drain lines. I found that a contractor working in that area, jet flushed a main sewer line, causing the smell and water bubbling in her drain line. I told the contractor he would be responsible	Sewer Odors
Mr. Temme called and stated someone raised a manhole in his yard without him knowing about it and not placing a fence around it so his dog wouldn't stand on it and fall in. I told him we tried knocking on his doors twice to let him know we would be in hi	Other
Mrs. Puskas called and stated her drains were slow and bubbling. We went to said address and found both manholes were flowing fine, with no blockages. We informed homeowner that it was a lateral problem and she would need to call a contractor to repair.	Drains Slow
Mr. Rhodes called in and stated his cleanout was running over. We went to said address found no cap on cleanout and tissue paper on the ground by it. We went to our manholes 9-6 and 9-7 found flowing fine, but we did a jet flush and then televised line	Cleanout Overflow

A call came in stating that a manhole was overflowing. When we arrived at said address we opened 15-31 found it full of sewage. We then went to 15-33, it was fine so we jet flushed from 15-33 to 15-31. At 15-31, hit rags & silt just inside the manhole	Manhole Overflow
Cynthia Burger called and stated Mr. Kavanaugh called her stating his house was backing up with sewage. We went to said address, jet flushed from 21-52 to 21-53, hitting a grease blockage at 40' into the main line. After completing the jet flush all was	Building Flooded
Sewer office received a call from Mrs. Campbell stating her washing machine would cause a backup in her house basement. We went to said address found both manholes flowing fine. We jet flushed line but hit nothing. Told homeowner it was a lateral probl	Drains Slow
Owner called said he found a sink hole in his yard with water running into it. We went to said address dye tested sink hole and found it running into our sewer. Install our camera went to 4188 Frame Rd lateral and found tap damaged and taking ground wate	Sink Hole
Mrs. Holdaway called and stated her father at said address told her his drains were slow and the toilet was bubbling. We went to said address found both manholes flowing fine, but we jet flushed hitting nothing, then we televised the main line and found	Drains Slow
Plumbing contractor called, stated he had televised the lateral and close to our main line he thought we had a break or blockage. We went to said address found a sink hole, dye tested and it went into our sewer system. We then televised and found the ta	Drains Slow
Homeowner called sewer office and said that a truck pulled off edge of roadway into his yard and left tracks. I talked to Mr. Urbina and he said that the contractor pulled into his yard leaving tracks. I told him that Monday 1/8/07 (Stemaly) the contrac	Other
Mrs. Campbell called in to verify her lateral was OK to use. Jim Pease took the call and then called Wayne, who told him to call owner back at said adress. Then tell her that it was OK to use, with no problems, although we were not completely done.	Other
Homeowner across street from Blue Lake walked over to lift station complaining about noise from 4" pump. Wanted to know where silenced unit went and who to talk to about problem -- I gave him Leon's name.	Other
Mr. Hayden called in and stated the portable pump made too much noise and for too long. He wants it to stop now. Also he wants the silenced unit back. I will talk to Leon 1/16/07 and then to Mr. Hayden after we come up with a resolution.	Other
Frank Hijuelus called and stated Mr. Goldenberg had a sink hole in his driveway and towards our sewer manhole. We went to said address and televised the lateral into the manhole to 46' towards the Goldenberg home and found all to be fine and in good orde	Other
Mr. Stevens called and stated that mud was running over his sidewalks due to construction of our New Force Main. I called Dave Hines and told him, he said he would send a letter out to BMB to take care of ASAP.	Other
Mr. Stratman called in and stated that the contractor working across the street from his house, drove off the edge of the pavement. I went to said address with the contractor, at which time he said he would repair the ruts when he came back to do the yar	Other
Homeowner called, stated that his drains were very slow. We went to said address and found both manholes flowing fine. We then jet flushed the main sewer line and then televised said line and found that our lines were fine. I told the homeowner that is	Drains Slow
Homeowner called and stated that she had a big sink hole in her back yard. We went to the said address and ran a dye test, showing instantly that the manhole had a hole in it. We patched and repaired manhole 14-68 and then filled in the sink hole with d	Other

Homeowner called in and stated he could smell sewer odors in a floor drain. We went to said address found manholes 13-79 to 13-80 flowing fine. Told owner we would televise lines to verify all was OK, but that it was most likely no water in their traps.	Sewer Odors
Mr. Stroud called in and stated his yard needed to be cleaned up & seeded. I called the homeowner back and told him that we had just on 2/2/07 completed a repair, and would be back in the spring to complete his yard work. He said that was fine.	Other
Cynthia Burger received a phone call from Mr. Simpson stating that he had a bad sewer smell. Cynthia called myself at about 11 AM at which time we went to said area and pulled our odor logger out and downloaded it, and it showed that our average was 108.	Sewer Odors
Homeowner of said address called in and said her drain was slow. We went to 111 Jefferson opened both manholes flowing fine. We did jet flush and televise the area found it to be fine. We then televised her lateral and found down spouts tied on and at	Drains Slow
Mrs. Taylor called in and stated she thought our sewer manhole by her carport was making a noise of high pressure water. I went to said address checked the manholes all was flowing fine without any noises.	Other
Mr. Favor called and stated he had called before about mud on his rental property, would like it repaired as soon as possible. I called the contractor and he said today he would have someone from his office re-work the area and install erosion protection	Other
Mr. Groeninger's house setter Andrea called in and stated that the house at said address was flooded with sewage and the manhole in the backyard was running over. We went to said address found it as stated, we called a vac company to pump from the manhol	Building Flooded
We took a look in the said manholes found it not bad but holding about 1" of water. We jet flushed the main line and found very little silt. The water might have went down to 1/2" all was still fine. No repairs needed.	Other
I called Mrs. Dahl back and she stated that her drains were very slow again. We went and jet flushed 3 times and all was flowing fine again. We talked with Mrs. Dahl again and found that all was fine at this time again.	Drains Slow
Mrs. Barrett called and stated she had an area in their yard and drive that had sank, she said that was by our sewer main. I went to said address and found it to be over and around Indiana American's water lines, not ours. I informed owner.	Sink Hole
We received a call from Cynthia stating at 7433 their sewer was stopped and backing into the basement. We went to said address and found all to be flowing fine. We dye tested said lateral found it went into main sewer OK. We went back 2/21/07 televised	Building Flooded
Mr. Thornbury called and said his drains were slow and a drain by his garage was running over. We went to said address found both manholes to be flowing fine, however, we jet flushed and televised to verify finding that it was a lateral problem. We then	Building Flooded
I told Mrs. Campbell in January that her tap was cracked and taking in water from an area ditch and that we would replace it at no cost to her, and that when we were digging down to the tap, we found her lateral at the edge of the right of way completely	Landscaping / Final Grade Problem
Owner of said address called in and stated his yard was not returned back to the condition of which it was in before the construction took place. I called and told him that it would be repaired as soon as weather allowed.	Landscaping / Final Grade Problem
During manhole maintenance work we found manhole 20-34 holding water. We went and jet flushed 20-33 to 20-34 and had main line flowing. We went back 2/26/07 to televise; we first had to root cut and found our main had been smashed. Called contractor in	Manhole Problem
Owner called said he saw a sink hole and his lateral line was backing up. I went to said address and found his line was flowing and our main line was flowing fine. I told Brian that it was the same as 2/20/07; our televise job was completed and that his	Drains Slow

Mr. Tanner called in and stated a manhole was overflowing, I called SWS to pump out of manhole 10-108 and at 10:45 AM, the overflow was stopped. We jet flushed and opened the main line, then televised to find needed repairs. Taking prices and will repai	Manhole Overflow
Mr. Brown called in and said his basement was flooded. We went to said address found manhole 15-187 holding water. I had SWS come and pump out the water to stop the Brown's flooding. We then televised the main and found a blockage and a point repair at	Building Flooded
We went to said location televised and dye tested and found the water running into a storm sewer about 10' away from our sewer main.	Sink Hole
I called Mrs. Bloodworth and told her that as soon as weather permitted, we would have our contractor repair her yard and fence back to as it was before. She said that would be fine.	Landscaping / Final Grade Problem
I called Mr. Peach and told him that when the weather permitted, we would be back to repair his yard where we went and messed his yard up due to construction on our sewer line. He was fine with that.	Landscaping / Final Grade Problem
I called and told said homeowner after the completion of the sewer project her yard and any other damaged materials would be repaired. I then called Dave Hines with Commonwealth Engineers and told him the same and he said he would call her as well.	Landscaping / Final Grade Problem
Homeowner at said address called and stated her sewer is running very slow. We went to said address and opened manhole 10-66 and 10-65. They were flowing fine, but we did a jet flush and then televised the main line and it was fine. I called and told t	Drains Slow
Owner called said his fence was taken down and his yard had been dug in. I told him we had an emergency repair to do and we would repair as soon as possible. I then called the contractor and told him to take care of as soon as possible.	Landscaping / Final Grade Problem
I called Mr. Rydholm and told him that as soon as it was dry enough to get back into his yard we would, and make all repairs and seed his yard. I then called and told the contractor.	Landscaping / Final Grade Problem
Homeowner called and said that her drain wouldn't run. We went to said address and found both manholes flowing fine. But we jet flushed anyway, all was fine. We televised the main line and all was fine. I then told Mrs. Miller it was her lateral probl	Cleanout Overflow
After the said owner called and stated her drains were slow again, we went and jet flushed the main and her drains were fine again.	Drains Slow
Homeowner called in and stated his phone line had been damaged by a contractor doing work today. I went and found that while digging for a sewer repair, our contractor hit said phone line. I called and told the contracor who called the phone company.	Other
Owner called in and stated he wanted to know when his yard would be repaired, due to a sewer job in his yard. I told him that as soon as it was dry enough for the contractor to work in his yard it would be taken care of. I then called the contractor and	Landscaping / Final Grade Problem
Mr. Carey called and stated he wanted paid back for repairs that he was made to do this year "2007" and that his neighbors are not paying for their bad taps that the sewer department is. After a short research, I found that it was April of 2005 and at th	Other
Owner called in from said address stated her yard had a sink hole with water standing in it. We went to said address found a big rut made by an automobile and perhaps rain water standing in it. We told the owner.	Sink Hole
Mr. Bays called in and stated he needed his yard and fence completed as soon as possible. I called the contractor he had just repaired the fence and will do the yard when weather permits. I tried to call the homeowner but his phone wasn't working.	Landscaping / Final Grade Problem
Mrs. Martin called in at 7:15 AM and stated a manhole was starting to run over. I called SWS at that time to come and vacuum. At 7:40 AM we had the overflow stopped and the main line jetted, flowing and cleaned.	Manhole Overflow

Mr. Esche called and said that he didn't want our repair area in his front yard back filled with existing dirt but rock. I told him that it was yard area and not a drive, due to that, we would not use rock as total backfill.	Other
Homeowner "Connie" called in and stated raw sewage was backing thru her basement ceiling. We went to said address and opened 15-214 and 15-170 both were flowing fine. We jet flushed the line section and televised, finding our main line was fine and that	Other
Mr. Donnelly called in and asked when we were going to repair his yard and fence where we had to repair his lateral tap. I told him that as soon as the yard was dry enough for the contractor to take his equipment back in his yard, we would do so. I call	Landscaping / Final Grade Problem
We had a call at 3:08 PM stating manhole 20-54 was overflowing. I called SWS to pump it down. At 3:32 PM, the overflow was stopped. At 4:30 PM, we had the sewer flowing on it own. We found that 2' up and down stream of manhole 20-72 to be plugged with	Manhole Overflow
Homeowner called and stated he was changing his rock drive grade and would need the manhole raised. I told him we would look into his concern to answer the need of raising the existing manhole #09-169.	Manhole Problem
Homeowner called and stated during construction she had damage to her fence and needed it fixed very soon. I called Dave at commonwealth and he said he would take care of it.	Other
Owner called stated he had sink holes and water runs into his basement when it rains. We went to said address found it was a storm sewer, as well as, an outside area drain run to his basement drains. I told the owner what I found out.	Drains Slow
Odors could have blown from plant site, however, no odors were noticed at the plant on 3/21 by our staff. Informed Town Manager of findings. She will contract Mrs. Kaiser.	Sewer Odors
Owner called in and stated yard needed to be level and place seed and straw. I told her when the yard dries up, we would have our contractor to make all repairs. I then told the contractor the same.	Landscaping / Final Grade Problem
Mr. Dahl called in and stated he saw water running very hard and fast in an open ditch at 613 Bartlett Drive going into our sewer main. I went to said address and found the 2" water main broke and running into our sewer. I called John Tennyson who calle	Other
Homeowner called and stated her yard needed repaired and fence put back up where the contractor did a tap repair. I told her as soon as the weather would allow we would take care of everything. I also told the contracotr the same thing.	Landscaping / Final Grade Problem
Mrs. Merrick said it would be fine, but she would prefer it to look very old, although, it matched the color of the gazebo.	Landscaping / Final Grade Problem
Homeowner called and stated her yard was not done yet. I called and left a message that I have already called the contractor and he said he would be back to said address soon, that he was working on yard repairs this week.	Landscaping / Final Grade Problem
Owner called and wanted his yard repaired as soon as possible. I told him that the contractor was working on yard repairs this week.	Landscaping / Final Grade Problem
Owner called and stated she wanted her yard repair done now. I told her that it would be next month.	Landscaping / Final Grade Problem
Cynthia told Wayne that at State & Jennings there was a big sink hole. Also, that she wanted to know if it was sanitary sewer related. We went and dye tested, then televised, and found that it wasn't sanitary sewer. I told Leon Key of our findings who	Sink Hole
Owner called in and said their yard needed to be repaired. I called the contractor, he said that he was working on yard repairs and would add more help to try to repair all yards by next week - weather permitting. I called and left a message for homeown	Landscaping / Final Grade Problem

<p>3:09 PM - phone call to Wayne - Wayne explained they were jet cleaning the lines and sometimes that happens.</p> <p>3:16 PM - called Mr. O'Dell - very understanding - thanked me for phone call.</p> <p>Wayne did follow up with Mr. O'Dell and he stated that he ha</p>	Other
<p>Contractor called in and stated he took a look in our manhole to see where he was going to run a lateral and found it flowing very slow. We went to said area jet flushed and televised finding some debris and possible bellies, but main is flowing fine now</p>	Other
<p>Owner called stated yard didn't look very good at repair area and wanted it redone. I called the contractor and he said that he would take care of said area.</p>	Landscaping / Final Grade Problem
<p>Homeowner called in - stated behind her house along a ditch that pipe was installed had settled and needed seed. I called owner and left message that the contractor would repair as weather permitted, and gave information to Commonwealth.</p>	Landscaping / Final Grade Problem
<p>Owner stated her cleanout cap came off and sewage just did come out. We went to said address found after jet flusing and televising our main, line separated at 8244 tap. I called SWS to pump out 8255 lateral and made repairs needed.</p>	Cleanout Overflow
<p>Owner called and stated his yard hadn't been repaired yet. I told him that weather permitting, the contractor would have his yard done in 1 1/2 to 2 weeks.</p>	Landscaping / Final Grade Problem
<p>Owner called in and stated that yard needed repairs made, such as, level and seed. I called the contractor and he said, by next week he would have it taken care of. I told the homeowner the same.</p>	Landscaping / Final Grade Problem
<p>Owner called stated her yard needed to be redone where a sewer repair had been done. I called the contractor and his men were just starting to do said address repairs.</p>	Landscaping / Final Grade Problem
<p>Owner called in and said she needed her yard & fence repaired. I took all information, took a look at said area, and then gave my findings to John Tennyson of Commonwealth Engineering.</p>	Other
<p>Mr. Dahl called in and stated water was boiling up by our new sewer line, and that 3 yards are already flooded. I went to said address and found what looked like a very bad water main leak. The homeowner at 613 Bartlett said he had called Roger with BBI</p>	Other
<p>Homeowner called stated area of repair in his yard had spots without grass coming up. I called the contractor to go and re-seed said area, he said he would take care of it.</p>	Landscaping / Final Grade Problem
<p>Owner called stated his yard had ruts in the easement area and a mound of dirt. I called the contractor and told him to repair the ruts as soon as possible and to level off repaired area, seed, and straw in 2 to 3 weeks.</p>	Landscaping / Final Grade Problem
<p>Homeowner called in and stated she had a big sink hole in her back yard. We went to said address and did a dye test in the sink hole. We found it going into a 24" storm sewer, not into the sanitary sewer. I told the homeowner what we found out.</p>	Sink Hole
<p>Owner called in and said her yard wasn't repaired yet and her telephone line that had been cut was on the ground. I called the contractor and he said he would take care of it. I then told the homeowner the same.</p>	Landscaping / Final Grade Problem
<p>Owner called in stated he had water standing around a manhole in his yard. I took a look inside the manhole and all was flowing fine. As well, I noticed water standing and running in said yard at which time the owner stated that it was his sump pump. I</p>	Other
<p>Mr. Seddon called and stated he had a sink hole in his yard. We went to said address and found the sink hole to be at 10244 which we dye tested and found it to go into an area storm drain. We then jet flushed and televised lines 02-95 to 02-84, we found</p>	Sink Hole

Mrs. Keller called in and stated water was boiling up in her yard. I went to said address finding no sewer lines around said area. I then dug down 3" and found a blocked foundation drain line. I told the owner it was theirs to repair.	Other
Mrs. Miller called and stated her yard, fence and drain line for the pool hadn't been repaired yet. I called the contractor and he said he was moving a crew there now. I then called and told the homeowner what the contractor had told me.	Landscaping / Final Grade Problem
Mr. Rutherford called and stated his yard needed to have repairs made, seed, and straw. I called the contractor and he told me that he was going to take care of said address as soon as he could get to it. I then told the homeowner that the contractor wo	Landscaping / Final Grade Problem
Mrs Simpson called and stated that the smell of sewage was all over her yard area. I went to said address to take our odorlogger out of the air release pit at said area of 5800 Ferstel Rd. I found no smell and then went and down loaded the logger findin	Sewer Odors
Mr. Williams called and stated his yard had not been repaired yet. I called the contractor who stated that 4/9/07 Monday it would be complete. I then called Mr. Williams back and told him the same.	Landscaping / Final Grade Problem
Mr. Herschberger called and stated 6 weeks ago his basement had sewage back up in it; then it was fine. Now it is backing up again. We went to said address found both 14-81 and 14-80 flowing fine. We jet flushed since we were there and hit nothing. We	Other
I went to said address found all manholes flowing fine and about 10' deep. It wasn't from our sewer main. I stated that to Mr. Buedel as well.	Other
After inspection of sink hole area, it was going into the storm sewer. I told the homeowner and she stated she would go call the County to take a look at it.	Other
Joe advised Mr. Kaiser to inform us if any problem becomes apparent whenever plant is unattended. Blower doors will be kept closed except in similar work conditions as existed 4/11/07.	Other
Mr. Elliott called in and stated as passing by said address, he saw some sewage. I went to said address and found that during concrete construction, the contractor moved and smashed a cleanout. We jet flushed, dye tested, vac with SWS, then televised an	Cleanout Overflow
Kenny Elliott called in and stated that a main line cleanout had been crushed. I went to said address found the cleanout, made all needed repairs.	Other
Owner called very upset that we were digging in his yard. I told him we would replace his yard as it was. After talking to him and the contractor, he said it would be fine but he wanted it completed and seeded in "one week"! The contractor said he woul	Other
A call from Mr. Augspurger came in stating he thought after looking into one of our manholes, in the area of the new school addition, there might be more than normal flow. I went and tracked it throughout the downtown area and then told Leon so we might	Other
Homeowner called and stated that Friday night her retaining wall fell during the rain storm and wanted to know if it was from our sewers. I told her that our sewer main was out in the street, not even close to her wall and that it could have been rain re	Other
Owner called stated he still needed his yard and fence repaired where contractor damaged. I called Dave with Commonwealth and he said he would have the contractor take care of everything.	Landscaping / Final Grade Problem
I told Mr. Kleeman that, as always, we would not make him install a backflow valve, but that it was possible he could have a back up if something went wrong such as a blockage in the main sewer line.	Other
Owner called stated she had damages due to a sewer project. I called Dave at Commonwealth Engineers. He said he had a talk with Mr. Nieten yesterday and stated that the contractor would make needed repairs maybe as soon as next week. I called Mrs. Niet	Landscaping / Final Grade Problem

Owner called stating some construction debris was left in his yard and he had 2 or 3 ruts that needed to be leveled. It was found as the owner stated, so I called the contractor and told him to correct as soon as possible. I then called and told the own	Landscaping / Final Grade Problem
Water meter pit for said address owned by American Water was damaged either by or contractor or by a private contractor , said address owner hired on or about the same time (Neither contractor takes responsibility). I told water company we would take ca	Other
Owner called in stated his yard had a hole in it. I went to said address found that someone maybe (Water Co.) might have dug a hole. I told Mr. Haltor it wasn't Newburgh Sewer Department and to try the Water Company.	Landscaping / Final Grade Problem
Complaint was referred to Sewer Office Manager. Shawn will follow up on the complaint.	Other
Owner called into our office stating that his yard was holding water and his fence was up and down. It was found to be as stated. So I called the contractor who came over and told the homeowner and myself next week if it is dry, he would take care of it	Landscaping / Final Grade Problem
Owner called and stated he had a smell, but yet a smell come out of his basement shower. We found that when we put water back into his trap, the smell ended. I told him that while we were jetting the main line, it had pulled the water out of his trap an	Sewer Odors
Jetted main line found root blockage 8' downstream form 20-164. We had SWS pump down manhole 20-164 and within 20 minutes from call, we had no water overflowing. We never saw water standing around the said manhole.	Manhole Overflow
Owner called not happy with yard repairs that contractor had made. I talked to said owner and he stated if the Contractor would bring in real good top soil, he would take care of everything else. I called the contractor and he said that was fine.	Landscaping / Final Grade Problem
Owner called said his yard is still not done. I called the contractor and he said he would take care of said yard tomorrow. I called and left a message on homeowners phone.	Landscaping / Final Grade Problem
Homeowner called mad about the manhole being raised to existing grade. He also said if we didn't have an easement, we were to lower back. I told him we did and that we would fix and repair his yard tomorrow, after we finish raising said manhole.	Landscaping / Final Grade Problem
Told customer we had to locate for another utility and we could not remove flags. He wanted to know who the locate was for -- I told him we would look Monday for information (called back and told owner his neighbor had called for the locate).	Other
I went to said address and found it as owner stated (not completed). I then called the contractor who said he would start tomorrow working on the yard. I then told the homeowner.	Landscaping / Final Grade Problem
I went to said address found some areas needing a little work. I then called Commonwealth, who stated they would call the contractor of the sewer project.	Other
(3177 & 3181 Casey Road, owner John Burton) has a duplex package station with a broken discharge on 3144 State Road 261 leaking and must be repaired by Mr. Burton. I have tried to contact Mr. Burton, with no luck we are now going to send a letter to his	Manhole Problem
I went to said address found that yard needed leveled, seed, straw and fence replaced. I called the contractor, he said he would take care of next week. I called and left a message with David of our findings.	Landscaping / Final Grade Problem
We went to said area and shut the isolation valve stopping the sewer overflow. We then started vacuuming all the liquid on the ground. I had the contractor come in to work on needed repairs due to construction issues.	Sewage Flowing To Surface & Across Ground
I went to said address and owner took me to said overflow, at which time, I found a septic tank and overflow pipe running. I told Mr. Agnew he would have to call the Health Department to have it taken care of.	Sewage Flowing To Surface & Across Ground

I went to said address and found only a smell of garbage not sewage but installed an odologger, which showed no problem. Find attached record of findings.	Sewer Odors
I went to said address and found an 18" diameter hole at edge of roadway. I had our men dump dye and about 50 to 100 gallons of water in hole. After one (1) hour, we left and came back in 4 hours and it was still holding the dye and water. We filled th	Other
I went to said address found a load of rock in the roadway and rock throughout said yard. I called the contractor in who called his crew in and cleaned up his mess and then called owner to tell about findings	Other
I went to said address found yard needing re-seeding. I called the contractor and he said next week he would take care of needed repairs. I, as well, called the owner and told him what the contractor said.	Landscaping / Final Grade Problem
Owner of said address stated our sewer main was out of easement. After going to said address, I found that it was his lateral he wanted to build a barn over. He was told it was his lateral, but that it would be best not to construct it over an existing	Other
Contractor said he was told we made plumbing repairs under said house. I told him we cleaned up an overflow only, that we don't do any plumbing work so any work done by or needed done wasn't Newburgh Sewer Departments.	Other
I met with contractor. He went and had crew come to said address and make needed repairs. I then called the owner and told him that we were working on his yard as we spoke.	Landscaping / Final Grade Problem
Repair of sewer lateral tap made on 5/14/07 and owner called after they left. I went to said address 5/15/07 AM with contractor. He said he would go get a crew to come over and make the needed repairs.	Other
Mr. Marshall called stated while he was gone he found out that the Newburgh Sewer Department was in his yard vacuuming up liquid. He said he didn't like that he found out after he returned from a neighbor. I told him we were sorry and his yard was safe	Sewage Flowing To Surface & Across Ground
I gave information to Commonwealth Engineering again as before on 4/20/07 and 4/18/07. This was a sewer project done thru Commonwealth.	Landscaping / Final Grade Problem
Owner called in about their yard. I told Mr. Dilger that the contractor was going to do a sewer lateral repair in his yard, but we would restore all damaged areas. I also had the same talk with the contractor.	Other
We went to said address and found no backup in our main line. Owner had no sewage backup, but had a sewer smell. We told the owner to dump water into his traps and that he might think about installing a backflow preventor valve.	Other
After looking at said address, I called the contractor and he stated by 5/25/07 he would have all needed repairs completed. I then left a message for the homeowner about the repairs and the contractor using owner's seed.	Landscaping / Final Grade Problem
I went to said yard and then called the contractor. He told me by Friday May 25, 2007, he would have all repairs made. I then passed that information on to the homeowner.	Landscaping / Final Grade Problem
Informed homeowner -- no problem found.	Sink Hole
Jim Ray, CEI investigated/He spoke with Dave Hynes. Blankenberger to set new MH and line extension next week.	Other
ChandlerUtilities area	Manhole Problem
I went to said address and found 09-169 in his driveway but no work has been done on the drive yet. I told the owner that after he raises his drive to call back and we might need to do something then.	Other

5/29/07, we found that service lateral 2' off main line had been hit by a cable contactor (unknown time frame). We installed SDR 26-6" sewer pipe and 2-6" solid PVC sleeves and back filled the sink hole.	Sewage Flowing To Surface & Across Ground
After looking at said areas and talking to the homeowner, who was concerned about mud running into his back doors if it rained, I then called the contractor and told him to repair.	Landscaping / Final Grade Problem
I went to said area and then called the contractor who came and took a look as well. At that time, he said that 6/1/07, Friday, he would make the needed repairs. I then told the owner the same.	Landscaping / Final Grade Problem
Apartment manager called stated that the units at 8555 were backed up. I went to said address and found that 02-123 was holding water. We jet flushed and root cut main line. After sewer line was flowing. I called a contractor in to repair the bad brok	Drains Slow
We continue to watch and take care of chemical feed daily. After looking at our odor log records, it was found to be fine (well below a level which would cause bad smells).	Sewer Odors
I gave the information to Jim Ray with CEI who met with said owner and then wrote a report for a follow up.	Other
I went to said address area and found that at 8377 Lincoln Avenue, the homeowner was pumping out his inground swimming pool which was full of debris and the water was black and had a bad smell.	Other
I went to said area and found that the sewer repair that our contractor had made 2 weeds ago needed repaired when it has had time to settle. I told the homeowner the same after I had talked to the contractor.	Landscaping / Final Grade Problem
Owners: Brent Michael/Rita Kent home#(Louisville)502-636-1495/cell#502-807-5296/502-552-5635. Contractor was Mike Rayburn from Louisville.	Other
We went to said address and the homeowner took us to a storm drain manhole. After looking at it, we told the homeowner she needed to call Warrick County Highway Dept. and have them take a look at the problem.	Sink Hole
We went to said address took a look in the manholes and found them flowing fine. We then jet flushed and televised said lines, finding our sewers fine. I told the owner that it was his lateral problem and he might think about a backflow valve.	Other
This is part of the Powers Lift Station Force Main Relocation project. Owner of said address wanted to make sure his yard was not left without needed repairs made.	Landscaping / Final Grade Problem
Owner called in and stated he had a bad sewer smell over the weekend of 6/2 thru 6/4. I called Mr. Rundus and told him that we had a chemical feed problem Friday 6/1/07 and corrected it Monday 6/4/07.	Sewer Odors
Owner called in wanting to know when and where we were going to do needed sewer repairs. I went over what we were going to do and had the contractor do the same. Owner was fine with the information.	Other
After SBC came out to check as per (Jim Ray) comments, it seems that it wasn't the contractor's damage.	Other
We went to said address and found what looked like someone had drained their pool into our manhole. I talked to the owners and they said they didn't know anything. Also, I found a small hole in the manhole wall needing patched and then fill sink hole i	Manhole Cover
I went to said address and found that the contractor had cut a tree out of the way for a sewer repair and some of the branches fell on the yard of said homeowner. I told the contractor to clean up ASAP and he, as well, told the owner he was sorry.	Other
I talked with Cynthia at 3:25 PM and I told her we were monitoring the Master Force Main and that the said location was OK. She stated she wanted the odor charts and she would talk to the owner due to her being a friend of the family.	Sewer Odors
I told the said property owner that all damages would be taken care of. I then called Jim Ray (CEI) gave him all of the information and he said he would take care of it.	Landscaping / Final Grade Problem

I told the said homeowner that a private contractor was doing the work for her neighbor. This work was not Newburgh Sewer Department related	Landscaping / Final Grade Problem
Yard barn and 4" drainage pipe were damaged during the repair at said address. I called the contractor and he stated he would make all needed repairs. I then called 2 times and left messages for Mr. Henry stating the same.	Landscaping / Final Grade Problem
After the homeowner had told Mike, we downloaded our odallogger which showed somewhat of a higher than normal level, but still mild. After which time, Leon Key had NSD add nitro nox on Anderson Road and he would (if needed talk to the homeowners).	Sewer Odors
I called Mr. Stark back and told him again what we found on our televis report and that it was not our sewer main with a problem. He said he still thought we could have a problem with our main line but was OK with what inforamtion he was given.	Other
Mrs. Banks doesn't want to mow around the manhole lid any more. I told her at this time, we weren't planning on cutting down the manhole but she could dress or landscape around the manhole. (The frame is setting on a cone section)	Manhole Problem
I went to said address and found a sink hole in the parking lot just south of a catch basin and on top of the storm sewer main. Also, we have no sewers within 100' of the hole. So I told the manager that it was his to repair.	Sink Hole
We went to said address and found all flowing fine. We then jet flushed - still no change. Televised Monday 6/25/07, found a bad tap, and called a contractor in. He said he would repair 6/26/07.	Drains Slow
We went to said address found sewer water running over, I called SWS to vacuum up. We jet flushed main and was flowing fine within 20 minutes. We cleaned up all the overflow. We televised the line segment and found a very bad tap which we will repair 6	Manhole Overflow
On 6/23/07, we had a complaint called in at said address. On 6/25/07, we did a follow up televis and at that time found the tap full of roots and causing the lateral at that area to split. NSD had a contractor come in to make needed repairs on 6/27/07.	Other
We went to said address found sink hole. We dye tested, jet cleaned and televised the line and found that said tap was leaking very bad. Called in a contractor and I gave it to Leon who stated he would have Council look at it tonight for an emergency no	Sink Hole
I went to said address and found that when the yard work is done in approximately 4 weeks, the contractor needs to level off, seed, and straw yard, as well as, rework the fence. The contractor came and took a look at the needed repairs and he told the ow	Other
I went to said address, found dirt piled up. I went and had a talk with Mrs. Chambers and told her that when the dirt settled in about 4 weeks the contractor would level it and seed it. I called the contractor as well. Owner said that would be fine.	Landscaping / Final Grade Problem
We went to said address and found that the area that Hydromax repaired last year had settled about 3" plus or minus. I told the owner we would bring in dirt and seed as needed. Mr. Wood told me not to do anything, he just wanted to know what caused it.	Sink Hole
I went to said address found that rock had been dropped in the yard and tracks from the contractors equipment left marks in the yard. I called the contractor in who said he would clean up and take care of the yard.	Other
We went to said address and found fence about 3" to 4" off the ground in one area and Mr Alexander's dog was able to go under it. I called the contractor and he stated by Monday he would have the fence taken care of (per the owner's request).	Other
I went to said address and found that at our sewer repair area it needed to be leveled, seeded and straw put on it. I called the contractor who stated he would make the needed repairs 7/6/07. I then called the owner and told them.	Landscaping / Final Grade Problem

This line was jetted 7/2/07 and TV inspected on 7/3/07	Other
7/9/07 Monday, we went back to televise finding the sewer main backed up bad again. We called SWS with 2 trucks pumping all day with no run overs, also, we found 2 bad taps at 7266 and 7244 Shady Oak Dr. By 5:30 PM, we had them temporary and the sewer m	Manhole Overflow
7/9/07, we went back to televise and found that manhole 13-182 was starting to overflow. We called SWS who stopped the overflow within a few minutes. We then televised the main finding that at 709 Treelane, the tap was very bad and roots were plugging o	Manhole Overflow
I went to said address and found our sewer main flowing fine and all homes in the area flowing as well. The cleanout at the house at said address was off and sewage running onto the ground. I told the homeowner she would need to make the lateral repairs	Sewer Odors
I went to said yard area and found that it needed to be level, seed, and straw due to sewer repairs. I called the contractor, who stated weather permitting, he would make needed repairs by next week. I left a message with the homeowners, stating the sam	Landscaping / Final Grade Problem
I went to said address and with Mr. Stark and his plumber, we checked out main sewer line finding it to be flowing fine. Also, we had televised his main line last week showing the line to be fine. He said that his plumbers would make needed lateral repa	Cleanout Overflow
I went to said address and found that the yard needs to be leveled, seeded and strawed, as well the fence needs to be redone. I told the owners that the contracator would make all needed repairs. I then called the contractor who stated by next week it w	Landscaping / Final Grade Problem
I went to said address and Mrs. Stiles told me that the catch basin by her drive was smelling bad. I saw black water running thru the catch basin and noticed a mild smell. I told the homeowner that it wasn't our sewer. She insisted it had to be because	Sewer Odors
I went to said address found the yard area needed to have repairs made. I called the contractor who told me that by weeks end he would have it taken care of. I then called and told the homeowners that repiars would be this week.	Landscaping / Final Grade Problem
I received a call from SWS stating that the manhole at Schnucks #11-175 was backed up, almost to the top. I had SWS start vacuuming out the grease as we jet flushed line segment 11-175 to 11-176. After the line was flowing, we then went and televised f	Manhole Problem
We went to said address found water running out of cleanout. We went to our manholes and found them flowing fine, told the owners that they needed to cleanup the overflow and clean out their lateral and or repair it as needed. They closed and called the	Cleanout Overflow
While NSD was doing locates manhole #03-89 was found to be running over . We called SWS to vacuum up and we then jet flushed the main line - after the main was flowing fine. We vacuumed up the overflow, leaving none on the ground. We televised the main	Manhole Overflow
I went to said address and found that the owner still had not made needed repairs. I told the neighbor that she could call the Health Department if she wanted to force the owner into making the repairs.	Sewer Odors
I went to said address and found that the grass was dead, a piece of pipe and rock was in the yard. I called the contractor and talked to the owner both said that 4 to 6 weeks would be fine as to making the needed repairs.	Landscaping / Final Grade Problem
After receiving the complaint, I went and found reports and letters from 2004 not last year as stated. I then called Mrs. McBride and told her that since the time of her repairs, the City had changed our policy. She said she didn't care and wanted her	Other
Owner still upset and wants paid for tap repairs that they paid for in 2004, since we take care of said repairs now.	Other

Mr. Mackey called and stated his toilet both upstairs and down ran over and they never have in 22 years. Also he saw the Newburgh Sewer Department cleaning sewer lines this morning. He said that he wanted us to pay for clean up and anything he might find	Other
Mr. Mackey called and stated his toilet both upstairs and down ran over and never have in 22 years. Also, he saw the Newburgh Sewer Department cleaning sewer lines this morning. He said that he wanted us to pay for clean up and anything he might find la	Other
I went to said address and opened all area manholes which I found to be flowing fine. I then went to Mrs. Abell's house and found that she had not used her upstairs drains for about one (1) year which allowed the traps to dry out. She put water in them	Sewer Odors
I went to said area found that by a 2" water service (water blowing out of the ground). I then called Indiana American Water who came and shut off the meter stopping the leak. The Castle Football league was called to take care of.	Other
The said address was leveled off 2 days after the work had been done due to the owner filing a complaint and talking to the contractor. I reminded the owner, but I as well called the contractor and told him he needed to re-do the repair. He said he woul	Landscaping / Final Grade Problem
Sign had already been taken down. (I called and talked to the homeowner who stated he had made a mistake, sorry.)	Other
We went to said address found sink holes 2' to 4' away from the manhole. We dye tested the holes which came into the manholes instantly. We then televised the main line and found that it turned into a lateral about 2' outside the manhole with the 4" lat	Sink Hole
I went to said address and found that Mr. Mays' driveway was starting to settle down over the new 24" force main. I told the homeowner that we would contact the contractor so that all needed repairs were made.	Other
I went to said address with the contractor who said he would make all needed repairs tomorrow, August 2, 2007. We also talked to the homeowner as to the tree damage -- was due to insects and bore worms.	Landscaping / Final Grade Problem
I went to said address and found that rock was throughout his and his neighbors yards from the time of the home being built, as well as, another contractor installing a cable in said yard. We need to over seed area and fill in track area in side yard.	Landscaping / Final Grade Problem
We went to said address found our line flowing fine, but we jet flushed anyway. We then went and televised the main line and found the lateral tap for 315 Madison fine. With the lateral still holding water, the homeowner was told to have a plumber take c	Cleanout Overflow
We went to said address dye tested sink hole area, found no I & I. We then jet flushed the main line for televising. We televised and found no problems. I told Mr. McMillen it wasn't our sewer line causing the problem.	Other
We went to said address and found our main lines flowing fine. We then televised the main sewer line and found it to be fine. I went and talked to Mr. Stark who told me his lateral was still holding water. I told him he would need a plumber to take car	Cleanout Overflow
I went to the Lift Station with 2 of our employees and closed in any and all openings as well as reworked the orange protective fence. I then called Mrs. Shappard back and told her as well that it could be a while looking this way, until we could correct	Other
Called SWS at 2:45 PM, overflow stopped at 3:10 PM. We cleaned up all overflow. We then went back Monday 8/13/07 and televised our sewer main. We found that between 11-203 to 11-192 our main line was cast iron pipe that had deteriorated.	Cleanout Overflow
Upon receiving the complaint and reading the odallogger, then meeting with Mr. Leon Key, it was decided to start adding more chemicals and monitor the odaloggers daily. I called Mr. Kaiser and told him, he said that would be fine for now.	Sewer Odors

I called the contractor and he said that he was not able to contact the homeowner before she left for work. I then called and talked to Mrs. Webb telling her what we were doing and she said that all was fine.	Other
All information gathered was given to Mr. Leon Key for review to determine our plan of action and if anything new needs to be done.	Sewer Odors
I talked to Mr. Mackey who stated that he cleaned up his bathrooms by his own self and couldn't stay in the house for 1 night due to the smell. I told him again as on 7/26/07, he could file paperwork at the sewer office for damages and that I was very so	Other
After installation of odalogger, we found no problem yet, but we are going to continue to monitor at the lift station next to the said address. I called and gave that information to Mrs. Merrick as well. Also, deodorant block added.	Sewer Odors
We went to said address jet flushed main line, then televised 13-235 to 13-184. We found at 60' a stormline was broken and on our sewer main, also, at 113' a fernco installed at a tap allowing a bad hole to the side of our main. We made both repairs and	Sewer Odors
We went to said address, jet flushed our sewer main, and had all overflows stopped within 50 minutes. We televised and found damaged areas; called in a contractor to start making repairs. I went to First Christian Church, set E coli signs, took samples,	Sewage Flowing To Surface & Across Ground
I went to said address and met with Mr Embry after looking at the area. I told him that I would have the contractor re-work the area. I then called the contractor and told him he needed to make needed repairs; and he said he would.	Landscaping / Final Grade Problem
I went to said address and Mr. Rocca took me to the repair area where we found that the contractor needed to come back and redo the fence and yard. I called the contractor and told him the same. He stated that he would take care of.	Landscaping / Final Grade Problem
I went to said address, where the homeowner had 3 - 1" diameter holes up next to his house. I told Mr. Hayden that we didn't take care of anything next to his house and that I didn't know what the holes were from.	Other
I went to said address where Mrs. Meece stated that the tree on her property line had been cut back on the side towards our lift station. I took her over to the area and explained how and why we had to trim the tree. After which time, she said that was	Other
Contractor started on repairs today due to the owner wanting it done now, even through, it has only been 3 weeks from repair date. Homeowner was satisfied that the contractor came out and started repairing the area.	Landscaping / Final Grade Problem
I reviewed our data and then called Mrs. Welte and told her we did have a small elevated level from 10:30 AM to Noon and that we made adjustments to the chemical feed and if she could give us time we would work it out. She said that she would work with u	Sewer Odors
After looking at the said repair area, it had some seed but not heavy. I talked to the contractor about what was found and he stated that he would come back and re-seed. I left a message at the Williams stating the same.	Landscaping / Final Grade Problem
Upon inspection of our log records, it shows that we still need to continue to monitor and add chemicals so that we will soon have total control of the smell. I called Mr. Miller and told him the same and that we would continue to try to resolve it as so	Sewer Odors
We checked both manholes, found that they were flowing fine. We then went in and had the owner flush all toilets and run all other water items - all drains were fine, free flowing and no smells. We then told the owner to add water in all traps and to ch	Sewer Odors
After going to and looking at said area, I found that our contractor needs to go back and rework the area. I told the homeowner that I would have the contractor to do so and then I called the contractor who said he would take care of it.	Landscaping / Final Grade Problem

I went to said address, opened, and inspected 4 manholes around the area and found all flowing fine with no problems. I then went inside the Bank after they had been running water in the drains, to make sure the traps were full, and at that time could no	Sewer Odors
I went to said address found as owner stated. He had some areas needing to have seed put on again. I called the contractor who stated he would re-seed next week.	Other
After going to said address, I found after we had a heavy rain fall that the repair area had sunk about 2'. The contractor said that he would fill it in and re-seed next week.	Other
I went to the said address where Mr. Fleming explained his concern about the area sinking in. I called the contractor who sated that he would verify if there were any leaks and make any needed repairs (if any) then fill in and re-seed.	Sink Hole
Upon going to said address, we found our sewers flowing fine. We jet flushed our main sewer line just to verify (still fine). The lateral was still holding water, so we told the owner that they need to call a plumber to repair it.	Sink Hole
We went to said address and found the drive was about 1 1/2" to 2" down at said area. We jet flushed and then televised finding the need for some repairs and a manhole placed at the end of our sewer line. I told the owners and called in a contracotr for	Other
I told the homeowner after talking to the Contractor that by next week we would have the yard repaired. And that we would look at the tree needing to be taken down and let him know what was needed.	Landscaping / Final Grade Problem
I went to said address finding that the area needed to be redone, also, add dirt, then seed and straw. I called the contractor, who stated he would do so next week. I then called the homeowner and told her.	Landscaping / Final Grade Problem
I went to said address found area needed to be repaired. I called the contractor, who stated he would by next week. I then told the owner.	Landscaping / Final Grade Problem
When I received this complaint Monday morning, I went by the said area and noticed at about 6:00 A.M was a sewer odor. After talking with Leon about it, he informed me that he was looking into other chemicals that might help.	Sewer Odors
	Sewer Odors
We went to said area checked all manholes. We had no lines or manholes at that area. We then dye tested the sink hole area, and it came out down the hill next to Lincoln Avenue. We then called the Highway Department and told the homeowners that it wasn	Sink Hole
We went to said address opened all area manholes and found that they were flowing fine. As we went house to house, we found that 3211 Eastbrook had a 4" pipe flowing across the ground and into the ditch. We told all area homeowners.	Sewer Odors
We went to said address, opened all area manholes found that they were flowing fine. As we went house to house, we found that 3211 Eastbrook had a 4" pipe flowing across the ground and into the ditch. We told all area homeowners.	Sewer Odors
We went thru the whole subdivision looking into every manhole and cleanout finding no overflows or blockages. I called the Warrick County Health Department and they said we were fine and that he would come down tomorrow and look at the area and test the	Sewer Odors
We went thru the whole subdivision looking into every manhole and cleanout finding no overflows or blockages. I called the Warrick County Health Department and they said we were fine and that he would come down tomorrow and look at the area and test the	Sewer Odors

We went thru the whole subdivision looking into every manhole and cleanout finding no overflows or blockages. I called the Warrick County Health Department and they said we were fine and that he would come down tomorrow and look at the area and test the	Sewer Odors
I talked with Mr. Tooley who stated that we could remove the tree so we could make the repairs at his home. As well, he had sewer problems last summer that our contractor told him was due to the tree and if that were true, I told him that we were fixing	Landscaping / Final Grade Problem
We went thru the whole subdivision looking into every manhole and cleanout finding no overflows or blockages. I called the Warrick County Health Department and they said we were fine and that he would come down tomorrow and look at the area and test the	Sewer Odors
I went to the said area and found no wet area, no sink hole (no sign of a leak). I called Mr. Porter at home and work and he was not able to talk to me so I left a message on his phone, stating we had no problem.	Other
The said area looked like it needed some seed in different areas. I called the contractor who said he would take care of the week of the 22nd of October.	Landscaping / Final Grade Problem
I gave the information to our contractor to verify if he might have covered or smashed a drain line. I told the homeowner the same and that they were going to check the week of October 22nd.	Other
I went to said address and found that the repair area had not been done as owner stated. I called the contractor, who stated that next week he would take care of. I then told the homeowner.	Landscaping / Final Grade Problem
After receiving a call about a sewer backup, it was found that all our main lines were flowing fine and the manholes were not holding any water. The Tavern manager/owner called a plumber who cleaned his lateral and all was taken care of.	Building Flooded
I went to the said area and found that the grass was spotted and needed to be redone. I called the contractor and he said he would go over it again. I told the homeowner who said OK, but that he wanted to be home at that time.	Landscaping / Final Grade Problem
I went to said address and found that it needed to be redone then seed and straw. I called the contractor who said that when it dries up he would rework the yard. I then told the homeowner the same.	Landscaping / Final Grade Problem
I went to the said address and found that due to the rain the repair area had went down about 1 1/2'. I called the contractor and he said that when it dries up he would take care of it. I then told the homeowner.	Other
I went to the said address and met Mrs. Martin who as well said at 7399 had a hole in the ground. After looking at both, I called the contractor who said that when it dries he would take care of both. I then told the homeowner.	Landscaping / Final Grade Problem
I went to Blue Lake Lift Station and found no problem with our pump leaking. I then called Mr. Schmidt and told him what I found and that until we had completed the redirect project the pump would stay. He said OK until the end of this year.	Other
See attached sheets in employee file	Other
I went to said address and Mr. Fleming said that if we would bring in some dirt or rock he would fill it in himself. I called the contractor and he said that when it dries up he would fill in and reseed. I then told Mr. Fleming.	Landscaping / Final Grade Problem
I called the contractor and he stated when it dries he would fill in and reseed, he would rake instead of aerating and try to pickup what straw he can. I then called the homeowner and told her.	Sink Hole
After going to said address, we found that the sink hole was going to a broken repair at the R/W line. I called our contractor in to repair the damages in our easements/Right of Way.	Sink Hole
After going to said address, we found our sewer lines flowing fine. We went and jet flushed then televised our main line to verify. After which time, I told Mr. Wiseman that it was his problem to repair/replace.	Drains Slow

I went to the said address and found that a storm sewer inlet was full of dirt & mud. I told Mr. Vice that it wasn't our sanitary sewer, and he should contact the street department for help.	Other
We went to 5633 and jet cleaned then televised our lines and found we had no problem. I then called Mr. Augustine and told him it was his plumbiing problem to take care of.	Sewer Odors
After going to said address, I found that due to the rain the repaired area settled down. I called the contractor, and he said that they would fill it back in and reseed. I then told the homeowner the same.	Sink Hole
After going to the said address, I found that the contractor had not went and filled in the area as stated on 10/29/07. I called the contractor, who said he would work on it this week. I then told Mr. Fleming.	Landscaping / Final Grade Problem
Sewage coming out of clean out at easement line, ground sunk in around tap, found 2 taps tied together, broken & full of roots. We repaired and repaced both taps, and separated them. Homeowner's laterals working by 7:00 PM.	Cleanout Overflow
After going to the location, I found that the contractor had never went back to clean up and finish yard. I called the contractor who told me he would finish the repair area next week. I called and left a message with Mrs. Helfrich.	Landscaping / Final Grade Problem
I went to the said address and found that some one had driven over a water meter lid in the driveway. I called Indiana American Water and they said that they would make all needed reapirs. I protected the area and gave my findings to Leon Key.	Sink Hole
We went over our records of said dates and found that the levels were up. We went and adjusted the chemical feed on the MLS injection point. I called and left a message for Mrs. Welte to explain what was going on.	Sewer Odors
I went to said address found a sink hole as stated. I then called the contractor, who sent a crew over to make the repairs as needed and to remove the straw. I called Mrs. Decker and told her as well.	Landscaping / Final Grade Problem
I went to said address and found no problems. I then had a talk with Mrs. Gaskin who stated she heard banging sounds but now when I couldn't, she said they were almost gone and she would put up with it.	Other
I called Mrs. Grase and told her we found no problems. At that time, she said a plumber found that her cleanout was broken and separated as well as needing repaired. She said that they would see if that took care of the smell.	Sewer Odors
We went to the area that was reported and checked all manholes. We found that our sewers were flowing fine, and no sewer odor. I called and left a message with Mr. Wheeler to call me back, so we could discuss.	Sewer Odors
I went and talked to the homeowner who wanted to know why we had our flags in his yard. I told him that the phone company had called in a locate, and that was all I knew. He said thanks and he would call the phone company.	Landscaping / Final Grade Problem
I called Cynthia and told her we were pumping the grease off the Lift Station and that the odor would end in about 45 minutes. She said that she would call the compainant back and tell them.	Lift Station Problem
After arriving at the said address, we found manhole 15-143 to be holding water. We jet flushed between 15-140 and 15-143, finding a grease blockage at about 100' from 15-140. After which time all was flowing.	Drains Slow
We went to the said address and found that all of our main lines were flowing fine. We went and opened the cleanout for 8133 Covington and found it full of grease. We jet flushed the main line anyway. We told the owner to call a plumber.	Drains Slow
We went to said address and found our sewers flowing fine. We then jet flushed and televised, finding no problems at 7433 Fairview. I called and told Mrs. Mapes who stated she hasn't had any problems since 11/16/07 and that was when Bayer Plumbing root	Drains Slow
I went to said address and found that the repaired area had went down, due to the heavy rains. I talked to Ron who said he would like for us to wait until next spring. I told him that would work fine.	Landscaping / Final Grade Problem

We are monitoring the oda loggers and adding chemicals which are bringing the smell down.	Sewer Odors
Plumber called & stated at the said address he was at, had what he thought was a problem in our easement. I went and found that to be true. I called a contractor to repair, at which time, we found it was a cable contractor cut. I called the cable contr	Drains Slow
I went to the said area and went on foot for a 3 block area and found no smell in the air. I then called the hoewowner and left a message on her phone as to what I found and gave her my name and phone number.	Sewer Odors
We went to the said address, ran our lateral camera in, and found that all of the lateral in our easement was damaged and about 7' of the homeowners as well. I told the owner and called in a contractor for our part.	Drains Slow
I went to the area and found no smell. Although at about the time the call came in, we were doing vacuum work at Old Plant which might have caused the smell. I called and left a message on Mrs. Mitchell's phone with information to call me.	Sewer Odors
I called and left a message for Mrs. Hamby to call me back to discuss the issue. I called the contractor who stated he would replace the driveway cut as soon as the weather permitted.	Other
We went to the said address and found our lines flowing fine, but we jet flushed and televised, finding no problem and at about the same time a private contractor root cut the lateral and opened the lateral for the homeowner.	Building Flooded
	Building Flooded
All lines were flowing fine when we opened the manholes but we jet flushed to verify the main was clean. We then went to the said home and found a sink hole a few feet from the house. We told the owner that they had a lateral problem.	Manhole Problem
We went to said address - found the cleanout on the end of the line holding water. We jet flushed the line and hit a soft blockage of silt & rags at about 250 feet in the line. It is open and flowing now. We will televise tomorrow to verify. Also, I n	Drains Slow
When we went to the said address, we found that both manholes were flowing fine. We jet flushed and televised, finding some small amounts of roots which we cleaned out. Main looks fine at this time other than two low spots.	Building Flooded
We went to the said address found our manholes flowing fine, but we jet flushed any way. We told the homeowner it was his lateral problem due to our main flowing fine. We went back and televised finding all fine except for a protruding tap, which we wil	Building Flooded
We went to the said address and found that where we had made a point repair last summer it had settled in 12" to 18" due to the rain. I called the contractor who said he would take care of it as soon as it was dry enough. I called and left a message wit	Sink Hole
I went to the said address and found her sewer backing up and into her garage. I had a contractor come in to dig up and find out what was wrong. At that time, we found that a cable company had cut though her lateral in the right of way so I had the cont	Building Flooded
I went to the said area and found that due to rain the repaired area had settled down. I called the contractor who came by and told the homeowner and me that he would take care of the area as soon as it dries up.	Landscaping / Final Grade Problem
We went to the said address and found that our main lines were flowing fine. We went and told the homeowner that it was her lateral problem and she said her drains were flowing fine now.	Drains Slow
We went to the said location and dye tested the area houses and found all running fine. I told the homeowner he had a private lateral problem. He said he would now call in a contractor to make his repairs.	Drains Slow

Shawn & Cynthia spoke to the owner. Sink should be redirected to house plumbing and garage should be tapped separately using 4" pipe (per Cynthia & Tom)	Other
We went to the said area and found our mainholes holding water. We jet flushed and hit a soft blockage just outside manhole 05-21. After which all was flowing fine. We told the homeowner what we did.	Manhole Problem
We televised and jet flushed from 14-280 to 14-28, found said address had a possible bad tap with roots in joint. It also looked like up lateral it was bad. I told the homeowner we had a repair to make and that their lateral needed repaired also. I cal	Other
When we went to said address, we found our sewer lines to be flowing fine. We then televised our main line from 15-172 to 15-174, finding no problems. I called Mr. Blondin and told him it was a lateral problem.	Drains Slow
I went to the said area and found that the repair had settled down due to rain. I met with Mrs. Tapp and told her that as soon as we could go thru her yard that we would make the needed repairs. I called the contractor and told him the same thing.	Landscaping / Final Grade Problem
This is a street department issue. I gave that information to Crystal at the sewer office, so that she could redirect to the street department.	Landscaping / Final Grade Problem
We went to the said address and found that manhole 11-197 was overflowing. We then went manhole all the way down to Triple Crown Lift Station, and found all to be surcharged. By about 12:45, the overflow stopped and the surcharge was going do	Building Flooded
We went to the above address and found we had no sewers in the area. I told Mrs. Staples. She then said it was from her neighbor's septic tanks and when would we install a sewer. I told her to call the Health Department and that we had no plans for sew	Sewage Flowing To Surface & Across Ground
We went to said address and found manhole 11-233 holding water. We then went to manhole 11-235, jet flushed and just outside 11-234 hit a soft blockage. At that time, manhole11-235 stated holding water. We then jet flushed to 11-237 hitting a soft blo	Other
We went to the said address found our sewer main flowing fine. We went and jet flushed the said area anyway. I then talked to Mr. Vanbibber who showed me his basement with water in it, which I told him it was water not sewage. He also then said his oth	Building Flooded
I went to the said address found area covered with ice & snow. I then had a talk with Mr. Embry, telling him that when the area was better I would come back to look at it. I told the contractor that he might have to repair.	Landscaping / Final Grade Problem
I went to Mr. Simpson's home and he told me that late last night while driving by the Reserve he could smell sewer gas and that he hasn't saw anyone inspect the release manhole across from his home since Monday. I informed him that due to ice and snow we	Sewer Odors
I went to Mr. Simpson's home and he told me that late last night while driving by the Reserve he could smell sewer gas and that he hasn't seen anyone inspect the release manhole across from his home since Monday. I informed him that due to ice & snow we	Sewer Odors
I went to 8399 and found that all drains inside the home were fine except for the sink. I told Mrs. Wathen she would need to call a plumber to repair her plumbing blockage.	Drains Slow
We went to the said address and found the manholes flowing, but jetted them. The employees then found that they had went up the said address lateral and just inside the home and it was hung on something. They called Wayne who went and removed their clea	Building Flooded
Mrs. Reising called and said her basement was flooded by sewage. We were already on site and by 7:55 AM had opened the sewer main. I went to the homeowner and found that the sewer was flowing as well. We televised the lines and found a protruding tap t	Building Flooded

Mrs. McBride called in and said her drains weren't flowing and her husband said our manhole was holding water. We went and jet flushed our sewer main and by 7:55 had it flowing fine. We then televised and found a bad tap. We called in a contractor to m	Drains Slow
I went to said address and found no problems and that the contractor had a signed right of entry stating all damages would be taken care of. I told the homeowner that everything would be as it was before construction.	Other
We went to the said address and jet flushed between manholes 15-39 and 15-220. Within about 1 hour, it was flowing fine. After televising, we found that we need to make 2 repairs, which we called a contractor in for pricing and replacing damaged area.	Drains Slow
After looking at the sink holes, we dye tested finding we had 2 leaks and that the county had a storm sewer, taking in water and dirt causing one (1) hole. I called the county engineer's office who said they would look at it. We installed safety fence a	Sink Hole
We went to said area and found the area and down Bell Road to Hwy 66 - all sewer mains were surcharged. I called Mrs. Hilgeman at about 9:30 PM and her mother was there and said all was fine now. I also told her she might need a backflow preventor valve	Building Flooded
After looking at the said area, I found that we will need to fill in, level off, seed and straw again. I called and left a message for Mrs. Henry telling her. I told the contractor, who said he would take care of as it dries up.	Landscaping / Final Grade Problem
When we went to the said address, we found our main lines flowing fine with no backups. The lateral for the home runs into our manhole #10-111. We told the owner that they had a private lateral problem and to call a plumber.	Building Flooded
We went to the said address found our sewer main flowing fine. We jet flushed anyway and then went back and televised, finding that it was a lateral problem. I called and left 2 messages for Mrs. Burke telling her the same thing.	Building Flooded
We found that manhole 15-176 was holding water and that manhole 15-177 was flowing when we arrived at the said address. We jet flushed and hit a hard blockage at about 80 feet upstream. After we removed the roots, the line started flowing and the sewage	Building Flooded
Homeowner called in wanting yard repaired. I went to the home and then told the owner that we had just made the repair about 1 1/2 weeks ago and that it was too wet. I then called the contractor who stated that when it dries up he would grade, seed and	Landscaping / Final Grade Problem
I went to the said area and met Mr. Embry and we took a look at the washout. I told him we would repair the area as soon as the contractor could. I then called the contractor who said he would place straw bales ther for the time being, until it dries.	Landscaping / Final Grade Problem
I went to 7800 Owens Drive and found our main lines flowing fine and no problems. I talked to Mrs. Burke who stated she still had drain problems. I told her she needed to call a plumber that it was a private lateral problem.	Drains Slow
I went to the 4655 address and found that the yard needs to be finished. I told Mr. Colvert that as soon as the contractor could get in his yard that his yard would be taken care of. I then called the contractor and told him the same.	Landscaping / Final Grade Problem
We went to the bank and checked our manholes, which were flowing fine. We then opened their cleanouts which were empty. I went inside to find water backing up, so I told the manager that it was a private problem and they needed to call a plumber.	Building Flooded
I went to the repair area found that it had sunk in due to rain. I told the homeowner and contractor that when it dries up that the area would be taken care of.	Landscaping / Final Grade Problem
We received the complaint Monday, 3/10/08 at 7:00 AM, at which time, we went to the said area, jet flushed and tried to televise finding the need for at least 2 repairs. We called a contractor in for pricing and repairs.	Other

We went to the said address and found our sewer main flowing fine, but we did go ahead and jet flush. We then went and opened the said home's cleanout and found it was dry yet his house was still flooded, we told him he needed to call a plumber himself.	Building Flooded
I went to 7100 Woods and found that when the yard dries out, we need to finish the yard where we made a sewer repair. I called the homeowner and the contractor and told both that the repair would be done as weather permits.	Landscaping / Final Grade Problem
Due to heavy rains, we had to use 3 pump trucks and our 4" diesel pump, as well as, the pumps at Blue Lake Lift Station to keep up with the flows. I called Mr. Hayden and explained what was going on and that the project was to bid 4/9/08 and we were sorr	Other
The said area could use some rework due to possible construction work in this area.	Landscaping / Final Grade Problem
The said area looks as if it could use some rework due to construction of the MLS Force Main in this area.	Landscaping / Final Grade Problem
I went to said address and found that where we had a lateral repair, it had sank in due to heavy rains. I told Mrs. Chambliss we would fence off the hole until our contractor could fill the hole in. I then called the contractor and told him.	Sink Hole
I went to 724 Jefferson then opened manholes 10-65 and 10-64, found both flowing fine. We had no other complaints and Mrs. McDowell's basement would not flow to our main lines. I told the homeowner she would need to have her plumber take care of it for	Building Flooded
Homeowner called in and wanted a piece of equipment moved out of his yard that was left by our contractor after a sewer repair last week. I called the contractor who stated he would move it soon as possible.	Other
After looking at the said area, I called the homeowner and the contractor. The contractor said as soon as they could get into the yard they would. I then told the homeowner.	Landscaping / Final Grade Problem
I went and met Mr. Embry after talking to him on the phone. It looks like due to heavy rains some areas washed out and settled down. I told him as it dries out we would rework it. I then called the contractor.	Landscaping / Final Grade Problem
Mrs. Elliott called in and said she had a sewer odor in her home but her sewer was working fine. Paul told her she had a private problem; it might be a dry trap or broken line and that she should call a plumber.	Sewer Odors
The area that had been repaired on our sewer main line had sunk down a few inches due to heavy rains. I called the contractor who stated he would fill in and seed, straw area weather permitting. I called and told the owner.	Landscaping / Final Grade Problem
I went to the area and pulled all of the debris out of the ditch, and told Mrs. Rohrer what I had done and that we had a contract to place rip rap in the ditch, weather permitting.	Other
Due to heavy rain, the area where the contractor made his repair on our sewer line has sunk down. I told the owner, after I had talked to the contractor, that it would be taken care of as soon as the weather permits.	Landscaping / Final Grade Problem
Said area has sank in due to rain and needs to be reworked. I told the homeowner that as soon as it dries up the contractor would rework the area. I then called the contractor who said that he had talked to the homeowner.	Landscaping / Final Grade Problem
We went to the said area, took a look at the sewer main and found it all running fine. At about the same time, the manager called back and said that he had found what the smell was and that it wasn't our sewer.	Sewer Odors
We went to the said address and found our lines flowing fine. However, we jet flushed the line. We told the owners that it was a private line issue and they need to call a plumber.	Drains Slow
The area needs to be redone as stated by the owner and the contractor needs to work out something with the owner as to using his grass seed for the next door lot.	Landscaping / Final Grade Problem

Area has sunk down due to rain & time, it needs some more dirt added, seed and remove all straw (per owners request). I called the contractor and told him as well.	Landscaping / Final Grade Problem
I went to the said address and found our sewer mains flowing fine with no sink holes around or in our right of way. I then talked to Ms. Zapata who said they were beside her home. I told her we didn't have any lines in that area.	Sink Hole
I went to look at the sink holes and found that it was due to a storm pipe. I then called the Warrick County Engineer's Office and was told that someone would call me back Friday or Monday. I told Mr. Holcolm that I would let him know when he called.	Sink Hole
I went to 2422 Briarcliff and found that Mr. Thompson was at work. I then called him and told him that we had a bid date of 4/9/08 and that we hope that 6 to 9 months have the project completed.	Other
I went to the ITT Force main and found that a vacuum/air valve pit was overflowing and into a lake. I stopped the overflow, had our pump truck vacuum the pit out, and all the sewage on the ground at the time. We then repaired the valve.	Sewage Flowing To Surface & Across Ground
I went and found that the yard was still in need of repairs. I told Mrs. Smith that the contractor would make the needed repairs as soon as possible. I then called the contractor and told him to take care of it.	Landscaping / Final Grade Problem
We went to the sink hole area where Mr. Houchin stated that Bayer Plumbing televised his lateral but couldn't get to our main, but about 3 feet to 5 feet away they thought. I told him we would televise to verify what we could.	Sink Hole
Mrs. Moore called in stating her yard had bad ruts still and couldn't mow her yard. I went to the said address and found it was still as she said. I called the contractor and told him to take care of. I then told the homeowner I had called the contract	Landscaping / Final Grade Problem
I went and found that the said area did need to be reworked. I called the contractor and told him to take care of as soon as possible. I then called the homeowner and told her it would be taken care of.	Landscaping / Final Grade Problem
We went to the address and found that all the manholes were backing up down to 09-49 which was flowing fine. We jet flushed form 09-49 hitting a blockage at about 2' and 100'. All was flowing fine at that time. We waited until the system went back to n	Other
Leon Key to do follow-up letter to BBI	Sink Hole
We went to the area around the complainant and found that all of our lines were flowing fine. The noise that the plumber had when he opened our manhole was the #1 Lift Station which pumps into manhole 13-31. I gave all this information to the homeowner	Other
Attached find a locate sheet which was called in for repairs to sewer lines by the homeowner's plumber. I called and told Mr. Neff who stated he was sorry because he didn't know that the plumber had called.	Other
I received a call from Shawn Mundy stating that the homeowner had problems again last night, but didn't call until this morning, so we don't know for sure about an overflow but we do know that the area was surcharged along Bell Road. I told Shawn to tell	Sewage Flowing To Surface & Across Ground
I went and found a big sink hole where a directional bore had been done for MLS. I told the homeowner we would take care of it. I then called Stemaly Construction for a price to make the repairs.	Sink Hole
Manhole 23-88 had the frame & lid knocked off the cone section. I had contractor come over at once and make the needed repairs to the area.	Manhole Cover
We went to the said address found the lamphole cleanout running over. We cleaned up what we could, ran our rod machine and jet flushed only unable to go thru. I called in a contractor who took out a fernco and bad fitting, then allowing the lateral to f	Other
The area where we had a tap repair made needs to be leveled, seeded, and strawed as soon as possible. I told Mr. Davis and the contractor that the rework needed to be done.	Landscaping / Final Grade Problem

I went to the above address and found that the yard had been located by all utilities. I told the homeowner that we, like all the utility companies, did the locate due to someone calling Indiana Underground.	Other
I told Mrs. Moore that we wait about 5 or 6 weeks before the contractor comes back in to level off and make the needed repairs on the yard, but that the contractor would be back soon. I called the contractor also.	Landscaping / Final Grade Problem
	Sink Hole
I went and met Mrs. Allen and we then took a look at the area. It looked like water off the hillside is bleeding through her rip rap wall; it didn't look like sewage and I told her the same.	Sewage Flowing To Surface & Across Ground
We jet flushed from MH 03-04A to 03-06 and hit a blockage at about 100 feet from MH 03-06. We re-jetted and cleaned MH 03-06 of grease logs. All was flowing fine.	Manhole Overflow
I met the homeowner and found that it was ground water coming up through cracks in floor and wall; it wasn't sewage. I told her she needed to call someone that did that type of work.	Other
I met the contractor on site and he said that he would take care of the area that had been repaired. I then called and told the homeowner.	Sink Hole
This will be the second letter to contractor to make needed repairs	Landscaping / Final Grade Problem
Make needed main line repair. I called Mrs. Hall and told her that we would be in her yard next week most likely.	Sink Hole
I went to the said address found our main lines flowing fine and the owners said all their sewers were flowing without any problems - just smells. I told him to fill his floor drains with water and that it was a private issue.	Sewer Odors
All information given to CEI to take care of. I also told Mr. Rich the same thing.	Building Flooded
The said area needs to be leveled, seeded and strawed as it was before construction. I called the contractor and the homeowner that as soon as possible the repairs would be done.	Landscaping / Final Grade Problem
The said area had sunk down due to rain. I told the homeowner and the contractor that the yard would be taken care of as soon as possible.	Landscaping / Final Grade Problem
We found that manhole #14-197 had been hit and was broken. We installed a new frame and lid.	Manhole Cover
We went to the said address found that all our sewers were flowing fine and no backups or overflows. I told the homeowner that it was ground water coming out of the hills and woods by her place.	Sink Hole
The area had sunk in due to heavy rains. I called the contractor and the apartment manager and stated we would take care of as soon as possible.	Landscaping / Final Grade Problem
We went to the said area with our combo truck and cleaned our manhole 11-167 and the backed up lines, then tried to jet flush but could only go about 15 feet then dye tested and found the hole in our main. Called in a contractor due to the emergency. Al	Building Flooded
I went and found that a tree about 40 feet tall was dead, it was about 5 feet away from our 24" MLS force main. I gave the information to Leon Key to do a follow up.	Other
I went and found our sewer lines flowing fine with no problems and the area homeowner had no problems. I told Mr. Roby that it might be ground water or a spring from the hills around his house.	Sewage Flowing To Surface & Across Ground
After looking at the area, I told Mrs. Hall the flowers need to be moved for the sewer repair. And the contractor said he would move them and then after the repair re-transplant the flowers.	Other
I met Mr. Street and after looking at the area told him that it was due to rainfall and that I would have our contractor take care of as soon as possible. I then called the contractor who said that was fine.	Other

I went and met Mrs. Dassel and after looking at the overflow, I told her it was storm water. I then called Cynthia who stated she would take care of it.	Other
	Landscaping / Final Grade Problem
I met with Mr. Fultz and the contractor and the contractor told the owner he would have it taken care of by Friday 5/15/08.	Other
Emergency locates called in at 12:30 PM. Called Sternaly and Ed was in court all day. Left message for Ed to call first thing tomorrow.	Sink Hole
I went to the address and found no problems with our sewer main and no other neighbors are having any problems. I called and told Mike that it had to be a lateral problem as far as we could tell.	Other
I went to the said address and found that a contractor for the above address had damaged their storm drain lines while doing lateral repair. I called Mike and told him and I as well called the contractor who stated he would take care of damages.	Other
I went to the said address found that due to the house setting about 1 to 2 feet below the street, a rock drive across from the house about 8 to 10 feet higher, and then the 2 1/2" of rainfall we had last night was the cause. I told Mrs. Miller and that	Other
Mrs. Ball stated that a sewer smell was coming from her lines in her home, and that a plumber had been there and under her house and all was fine. I told her to check her traps and put water in them so not to allow any smell to come in.	Sewer Odors
We jet flushed, televised and then made 3 repairs one of which was a tap at 5511.	Drains Slow
The said manhole is in a ditch. The entire ditch might be a little washed out but it isn't just around our manhole or due to our manhole. The city might want to look at the ditch.	Manhole Problem
After looking at the area, I called the contractor who said that he would go get rock and have it done by the end of the day. I then told Mrs. Bawel.	Sink Hole
The said area had sunk down due to rain. I told the homeowner and the contractor the yard would be taken care of (as soon as possible) and not to push it off any longer.	Landscaping / Final Grade Problem
Owner called and wanted to know why we couldn't leave the lid covered by dirt & grass. I told him from time to time we need to enter the manhole and he was fine with that.	Other
After talking to the owner, I called the contractor and told him to cover up the sprinkler line, seed and straw.	Other
After Mike gave me the information, I took a look at the Oda logger reports and found no problems but we are going to install a carbon filter to see that we have no problems at all with smell.	Sewer Odors
After looking at said area, I called the contractor and he said he would take care of the needed repairs.	Sink Hole
We went to the said address found that from the house toward our main sewer line, the yard had sunk in. We jet flushed and televised the main line and found that we had no problems.	Other
We went to said address found no problems with our sewer mains and the complainant was flowing fine, although, their cleanout cap was broken off. I told them to replace the cap and have a plumber to check their backflow valve.	Building Flooded
After looking at the yard where MLS force main runs along Vann Road, I found that due to time and rains that area has sunk in.	Sink Hole
We went to the said address and found a sink hole by the street in said yard. Our sewer main is in the middle of the street and we found our lines flowing fine and no signs of debris in the manholes. I called and told Mrs. Williams.	Sink Hole

Sand & grit removed from line. Contacted Tonya and informed her of our actions	Sewer Odors
We went to the said manhole and found all to be fine with no smell or odor at all. We did add chemicals anyway to try to help. As well, we found the lid had a pick hole (which we sealed).	Sewer Odors
We went to the said address and found a sink hole by the street in said yard. Our sewer main is in the middle of the street and we found our lines flowing fine and no signs of debris in the manholes. I called and told Mrs. Williams.	Sink Hole
While we were doing our pre-maintenance jetting, the Brown family had a smell and sound as we jetted between manholes by their home. We told them what and why we were there - all was fine then.	Sewer Odors
After Scott told me that Mr. Westerfield had a sink hole in his drive for 1 1/2 years, I went to the said location found no sink hole and no debris in the manholes to slow any materials coming into our system.	Sink Hole
I went to the address found no locates had been done as stated. It hen had a talk with the homeowner and told her that I would do her locate as soon as I walk away from her. I told her we were sorry.	Other
I went to the area and found that it had went down about 4". I also called a contractor and he gave us a price to make the needed repairs.	Landscaping / Final Grade Problem
I went to the said address and found no areas close to our sewer mains. I then talked to Adam who stated it was run off water that was causing his problems. It told him he needed to talk to the Town about his drainage issues.	Sink Hole
I went to the address found that dirt had been added by the homeowner, who then told me all he needed was seed and straw. I had Rick seed and straw the area as needed.	Sink Hole
After a call came in at the plant, the employee that took the call then called our on call persons who then went with our jet truck. They found manholes 13-94 and 13-95 overflowing in yards and running into the lake but within 1 to 1 1/2 hours the runove	Manhole Overflow
I went to the location and Mrs. White told me that they were working on the house because it had been empty since last year and she noticed a sewer smell. I told her to add water to all her traps to stop the smell.	Sewer Odors
We went to the area and found that on MH 15-63 the lid and frame had been hit by something and broken. We took it apart and installed a new one. I then called and told the homeowner.	Manhole Cover
Homeowner called and stated she had a yard sale and no one could see due to cutting concrete. I met the contractor and told him to relocate, which he did. The homeowner was happy with that.	Other
Homeowner called in and stated his yard wasn't as it was before the MLS project. I went to the address and found it had some low areas that need worked on. I called a contractor and told him I needed prices for repairs.	Landscaping / Final Grade Problem
I went to the said address and found that the lateral tap that needs to be repaired is under a 40' +/- tree on our sewer main line. The tree would have to come down if the repair is completed. The homeowner doesn't want anything to happen to their tree.	Landscaping / Final Grade Problem
I went to the repair area and found that it did need some rework on grade work and seeding	Landscaping / Final Grade Problem
Homeowner called and stated his plumber televised his lateral and at the main it was broken and plugged. We televised the main line area and found the tap ok, but at bout 2 feet away a problem. I called a contractor to repair.	Drains Slow
We went to all manholes in area and found no problems or smells. The only sign of an odor was by SWS (just north of 5812); it looks like they were running their press. I told the complainant the same.	Sewer Odors
After talking with homeowner, he is OK with the repairs and removing of and reinstalling of his fence.	Other

After talking with homeowner, he is OK with the repairs and removing of and reinstalling of his fence.	Other
We went to the area and found that it had settled in possibly over our sewer main line. The homeowner stated about 10 years ago it happened and the city repaired it. We took our cameras to video the sewer but were unable to (due to our equipment was too	Landscaping / Final Grade Problem
We went to the said area and didn't fine any sewer smells, however, we jet flushed our sewer main line in the area and installed an oda logger. I then told Mr. Goffinet what was done.	Sewer Odors
Mrs. Specht called in and stated that in her back yard beside a drain pipe she had a sink hole. I went and found that it was a storm sewer line. I then told the homeowner it wasn't our line and that she might check with the County.	Sink Hole
Homeowner called and stated that the water company was installing a water line under the street and thought they might have hit her sewer line. We went and televised from their lamphole cleanout to our main line and found it to be fine.	Other
Homeowner called and stated her yard needs to be completed where a sewer repair had been done last week. I told her and the contractor (Republic Cont.) that as soon as possible the yard would be completed.	Landscaping / Final Grade Problem
Owner called said he didn't want any digging in his yard. I told him that the locate was called in by another utility. We just did the locate to show where our line was at.	Other
I went to the area and found that a catch basin had been damaged very badly. I went to John Heck and told him and then filed this report for Frank Hijuelos to review.	Other
Mike went to the said area and found that manhole #13-177 lid had been removed. Mike replaced the lid and told the homeowner it had been taken care of.	Manhole Cover
I went to the location and found that the contractor for Indiana American Water had placed pipe in the parking spaces at said location. I called the owner and told her; as well as, the contractor who stated he would move it.	Other
While profiling our sewer system our employee found an 8" sewer main broken and running into lake. We made a temporary repair on the line for the weekend. Will make repairs as approved by utility board.	Other
While doing profiling our employees found a manhole frame & lid off at #13-60 (reset but not completed yet)	Manhole Cover
I went and found no smells, so I then talked to Mrs. Beer who stated that upstairs in the bathroom it sometimes smells. I told her to check the traps and vents in her home. Also that it was a private plumbing problem.	Sewer Odors
See attached sheet. (I called Mr. Kiefer and told him that our main sewer line was put back together and no longer overflowing as of 8/8/08 and a contractor will be in to correct as soon as we know we are in our easements. Also the lake is fine.)	Sewage Flowing To Surface & Across Ground
We went to the said area and televised our main line finding no problems (all our lines were fine); we did find a tap for 6065 at the sink area. I think the area settled due to the depth and no compaction.	Sink Hole
I went and had a talk with Mrs. Pataki who stated she wanted to go over all the utilities in her yard and talk to the contractor. Also if we don't have the easements, she would sign them with no problem. Also they would be gone most of September.	Other
I went and met Mrs. Pullum and told her the 4" pipe was, I thought to be, a down spout line (not NSD) and that the contractor would take care of her yard as soon as possible. I then called Stemaly and told them to redo (ASAP)	Landscaping / Final Grade Problem
After looking at said area, I called the contractor about the grass being dead. They will re-seed as the weather permits.	Landscaping / Final Grade Problem

The manhole that was overflowing was 03-09 -- from 1:00 PM to 5:05 PM. Called SWS to clean up overflow on ground. I would say about 10 gallons per minute was the overflow.	Manhole Overflow
After Mr. Kind called, we went with our jet truck and cleaned our main line between 10-106 to 10-161 - found a blockage at 15 feet from manhole 10-106. We, as well, had SWS clean up all overflow that we could.	Manhole Overflow
Customer believes it was the sewer department (per Cindy). We have had no work in the said area, and Indiana American Water is replacing their water mains. I couldn't talk to the complainant but I left 3 voice messages.	Other
We went to the said location and did a dye test with about 300 gallons of water while televising our sewer main lines. All was fine, we had no infiltration. I then called Mrs. Pickens and told her it wasn't our problem.	Sink Hole
I went to the said area and found that the manhole said to be covered up was a Vectren Electric Pit (manhole) not our sewer manhole	Manhole Cover
We went to said area opened our up and downstream manholes and found all were fine. I then went and told Mrs. Parker what we had found and that she would need to call a plumber due to the problem was private.	Other
The contractor only leveled the area. I called the contractor and he said that he would take care of seeding yet this week. I then contacted the homeowner with that information.	Other
After talking with the homeowners about their smell and checking the area, I then told Mr. Garoutte that it had to be a plumbing problem.	Sewer Odors
Mr. McCallister called and stated that over the last few weeks that his drains might back up a little. After we televised our main line and finding no problems, I told him he would need to call his plumber in.	Building Flooded
After looking at the sewer repair area, I found that the straw and seed were gone and needed to be redone. I told Mr. Schoonover that I would have the contractor come back and take care of the yard. I then called the contractor.	Other
After looking at the repaired area, it seems to have settled down due to time and rain. I called the contractor and he stated he would take care of the issue. I then called the homeowner.	Landscaping / Final Grade Problem
After going to the area, we found our main line plugged. We jet flushed and our sewer main began to flow fine. Gateway then made all needed repairs due to their sewer discharge was the cause. Our sewer main and their lateral was melted due to heat and	Building Flooded
When we went to the address and opened our manholes, we found all was fine and flowing. As well, all the other homeowners were flowing fine. We jet flushed anyway finding nothing. I then told the homeowner it was a private lateral problem.	Building Flooded
After looking at the area and finding all our lines were fine, it looks like it is coming up from a water line which is in that exact area. I then told Mrs. Dewey; she stated she would call the Water Company	Other
We went to the address and found our lines flowing fine and all other houses were flowing as well. We then told Mr. Harding he had a private lateral problem. We did however go back on 10/3/08 and jet flushed finding nothing in the main line.	Building Flooded
After going to the said address, we found the main sewer line flowing but slow. We then jet flushed and found only some grit. All was flowing fine when we left.	Sewer Odors
I have been through the area every morning this week and didn't smell any odor of any kind. I told Mr. Kaiser that we would check again but at this time there wasn't anything we could do.	Sewer Odors
When I went to the lift station area only a mild smell was present. We installed carbon filters on the vent pipe into the wet well and are going to monitor with a oda stat oda logger at which time Leon Key will review.	Sewer Odors
After looking at the yard, I found that the area where we made a repair on our sewer line, needed some dirt. I called the contractor who stated he would take care of it the next day or so. I then told Mrs. Malcolm.	Landscaping / Final Grade Problem

Oda loggers showed 0 PPM all weekend & chemical usage showed normal. No smell Monday morning.	Sewer Odors
	Drains Slow
	Other
	Landscaping / Final Grade Problem
This was taken care of by Jim Ray with Commonwealth.	Other
Cynthina is contacting complaintant.	Sewer Odors
	Cleanout Overflow
	Drains Slow
	Building Flooded
	Cleanout Overflow
	Drains Slow
	Other
	Building Flooded
	Drains Slow
Homeowner asked about reimbursement of plumbers cost. I told her to call Sewer Office.	Drains Slow
I informed the complaintant that the project is not complete yet. The contractor still needs to come back because the line hasn't passed all inspections yet.	Sewer Odors
Owner is on a stub out at MH 14-46 and this may also have caused the owner smell.	Sewer Odors
	Other
Informed the complainant to call a pump company and get an industrial pump.	Other

Employee Findings	Action Taken	Upstream MH	Downstream MH
Debris In Manhole	Removed Debris From MH	NA	15-128
Lateral Problem	Lateral Problem - Owner Informed	19-13	19-12
Main Clogged	Jet Cleaned, Grit & Sludge Deposits	15-153	15-154
Main Clogged	Jet Cleaned, Rags & Debris	11-239	11-240
Main Clogged	Jet Cleaned, Grit & Sludge Deposits	11-239	11-240
Main Clogged	Jet Cleaned, Root Problem	11-200	11-198
Lateral Problem	Lateral Problem - Owner Informed	14-15	14-16
Main Clogged	Jet Cleaned, Grit & Sludge Deposits	02-149	02-145
Lateral Problem	Main Flushed/Jetted	09-60	09-61
Other	Main Flushed/Jetted	11-225	11-224
Defective Plumbing	Jet Cleaned, Rags & Debris	13-101	13-99
Main Clogged	Jet Cleaned, Root Problem	None	15-71
Main Clogged	Jet Cleaned, Rags & Debris	15-122	15-121
Lateral Problem	Lateral Problem - Owner Informed	14-61	14-23
Lateral Problem	Lateral Problem - Owner Informed	20-2	20-3
Main Clogged	Main Flushed/Jetted	13-230	13-231
Main Clogged	Jet Cleaned, Grease Problem	9-118	9-130
Lateral Problem	Main Flushed/Jetted	15-197	15-198
Main Clogged	Jet Cleaned, Rags & Debris	21-29	21-6
Lateral Problem	Main Flushed/Jetted	10-115	10-114
Lateral Problem	Main Flushed/Jetted	14-145	14-146
Lateral Problem	Main Flushed/Jetted	14-145	14-146
Main Clogged	Jet Cleaned, Grease Problem	19-30	19-29
Defective Plumbing	Lateral Problem - Owner Informed	c.o.	10-101
Main Clogged	Jet Cleaned, Rags & Debris	none	15-199
Lateral Problem	Main Flushed/Jetted	clean-out	09-119
Other	Other	N/A	N/A
Main Clogged	Jet Cleaned, Root Problem	n/a	15-199
Lateral Problem	Lateral Problem - Owner Informed	21-50	21-51
Main Clogged	Jet Cleaned, Grease Problem	6-19	6-21
Lateral Problem	Main Flushed/Jetted	11-35	11-33
Main Clogged	Main Flushed/Jetted	5-6	5-2
Main Clogged	Jet Cleaned, Rags & Debris	5-2	1-22
Other	Main Flushed/Jetted	10-67	10-66

Defective Plumbing	Main Flushed/Jetted	3-75	3-79
Debris In Manhole	Lateral Problem - Owner Informed	11-267\11-266	11-266/11-250
Lateral Problem	Lateral Problem - Owner Informed	n\A	09-162
Lateral Problem	Lateral Problem - Owner Informed	02-94	02-93
Lateral Problem	Lateral Problem - Owner Informed	2-133	2-132
Main Clogged	Jet Cleaned, Grit & Sludge Deposits	14-51	14-50
Main Clogged	Jet Cleaned, Grease Problem	14-1	14-2
Main Clogged	Main Flushed/Jetted	11-260	11-259
Other	Main Flushed/Jetted	15-73	15-74
Other	Called In a Contractor	N/A	14-148
Other	Lateral Problem - Owner Informed	c.o.	02-148
Main Clogged	Jet Cleaned, Grease Problem	10-111	06-59
Main Clogged	Jet Cleaned, Root Problem	14-157	14-160
Other	Jet Cleaned, Grit & Sludge Deposits	02-68	02-67
Lateral Problem	Lateral Problem - Owner Informed	11-258	11-257
Lateral Problem	Dye Tested	11-208	11-207
Other	Other	N.A.	N.A.
Other	Other	N.A.	N.A.
Air Relief Valve Problem	Other	N.A.	#2Relief pit
Other	Other	New Subdivision	07-65
Other	Main Flushed/Jetted	11-212	11-211
Other	Main Flushed/Jetted	10-102	10-100
Main Clogged	Jet Cleaned, Grease Problem	11-62	11-61
Lateral Problem	Main Flushed/Jetted	11-262	11-261
Main Clogged	Main Flushed/Jetted	21-62	21-173

Main Clogged	Jet Cleaned, Root Problem	11-199	11-134
Lateral Problem	Lateral Problem - Owner Informed	15-220	15-39
Debris In Manhole	Jet Cleaned, Rags & Debris	New-09	New-08
Main Clogged	Jet Cleaned, Root Problem	10-63	09-47
Lateral Problem	Jet Cleaned, Grit & Sludge Deposits	10-97	09-119
Lateral Problem	Lateral Problem - Owner Informed	10-64	10-63
Lateral Problem	Main Flushed/Jetted	DEAD END	13-180
Lateral Problem	Lateral Problem - Owner Informed	5-14	5-15A
Lateral Problem	Lateral Problem - Owner Informed	CLEAN OUT	02-141
Lateral Problem	Lateral Problem - Owner Informed	09-80	09-64
Lateral Problem	Lateral Problem - Owner Informed	11-242	11-241
Lateral Problem	Main Flushed/Jetted	11-242	11-241
Lateral Problem	Main Flushed/Jetted	11-242	11-241
Lateral Problem	Other	10-97	09-119
Other	Called In a Contractor	02-73	02-72
Lateral Problem	Lateral Problem - Owner Informed	11-242	11-241

Main Broken	Other	11-201	11-200
Main Clogged	Jet Cleaned, Root Problem	06-46	06-45
Lateral Problem	Lateral Problem - Owner Informed	06-79	06-78
Lateral Problem	Other	10-97	09-119
Lateral Problem	Lateral Problem - Owner Informed	10-110	10-109
Main Clogged	Jet Cleaned, Grease Problem	CLEAN OUT	12-27
Main Clogged	Jet Cleaned, Grit & Sludge Deposits	11-242	11-241
Lateral Problem	Lateral Problem - Owner Informed	20-21	20-22
Main Clogged	Jet Cleaned, Grease Problem	10-112	06-60
Other	Other	04-06	04-07
Other	Other	11-22	11-13
Lateral Problem	Main Flushed/Jetted	15-215	15-187
Lateral Problem	Main Flushed/Jetted	03-48	03-49
Lateral Problem	Lateral Problem - Owner Informed	03-126	03-125
Main Clogged	Jet Cleaned, Root Problem	13-184	13-183

Main Clogged	Jet Cleaned, Root Problem	09-34	09-36
Air Relief Valve Problem	Other	FORCE MAIN	#2 FORCE MAIN
Main Clogged	Jet Cleaned, Grit & Sludge Deposits	15-46	15-45
Lateral Problem	Lateral Problem - Owner Informed	16-71	16-72
Other	Other	16-56	16-55
Other	Other	FORCE MAIN	LIFT STATION
Other	Other	15-127	15-126
Lateral Problem	Main Flushed/Jetted	14-140	14-141
Other	Other	14-76	14-77
Other	Other	14-248	14-247
Main Clogged	Jet Cleaned, Root Problem	20-48	20-51
Other	Dye Tested	NEW MANHOLE	11-249
Main Broken	Dye Tested	11-207	11-206
Lateral Problem	Main Flushed/Jetted	15-131	15-130
Other	Dye Tested	14-54	14-55

Other	Main Flushed/Jetted	CLEAN OUT	10-100
Main Clogged	Jet Cleaned, Rags & Debris	23-19	23-18
Main Broken	Dye Tested	06-31	06-30-A
Other	Dye Tested	15-183	15-182
Other	Other	N.A.	N.A.
Lateral Problem	Lateral Problem - Owner Informed	PRIVATE LT. ST.	30-06
Main Clogged	Lateral Problem - Owner Informed	19-18	19-02
Main Broken	Called In a Contractor	NO #	05-14
Lateral Problem	Lateral Problem - Owner Informed	NO #	02-65
Debris In Manhole	Jet Cleaned, Rags & Debris	11-205	11-238
Lateral Problem	Lateral Problem - Owner Informed	15-181	15-184
Other	Lateral Problem - Owner Informed	20-97	LIFT STATION
Other	Dye Tested	15-67	15-58

Main Clogged	Jet Cleaned, Rags & Debris	09-51	09-49
Other	Other	0	0
Forced Main Break	Called In a Contractor	6-38	POWERS LT. ST.
Pump Station Problem	Called In a Contractor	12-17	12-16
Lateral Problem	Lateral Problem - Owner Informed	15-215	15-187
Other	Other	20-99	20-98
Main Clogged	Jet Cleaned, Grit & Sludge Deposits	9-21	9-20
Air Relief Valve Problem	Other	MLS A.R. 4	MLS A.R. 2
Other	Called In a Contractor	15-181	15-184
Other	Called In a Contractor	14-54	14-55
Other	Other	15-171	15-172
Other	Deodorized With Liquid	MLS AIR RELEASE 10	MLS AIR RELEASE 8

Other	Deodorized With Liquid	MLS FORCE MAIN	MLS FORCE MAIN
Main Clogged	Jet Cleaned, Grit & Sludge Deposits	09-03	05-31
Other	Deodorized With Liquid	MLS F.M.	MLS F. M.
Lateral Problem	Lateral Problem - Owner Informed	21-53	21-52
Other	Other	C.O.	02-141
Main Clogged	Jet Cleaned, Rags & Debris	15-211	11-277
Other	Other	MLS FM	MLS FM
Main Clogged	Jet Cleaned, Rags & Debris	13-1	13-2
Defective Plumbing	Lateral Problem - Owner Informed	20- 221	20-220
Other	Other	11-53	11-51
Other	Other	06-8A	06-14
Other	Called In a Contractor	14-54	14-55
Other	Other	23-119	23-121
Other	Other	11-227	11-226
Lateral Problem	Lateral Problem - Owner Informed	15-119	15-117
Defective Plumbing	Lateral Problem - Owner Informed	19-15	19-16

Other	Other	15-173	15-213
Other	Other	15-215	15-187
Other	Other	05-16	05-17
Other	Other	15-220	15-39
Main Clogged	Jet Cleaned, Grease Problem	10-108	10-107
Lateral Problem	Lateral Problem - Owner Informed	15-172	15-174
Other	Other	20-37	20-38
Other	Deodorized With Liquid	PLANT	MLS LT. ST.
Lateral Problem	Televised Inspection Performed	11-125	11-124
Other	Other	10-25	LIFT STATION
Lateral Problem	Televised Inspection Performed	11-125	11-124
Other	Other	9-56	9-49
Main Clogged	Jet Cleaned, Root Problem	11-226	11-227

Other	Other	9-56	9-49
Other	Other	11-252	11-251
Other	Other	9-56	9-49
Other	Installed Deodorant Block	PLANT	MLS
Lateral Problem	Lateral Problem - Owner Informed	15-133	15-133
Other	Other	9-34	9-36
Lateral Problem	Lateral Problem - Owner Informed	15-121	15-122
Lateral Problem	Lateral Problem - Owner Informed	15-131	15-130
Other	Other	9-34	9-36
Other	Other	11-168	11-162
Other	Other	5-21	OLD PLANT
Other	Main Flushed/Jetted	C.O.	10-100
Other	Dye Tested	10-174	10-161
Other	Other	13-66	13-65

Main Clogged	Jet Cleaned, Root Problem	15-55	15-209
Other	Deodorized With Liquid	N.W.W.T.F.	MASTER LT.ST.
Other	Other	23-119	23-121
Main Clogged	Jet Cleaned, Grease Problem	10-112	6-60
Other	Other	NONE	NONE
Other	Other	11-257	11-258
Pump Station Problem	Called In a Contractor	23-120	L.S.
Pump Station Problem	Other	12-15	L.S.
Other	Jet Cleaned, Root Problem	11-257	11-258
Other	Lateral Problem - Owner Informed	c.o.	11-259
Other	Other	none	none
Defective Plumbing	Lateral Problem - Owner Informed	c.o.	11-259
Other	Called In a Contractor	23-122	l.s.
Other	Other	MLS F.M.	MLS F.M

Main Clogged	Jet Cleaned, Root Problem	11-257	11-258
Main Clogged	Jet Cleaned, Rags & Debris	11-257	11-258
Other	Called In a Contractor	15-53	15-52
Other	Other	12-33	12-34
Other	Televised Inspection Performed	9-54	9-53
Main Clogged	Jet Cleaned, Root Problem	02-63	02-56
Other	Called In a Contractor	15-49	15-47
Lateral Problem	Called In a Contractor	14-247	14-248
Main Clogged	Jet Cleaned, Root Problem	15-181	15-183
Other	Televised Inspection Performed	9-54	9-53
Lateral Problem	Called In a Contractor	11-234	11-235
Other	Dye Tested	2-95	2-91
Lateral Problem	Lateral Problem - Owner Informed	n/a	n/a
Main Clogged	Jet Cleaned, Rags & Debris	10-35	10-34
Other	Other	WWTP	MLS

Lateral Problem	Called In a Contractor	11-246	11-245
Main Clogged	Main Flushed/Jetted	5-16	5-17
Other	Other	20-14	20-13
Other	Other	n/a	n/a
Pump Station Problem	Other	Bluelake Lt. St.	Bluelake Lt. St.
Other	Other	Bluelake Lt. St.	Blue lake Lt. St.
Other	Main Flushed/Jetted	05-10	05-12
Other	Other	13-117	13-239
Other	Other	Old Stone House Lt. St.	Old Stone House Lt. St.
Lateral Problem	Televised Inspection Performed	C. O.	02-146
Other	Other	11-234	11-235
Other	Other	14-52	14-51
Other	Other	09-17	09-34
Lateral Problem	Main Flushed/Jetted	Past Main Cleanout	10-102
Lateral Problem	Lateral Problem - Owner Informed	9-13	9-3
Other	Other	11-194	11-193
Lateral Problem	Other	10-64	10-63

Main Clogged	Main Flushed/Jetted	cleanout	11-116
Other	Other	Old Stone Lt. St.	Old Stone Lt. St.
Lateral Problem	Lateral Problem - Owner Informed	6-26	6-31
Other	Other	c.o.	11-116
Lateral Problem	Lateral Problem - Owner Informed	c.o.	14-79
Other	Other	15-2	15-221
Other	Other	11-141	11-140
Other	Other	Old Stonehouse Lt. St.	Old Stonehouse Lt. St.
Other	Main Flushed/Jetted	11-264	11-265
Main Broken	Other	Rabbit Run	ITT Lift Station
Other	Other	11-251	11-250
Other	Other	11-251	11-250
Other	Other	11-264	11-265
Lateral Problem	Lateral Problem - Owner Informed	05-6	05-2
Lateral Problem	Lateral Problem - Owner Informed	9-6	9-7

Main Clogged	Main Flushed/Jetted	15-31	15-33
Main Clogged	Main Flushed/Jetted	21-53	21-52
Other	Lateral Problem - Owner Informed	21-43	21-44
Other	Dye Tested	11-49	11-48
Lateral Problem	Main Flushed/Jetted	21-53	21-52
Other	Main Flushed/Jetted	21-44	21-43
Other	Other	21-44	21-43
Other	Other	21-44	21-43
Other	Other	Blue Lake L.S.	Blue Lake
Other	Other	Blue Lake L.S.	Blue Lake
No Problem Found	Televised Lateral	09-127	09-128
Other	Other	Force Main	Powers Lt. St.
Other	Other	n/a	n/a
Defective Building Lateral	Jet Cleaned Main	13-143	13-142
Other	Performed Dye Tested	14-67	14-68

Defective Building Lateral	Informed Complainant Of Findings	13-80	13-79
Other	Other	14-49	14-47
Other	Other	MLS	Plant
Defective Building Lateral	Jet Cleaned Main	09-21	09-20
No Problem Found	Informed Complainant Of Findings	02-118	02-117
Other	Informed Complainant Of Findings	Force Main	Powers Lt. St.
Main Clogged	Jet Cleaned Main	14-250	14-252
Rags / Grit In Main	Jet Cleaned Main	2-35	2-34
Other	Jet Cleaned Main	10-100	C.O.
Other	Informed Complainant Of Findings	11-122	11-123
Other	Televised Lateral	15-132	15-133
Defective Building Lateral	Jet Cleaned Main	13-234	13-233
Other	Jet Cleaned Main	21-44	21-43
Other	Called In a Contractor	02-71	02-67
Main Clogged	Jet Cleaned Main	20-33	20-34
Main Line Flowing OK	Informed Complainant Of Findings	15-133	15-132

Main Clogged	Jet Cleaned Main	10-108	10-107
Main Clogged	Line Segment Added To Preventative Maint. Jet List	15-187	15-188
No Problem Found	Televised Main Line	14-242	14-243
Other	Informed Complainant Of Findings	15-132	15-133
Other	Informed Complainant Of Findings	11-264	11-265
Other	Informed Complainant Of Findings	C.O.	14-240
Main Line Flowing OK	Informed Complainant Of Findings	10-66	10-65
Other	Called In a Contractor	15-187	15-188
Other	Called In a Contractor	11-252	11-251
Main Line Flowing OK	Informed Complainant Of Findings	11-72	11-71
Other	Informed Complainant Of Findings	C.O.	10-100
Other	Called In a Contractor	15-22	15-23
Other	Called In a Contractor	14-58	14-47
No Problem Found	Informed Complainant Of Findings	15-171	15-172
No Problem Found	Informed Complainant Of Findings	14-53	14-54
Other	Called In a Contractor	11-208	11-207
Main Clogged	Informed Complainant Of Findings	14-205	14-206

No Problem Found	Called In a Contractor	09-129	09-110
Main Line Flowing OK	Informed Complainant Of Findings	15-170	15-214
Other	Called In a Contractor	11-264	11-265
Main Clogged	Line Segment Added To Preventative Maint. Jet List	20-54	20-72
No Problem Found	Informed Complainant Of Findings	09-168	09-170
Other	Called In a Contractor	14-239	14-240
No Problem Found	Informed Complainant Of Findings	20-14	20-13
No Problem Found	Other	n/a	n/a
Other	Called In a Contractor	11-263	11-261
Other	Called In a Contractor	C.O.	10-102
Other	Called In a Contractor	15-132	15-133
No Problem Found	Informed Complainant Of Findings	F.M.	Old Stonehouse L.S.
Other	Called In a Contractor	13-236	13-237
Other	Called In a Contractor	14-58	14-47
Other	Called In a Contractor	c.o.	15-210
No Problem Found	Performed Dye Tested	09-79	09-81
Other	Called In a Contractor	15-47	15-46

No Problem Found	Jet Cleaned Main	22-16	22-15
Rags / Grit In Main	Informed Complainant Of Findings	02-04	02-05
Other	Called In a Contractor	11-261	11-249
Other	Informed Complainant Of Findings	Force Main	Masters L.S.
Other	Line Segment Added To Preventative Maint. Jet List	11-263	11-261
Other	Called In a Contractor	02-71	02-67
Other	Called In a Contractor	15-66	15-67
Other	Called In a Contractor	21-43	21-44
Other	Other	14-239	14-240
Other	Called In a Contractor	C.O.	10-102
Other	Called In a Contractor	11-265	11-266
Other	Called In a Contractor	12-61	12-60
Other	Performed Dye Tested	16-9	16-10
Other	Called In a Contractor	15-45	15-39
No Problem Found	Informed Complainant Of Findings	12-43	12-44
Other	Performed Dye Tested	02-95	02-84

No Problem Found	Informed Complainant Of Findings	13-196	13-197
Other	Called In a Contractor	12-55	12-54
Other	Called In a Contractor	15-46	15-45
Other	Informed Complainant Of Findings	Master Sta Force Main	Master Sta
Other	Called In a Contractor	15-171	15-172
Main Line Flowing OK	Jet Cleaned Main	14-81	14-80
No Problem Found	Informed Complainant Of Findings	14-259	14-280
No Problem Found	Informed Complainant Of Findings	16-84	16-85
Other	Informed Complainant Of Findings	Master L.S.	Force Main
Defective Building Lateral	Called In a Contractor	23-04	23-05
Other	Informed Complainant Of Findings	C.O.	10-40
Other	Called In a Contractor	28-28	28-27
Other	Informed Complainant Of Findings	9-73	9-49
No Problem Found	Informed Complainant Of Findings	09-117	09-98
Other	Other	14-239	14-240
No Problem Found	Informed Complainant Of Findings	14-250	14-252
Other	Informed Complainant Of Findings	14-239	14-240

Other	Called In a Contractor	15-132	15-133
Other	Called In a Contractor	15-120	15-214
No Problem Found	Informed Complainant Of Findings	07-75	07-74
Other	Other	09-128	09-127
Other	Called In a Contractor	15-178	15-180
Other	Informed Complainant Of Findings	13-148	13-151
Main Clogged	Line Segment Added To Preventative Maint. Jet List	20-164	20-163
Other	Called In a Contractor	23-126	23-122
Other	Called In a Contractor	15-66	15-67
Other	Informed Complainant Of Findings	7-21A	7-22
No Problem Found	Informed Complainant Of Findings	31A-17	31A-18
Other	Called In a Contractor	1-23	1-15
Other	Other	C.O.	10-100
Main Line Flowing OK	Informed Complainant Of Findings	16-33	16-20
Other	Called In a Contractor	11-233	11-234
Vacuum / Air Relief Valve Malfunction	Called In a Contractor	Force Main	Master L.S.
Other	Informed Complainant Of Findings	10-228	10-227

No Problem Found	Installed Odallogger	5-21	Siphon line
No Problem Found	Performed Dye Tested	5-14	5-15A
Other	Called In a Contractor	11-235	11-236
Other	Called In a Contractor	11-262	11-261
Other	Other	11-212	11-211
No Problem Found	Called In a Contractor	11-274	11-205
Other	Called In a Contractor	11-233	11-234
Other	Called In a Contractor	11-233	11-234
Other	Informed Complainant Of Findings	Force Main	Master L.S.
Other	Other	14-239	14-240
No Problem Found	Called In a Contractor	11-220	11-219
No Problem Found	Line Segment Added To Preventative Maint. Jet List	End of Line	15-210
Other	Called In a Contractor	C.O.	11-137
Other	Called In a Contractor	15-58	15-59
No Problem Found	Performed Dye Tested	20-73	20-74
Other	Performed Dye Tested	10-234	10-231
No Problem Found	Informed Complainant Of Findings	n/a	n/a
Other	Informed Complainant Of Findings	09-169	09-170

Defective Building Lateral	Performed Dye Tested	End of line	02-103
Other	Called In a Contractor	11-220	11-218
Other	Called In a Contractor	15-37	15-36
Lateral Protruding Into Main	Called In a Contractor	02-123	02-127
No Problem Found	Checked / Repaired H2S Chemical Feed System	Plant	Master L.S.
Other	Informed Complainant Of Findings	Master L.S.	Sewer Plant
No Problem Found	Informed Complainant Of Findings	11-207	11-206
Other	Called In a Contractor	11-274	11-205
Other	Informed Complainant Of Findings	09-180	09-26
No Problem Found	Informed Complainant Of Findings	05-2	01-22
Defective Building Lateral	Informed Complainant Of Findings	14-154	14-153
Other	Informed Complainant Of Findings	06-38	Powers L.S.
No Problem Found	Checked / Repaired H2S Chemical Feed System	Sewer Plant	Master L.S.
Other	Called In a Contractor	21-62	20-147
Other	Called In a Contractor	New MH	19-21
Other	Other	01-18	01-17
Other	Called In a Contractor	20-149	20-150
Other	Checked / Repaired H2S Chemical Feed System	Master L.S.	Sewer Plant
Other	Informed Complainant Of Findings	20-188	20-190

Other	Informed Complainant Of Findings	23-40	23-41
Other	Called In a Contractor	20-171	20-147
Other	Checked / Repaired H2S Chemical Feed System	Sewer plant	Master L.S.
No Problem Found	Informed Complainant Of Findings	14-154	14-153
Other	Informed Complainant Of Findings	01-18	01-17
Other	Informed Complainant Of Findings	11-188	11-186
Roots in Main	Called In a Contractor	15-50	15-51
Main Clogged	Called In a Contractor	15-165	15-154
No Problem Found	Informed Complainant Of Findings	15-50	15-51
Other	Called In a Contractor	11-248	11-246
Other	Called In a Contractor	15-50	15-51
Other	Called In a Contractor	15-153	15-154
Other	Informed Complainant Of Findings	13-68	13-67
Other	Called In a Contractor	15-50	15-51
Other	Called In a Contractor	15-215	15-187
Other	Informed Complainant Of Findings	11-262	11-261

No Problem Found	Informed Complainant Of Findings	C.O.	14-48
Main Clogged	Called In a Contractor	13-64	13-63
Main Clogged	Called In a Contractor	13-182	13-181
Defective Building Lateral	Informed Complainant Of Findings	9-31	9-30
Other	Called In a Contractor	11-220	11-219
Defective Building Lateral	Informed Complainant Of Findings	14-154	14-153
Other	Called In a Contractor	11-198	11-197
No Problem Found	Informed Complainant Of Findings	13-235	13-184
Other	Called In a Contractor	11-193	11-213
Main Clogged	Line Segment Added To Preventative Maint. Jet List	11-175	11-176
Defective Building Lateral	Informed Complainant Of Findings	10-76	10-75
Main Clogged	Line Segment Added To Preventative Maint. Jet List	03-89	03-87
Defective Building Lateral	Informed Complainant Of Findings	09-31	09-30
Other	Called In a Contractor	11-264	11-265
No Problem Found	Informed Complainant Of Findings	20-163	20-162
No Problem Found	Informed Complainant Of Findings	20-163	20-162

Other	Informed Complainant Of Findings	9-15	9-14
Other	Informed Complainant Of Findings	09-15	09-14
No Problem Found	Informed Complainant Of Findings	C.O.	14-1
Other	Other	28-21	28-20
Other	Called In a Contractor	15-153	15-154
No Problem Found	Informed Complainant Of Findings	13-182	13-181
Other	Called In a Contractor	21-97	21-96
Other	Informed Complainant Of Findings	Treatment Plant	MLS
Other	Called In a Contractor	2-59	2-58
Other	Called In a Contractor	28-28	28-27
No Problem Found	Informed Complainant Of Findings	9-38	9-39
No Problem Found	Performed Dye Tested	02-102	02-101
Defective Building Lateral	Informed Complainant Of Findings	14-154	14-153
Lift Station Problem	Informed Complainant Of Findings	Treatment Plant	L.S. #2
Main Clogged	Called In a Contractor	11-192	11-202
Other	Checked / Repaired H2S Chemical Feed System	Treatment Plant	Master L.S.

Other	Lateral Tap Repaired	02-58	02-57
Other	Checked / Repaired H2S Chemical Feed System	Treatment Plant	Master L.S.
Other	Informed Complainant Of Findings	09-15	09-14
Other	Installed Odallogger	13-145	Lift Station
Other	Informed Complainant Of Findings	13-235	13-184
Main Clogged	Called In a Contractor	15-212	15-211
Other	Called In a Contractor	11-219	11-218
Other	Called In a Contractor	15-50	15-51
No Problem Found	Informed Complainant Of Findings	14-66	14-61
Other	Informed Complainant Of Findings	23-123	Blue Lake L.S.
Other	Called In a Contractor	02-177	02-178
Other	Checked / Repaired H2S Chemical Feed System	Master L.S.	Treatment Plant
Other	Called In a Contractor	21-96	21-39
Other	Checked / Repaired H2S Chemical Feed System	Treatment Plant	MLS
No Problem Found	Informed Complainant Of Findings	09-10	09-35
Other	Called In a Contractor	15-37	15-38

No Problem Found	Informed Complainant Of Findings	06-72	06-28
Other	Called In a Contractor	15-50	15-51
Other	Called In a Contractor	11-248	11-246
Other	Called In a Contractor	02-177	02-178
Defective Building Lateral	Informed Complainant Of Findings	15-132	15-133
Main Broken	Informed Complainant Of Findings	EOR	15-210
Other	Called In a Contractor	14-163	14-181
Other	Called In a Contractor	11-235	11-236
Other	Called In a Contractor	15-183	15-182
Other	Installed Odallogger	Treatment Plant	MLS
Other	Informed Complainant Of Findings	Treatment Plant	MLS
Other	Performed Dye Tested	15-197	15-201
No Problem Found	Informed Complainant Of Findings	12-73	12-74
No Problem Found	Informed Complainant Of Findings	12-61	12-74
No Problem Found	Informed Complainant Of Findings	12-73	12-11
No Problem Found	Informed Complainant Of Findings	12-73	12-11

No Problem Found	Informed Complainant Of Findings	12-73	12-11
Other	Informed Complainant Of Findings	14-163	14-181
No Problem Found	Informed Complainant Of Findings	12-73	12-11
No Problem Found	Informed Complainant Of Findings	13-64	13-63
Other	Called In a Contractor	15-37	15-38
Other	Called In a Contractor	13-64	13-63
Other	Called In a Contractor	11-234	11-235
Defective Building Lateral	Informed Complainant Of Findings	06-48	06-49
Other	Called In a Contractor	11-226	11-227
Other	Called In a Contractor	11-214	11-213
Other	Called In a Contractor	15-212	15-211
Other	Called In a Contractor	14-140	14-141
No Problem Found	Informed Complainant Of Findings	23-121	Blue Lake L.S.
Other	Other	20-11	19-10
Other	Called In a Contractor	02-177	02-178
Other	Called In a Contractor	11-234	11-235
Other	Called In a Contractor	06-58	06-32
Defective Building Lateral	Informed Complainant Of Findings	15-134	15-133

No Problem Found	Informed Complainant Of Findings	09-61	09-60
No Problem Found	Informed Complainant Of Findings	20-04	20-05
Other	Called In a Contractor	15-212	15-211
Other	Called In a Contractor	02-177	02-178
Other	Called In a Contractor	11-207	11-206
Other	Called In a Contractor	11-234	11-235
Other	Informed Complainant Of Findings	09-174	09-175
Other	Informed Complainant Of Findings	Treatment plant	MLS
Other	Called In a Contractor	11-235	11-236
No Problem Found	Informed Complainant Of Findings	06-58	06-32
No Problem Found	Informed Complainant Of Findings	09-117	09-98
No Problem Found	Informed Complainant Of Findings	09-43	09-65
No Problem Found	Informed Complainant Of Findings	28-28	28-27
No Problem Found	Informed Complainant Of Findings	05-31	Lift Station
Grease In Main	Informed Complainant Of Findings	15-143	15-140
Defective Building Lateral	Informed Complainant Of Findings	C.O.	12-24
No Problem Found	Informed Complainant Of Findings	14-161	14-162
Other	Called In a Contractor	11-226	11-227

Other	Checked / Repaired H2S Chemical Feed System	MLS	Treatment Plant
Other	Called In a Contractor	30-82	30-83
No Problem Found	Informed Complainant Of Findings	05-22	05-21
Defective Building Lateral	Called In a Contractor	03-32	03-31
No Problem Found	Informed Complainant Of Findings	09-23	09-19
Other	Called In a Contractor	15-232 (New)	15-210
Other	Informed Complainant Of Findings	21-40 & 21-47	21-46
Main Line Flowing OK	Informed Complainant Of Findings	15-115	15-114
Defective Building Lateral	Informed Complainant Of Findings	09-115 & 09-123	09-114
Rags / Grit In Main	Informed Complainant Of Findings	Cleanout	10-101
No Problem Found	Informed Complainant Of Findings	09-36B	09-36A
No Problem Found	Called In a Contractor	11-251	11-250
Other	Called In a Contractor	15-20	15-21
Other	Called In a Contractor	30-82	30-83
Other	Called In a Contractor	14-140	14-141
No Problem Found	Informed Complainant Of Findings	06-21	06-19
Defective Building Lateral	Called In a Contractor	Cleanout	Cleanout

Other	Other	09-62	09-63
Main Clogged	Informed Complainant Of Findings	05-22	05-21
Other	Called In a Contractor	14-281	14-280
No Problem Found	Informed Complainant Of Findings	15-172	15-174
Other	Called In a Contractor	02-102	02-101
Other	Other	N/A	N/A
Other	Informed Complainant Of Findings	11-197	11-196
No Problem Found	Informed Complainant Of Findings	N/A	N/A
Main Clogged	Informed Complainant Of Findings	11-269	11-233
No Problem Found	Informed Complainant Of Findings	09-120	09-122
Other	Called In a Contractor	11-220	11-219
No Problem Found	Installed Odallogger	Treatment plant	MLS
No Problem Found	Installed Odallogger	Treatment Plant	MLS
Other	Informed Complainant Of Findings	11-236	11-237
Defective Building Lateral	Informed Complainant Of Findings	21-60	21-59
Main Clogged	Called In a Contractor	15-122	15-124

Main Clogged	Called In a Contractor	15-121	15-124
No Problem Found	Called In a Contractor	13-133	13-130
Main Clogged	Called In a Contractor	15-220	15-39
Other	Called In a Contractor	11-283	11-192
Other	Informed Complainant Of Findings	11-210	11-209
Other	Called In a Contractor	21-62	20-173
Main Line Flowing OK	Informed Complainant Of Findings	10-111	10-112
Main Line Flowing OK	Informed Complainant Of Findings	15-36	15-37
Other	Called In a Contractor	15-176	15-177
Other	Called In a Contractor	13-151	13-152
Other	Called In a Contractor	11-220	11-219
No Problem Found	Informed Complainant Of Findings	15-36	15-37
Other	Called In a Contractor	03-31	03-30
No Problem Found	Informed Complainant Of Findings	16-08	16-08A
Other	Called In a Contractor	15-50	15-51
Lateral Protruding Into Main	Called In a Contractor	11-267	11-266

Defective Building Lateral	Informed Complainant Of Findings	15-188	15-187
Other	Called In a Contractor	14-204	14-205
Lift Station Problem	Informed Complainant Of Findings	Force Main	Blue Lake L.S.
Other	Other	Treatment Plant	MLS
Other	Other	Plant	MLS
Other	Called In a Contractor	15-20	15-21
Other	Informed Complainant Of Findings	10-65	10-64
Other	Called In a Contractor	15-176	15-177
Other	Called In a Contractor	11-207	11-206
Other	Called In a Contractor	11-220	11-219
No Problem Found	Informed Complainant Of Findings	21-33	21-32
Other	Called In a Contractor	15-212	15-211
Other	Called In a Contractor	14-54	14-55
Other	Called In a Contractor	14-182	14-184
Other	Called In a Contractor	11-212	11-211
No Problem Found	Informed Complainant Of Findings	11-159	11-160
No Problem Found	Informed Complainant Of Findings	10-151	10-148
Other	Called In a Contractor	11-137	11-138

Other	Called In a Contractor	11-235	11-236
No Problem Found	Informed Complainant Of Findings	05-02	01-22
Other	Informed Complainant Of Findings	11-183	11-192
Other	Informed Complainant Of Findings	23-121	23-122
Vacuum / Air Relief Valve Malfunction	Other	Force Main	ITT Lift Station
Other	Called In a Contractor	30-82	30-83
Other	Performed Dye Tested	22-01	22-02
Other	Called In a Contractor	15-39	15-40
Other	Called In a Contractor	02-177	02-178
Main Clogged	Informed Complainant Of Findings	09-56	09-49
Other	Other	20-01	Royal L.S.
No Problem Found	Informed Complainant Of Findings	13-31	13-32
No Problem Found	Informed Complainant Of Findings	N/A	N/A
Other	Informed Owner Backflow Prevention May Be Needed	11-210	11-209
Other	Called In a Contractor	Wastewater plant	MLS
Other	Called In a Contractor	23-90	23-84
Other	Called In a Contractor	09-33	09-180
Other	Called In a Contractor	13-135	13-134

No Problem Found	Informed Complainant Of Findings	11-95	11-96
Other	Called In a Contractor	11-267	11-266
Main Line Flowing OK	Informed Complainant Of Findings	N/A	N/A
Main Line Flowing OK	Informed Complainant Of Findings	09-129	09-110
Main Clogged	Removed Debris From MH	02-110	03-04A
No Problem Found	Informed Complainant Of Findings	EOR	15-134
Other	Called In a Contractor	21-96	21-39
Other	Informed Complainant Of Findings	20-01	Royal Highland L.S.
Main Broken	Called In a Contractor	11-237	11-238
No Problem Found	Informed Complainant Of Findings	11-52	11-51
Other	Informed Complainant Of Findings	20-188	20-189
Other	Called In a Contractor	15-45	15-39
Other	Called In a Contractor	11-267	11-266
Other	Informed Complainant Of Findings	14-193	14-198
No Problem Found	Informed Complainant Of Findings	13-133	13-114
Other	Called In a Contractor	02-123	02-127
Main Broken	Called In a Contractor	11-167	11-168
Other	Other	Treatment Plant	MLS
No Problem Found	Informed Complainant Of Findings	07-118	07-117
Other	Called In a Contractor	11-237	11-238
Other	Called In a Contractor	11-251	11-250

No Problem Found	Informed Complainant Of Findings	13-182	13-179
Other	Informed Complainant Of Findings	Treatment Plant	MLS
Other	Called In a Contractor	15-176	15-177
Other	Performed Dye Tested	10-80	10-83
No Problem Found	Informed Complainant Of Findings	15-187	15-188
Other	Called In a Contractor	13-190	14-280
No Problem Found	Informed Complainant Of Findings	09-31	09-30
No Problem Found	Informed Complainant Of Findings	07-105	07-109
Other	Called In a Contractor	20-97	Lift Station
No Problem Found	Other	14-196	14-241
Other	Called In a Contractor	10-26	10-24
Other	Called In a Contractor	11-267	11-266
No Problem Found	Informed Complainant Of Findings	03-121	03-122
No Problem Found	Called In a Contractor	15-176	15-177
No Problem Found	Informed Complainant Of Findings	Plant	MLS
Other	Called In a Contractor	20-150	20-149
No Problem Found	Informed Complainant Of Findings	12-24	12-79
Defective Building Lateral	Informed Complainant Of Findings	15-121	15-122
Other	Called In a Contractor	Treatment plant	MLS
No Problem Found	Informed Complainant Of Findings	09-126	09-125

Other	Informed Complainant Of Findings	Cleanout	11-274
No Problem Found	Informed Complainant Of Findings	C.O.	11-274
No Problem Found	Performed Dye Tested	09-126	09-125
No Problem Found	Informed Complainant Of Findings	03-59	03-60
No Problem Found	Informed Complainant Of Findings	09-168	09-169
Other	Informed Complainant Of Findings	11-255	11-252
Other	Called In a Contractor	Treatment Plant	MLS
Other	Informed Complainant Of Findings	09-24A	09-24
Other	Informed Complainant Of Findings	03-121	03-122
Main Clogged	Jet Cleaned Main	13-95	13-92
Other	Informed Complainant Of Findings	C.O.	11-274
Other	Informed Complainant Of Findings	15-64	15-62
Other	Called In a Contractor	11-273	11-274
Other	Called In a Contractor	12-134	12-132
Other	Called In a Contractor	11-256	11-257
Other	Called In a Contractor	Treatment Plant	MLS
Other	Called In a Contractor	14-261	14-262
No Problem Found	Informed Complainant Of Findings	29-01	29-03
Other	Called In a Contractor	14-02	14-08

Other	Called In a Contractor	14-02	14-08
Main Line Flowing OK	Other	09-151	09-152
Other	Installed Odallogger	05-21	05-47
No Problem Found	Informed Complainant Of Findings	02-08	02-09
No Problem Found	Televised Lateral	07-136	07-137
Other	Called In a Contractor	14-32	14-31
No Problem Found	Informed Complainant Of Findings	N/A	N/A
Other	Other	10-142	10-141
Other	Informed Complainant Of Findings	13-176	13-179
Other	Called In a Contractor	06-60	06-59
Other	Called In a Contractor	13-93	13-91
Other	Other	13-60	13-59
No Problem Found	Informed Complainant Of Findings	11-236	11-237
Other	Called In a Contractor	13-93	13-91
Other	Other	13-54	13-55
Other	Called In a Contractor	13-93	13-91
Other	Called In a Contractor	21-62	20-173
Other	Called In a Contractor	14-32	14-31

Main Clogged	Line Segment Added To Preventative Maint. Jet List	03-09	03-04A
Grease In Main	Informed Complainant Of Findings	10-161	10-106
No Problem Found	Informed Complainant Of Findings	N/A	N/A
Other	Performed Dye Tested	01-31	01-35
Other	Informed Complainant Of Findings	13-145	13-144
No Problem Found	Informed Complainant Of Findings	10-188	10-189
Other	Called In a Contractor	14-32	14-31
No Problem Found	Informed Complainant Of Findings	07-99	07-100
No Problem Found	Informed Complainant Of Findings	09-136	09-125
Other	Called In a Contractor	12-20	12-19
Other	Called In a Contractor	13-65	13-63
Main Clogged	Informed Complainant Of Findings	03-88	03-87
No Problem Found	Informed Complainant Of Findings	09-39	09-60
No Problem Found	Informed Complainant Of Findings	10-23	10-25
Main Line Flowing OK	Informed Complainant Of Findings	09-36B	09-36A
No Problem Found	Informed Complainant Of Findings	05-22	05-21
No Problem Found	Informed Complainant Of Findings	28-36	28-21
Other	Checked / Repaired H2S Chemical Feed System	L.S. #1	Old Plant L.S.
Other	Called In a Contractor	13-182	13-181

No Problem Found	Checked / Repaired H2S Chemical Feed System	N/A	N/A
Main Line Flowing OK	Informed Complainant Of Findings	11-213	11-212
Main Line Flowing OK	Informed Complainant Of Findings	14-278	14-279
Other	Informed Complainant Of Findings	14-26	14-24
Other	Other	13-126	13-225
No Problem Found	Informed Complainant Of Findings	N/A	Lift Station
Defective Building Lateral	Other	09-80	09-64
No Problem Found	Informed Complainant Of Findings	C.O.	11-114
Main Clogged	Performed Dye Tested	None	15-116
Main Clogged	Informed Complainant Of Findings	13-241	14-257
No Problem Found	Informed Complainant Of Findings	N/A	N/A
Other	Informed Complainant Of Findings	N/A	Lift Station
Main Clogged	Informed Complainant Of Findings	11-211	11-210
Main Line Flowing OK	Informed Complainant Of Findings	12A-10	12A-09
Main Clogged	Called In a Contractor	11-32	11-103
No Problem Found	Informed Complainant Of Findings	N/A	Lift Station
No Problem Found	Informed Complainant Of Findings	14-46	14-45
Other	Called In a Contractor	Deadend	15-116
No Problem Found	Informed Complainant Of Findings	N/A	N/A

Other Type of Complaint	Other Employee Findings
Toilet Overflow	
	None recorded
	Someone dropped a sewer plug in the sewer and it got stuck in the main.
n/a	n/a
n/a	n/a
n/a	HAD ROOTS IN FLOW LINE IN MANHOLE
N/A	GREASE IN LINES
n/a	n/a
Cleanout overflowed	n/a
SEWAGE IN DITCH UNSURE FROM WHERE	N/A
n/a	n/a
n/a	n/a
bathtub backing up	
Were at the same house on 8\12\2005	Dropped tap at 10077 Kimberly Lane
none	Due to heavy rainfall main backflowed into their lateral leaving enough debris to clog the lateral.

Equipment is making terrible noise	
	No problem
Work in Sewer Easement	No Problem
Line Cave In	
Yard and Fence need repair from sewer work done	
Open sewer pipe, possible water running in/out	Storm drain line
	Ground water running down street into ditch

dirt cleaned up and fence replaced	When it dries enough to clean up
Wanted to know when concrete would be poured back	Contractor to finish 12/8/06
	Said address on septic/which was his overflow
Water coming out of repair hole	Water coming out of repair hole
Wants fence post replaced	A portion of fence needs replaced
Looks like something is hooked to pump	
	A contractor working on a sewer line caused
	Contractor working on a sewer line caused
Someone on his property last wk by manhole in yd	NSD went into back yard to enter manhole
	Defective plumbing

	No problem with main line, flowing fine
Line cave-in/back yd approx 10' N of transformer	Service tap cut by cable utility
	Protruding tap & broken lateral tap
Someone left tire tracks edge of road in yard	Contractor doing repair@4814 Martin Rd/parked off edge of Rd
Wanted to know if sewer was OK to use	OK to use
Line cave-in	
Mud washing on sidewalks	Contractor needs silt fence installed.
Working across street, drove in his yard, & caused ruts.	Found ruts in edge of yard.
Line cave in	Hole in side of MH 14-68 "taking in water & mud"

Yard needs to be cleaned up.	Clean up, seed & straw yard in spring
	Weather related
Water noise from manhole	
Stated they need sod put down	Needs erosion control, seed & straw
Possible line backup.	
	Grade problems
Customer states yard and street are both caving in	The said area was over and around the Water Company lines (Indiana American)
	Building lateral clogged
	Building lateral clogged
Wants reimbursement for plumbing bill	Shawn told Mr. Campbell to send a letter to the Utility Board to be considered
On log sheet taken at sewer office and faxed to Wayne	Landscaping/final grade work
	Building lateral clogged

	yard needs leveled, seeded & strawed
	After Bartlett St Project want repairs completed
	Yard & fence to be repaired
	Yard needs leveled off, seeded & strawed
	Main line defect.
Telephone line cut	Line hit by contractor working for NSD
	Yard needs re-work when it dries up
Customer states video inspection after tornado revealed he needed to do repairs to his line.	Mr. Carey was not telling the truth
	Yard & fence from repair area need to be done

Large hole in front yard - wants pea gravel & sand with 6" sod ASAP	Contractor presently repairing bad tap
Raw sewage coming thru basement ceiling	
	yard and fence need to be repaired when it dries enough for contractor to work in yard.
Customer states manhole needs to be raised-manhole in driveway-doing driveway repair	
Invisible fence needs replaced-was tore up when sewer line put in	Due to Barlett St Sewer Project
Sink Hole	
	rework yard & seed when yard dries up
Water main break	Open sewer main & water main break
Needs fence replaced, leveling & seeding done ASAP	Need to level off yard, seed & straw also set fence
	Contractor needs to go back and complete
	Weather permitting rework yard, seed & straw
	Yard needs to be leveled, seeded & strawed

Water shot out of toilets and all over room.	
Wants main jetted so he can run a camera in to find said address lateral tap	
	Said area needs to be repaired some
	From Project Masters L.S.
	Said area needs to be leveled off, seeded & strawed
	Yard needs repair, seed, & straw
	Contractor needs to repair said area
When invisible fence & 2 sections of chain link fence will be repaired	Area in construction zone needs to be repaired
Bad water leak	Water main leak by construction area of new sanitary sewer being installed along Bartlett Dr.
	Seed coming up in spots
	Need to level off yard, seed & straw
	Dye test findings (going into storm sewer)
	Contractor needs to rework area
Near MH in yard-standing water-dark with a sewer smell-grass is dead¬icing dark "scales on ground.	
	Light defects (1offset joint & 2 bellies)

Side yard soaked-orange/yellow color-toilets not flushing well	
	Repairs need completed from construction
	Contractor needs to finish repairing yard area that was damaged due to construction
	See comments
	Contractor working on yard tomorrow and will complete repairs 4/9/07 Monday
Backed up in basement	
Ground is saturated with water	
Outdoor noise from WWT	Blower building doors open today during work shift
	Lateral & cleanout damaged by contractor
Cleanout on main line smashed	Cleanout had been crushed
Working on sewer line in his yard	Owner didn't want any digging done in his yard
Large amount of flow into manhole	Large or above average flow
Retaining wall collapsed -- needs to know where sewer line is located	
Need for a backflow valve	
	Yard, fence damaged due to Construction of sewer project

	Debris left behind by contractor, yard needs touch up
Water meter smashed	Water meter had been crushed
	Hole dug by unknown persons not NSD
Customer feels he should not be charged sewer on the garage at 401 E. Main St.	Referred to Sewer Office Manager
	Yard & fence need to be redone
	While doing maintenance jetting, sewer smell was released up said address lateral
	Area needs to be redone
	Yard needs area redone
	Dirt left in yard, manhole not completed to grade yet.
Customer wants to know when he can remove flags from yard & resume mowing & other activities	
	Yard needs repaired, seed & straw
Called town to complain about "shotty work" being done on Bartlett Street	Rework areas not level or no grass growing yet.
	MH 16-20 flowing fine
	Yard and fence need reworked
They think someone hit a sewer line.	
	Septic tank of property next door was running over.

Repair of asphalt in the road (caving in) due to sewer or water	
Complainant said there is a rock pile on Oak Street North of Lincoln that needs moved before wreck happens.	Rock on road and in yard needs to be cleaned up.
	Needs re-seeding (patchy)
Owner says our sewer line is outside of easement area. He is wanting to build a building near the line.	Information was given to Commonwealth
Repair to laterals/plumbing by NSD. They state at time of tornado, sewage dumped at her property including crawl so NSD did repairs but done incorrectly and now there's problems because not all lines replaced (stating responsibility is NSD to replace)	
	Yard needs repaired, seed & straw
Fence	Fence needs repaired
	Mr. Marshall upset we had an overflow while he was gone on vacation last week.
	yard, fence damage due to construction
Would like to know if yard is going to be dug up for sewer as flags are put out.	Lateral repair going to be done in said yard
Sewage back-up in basement, cannot flush toilets and new sewer tap repair (Feb 27, 2007)	
	Yard & fence need to be repaired
	Yard needs to be repaired also the fence reinstalled
Possible lateral was not reconnected during Bartlett street project	609 Bartlett (no lateral left to hook onto)
	Chandler Utilities
Wants manhole raised in his driveway	After owner re-rocks his drive, we need to verify the lid is not too low on the said manhole

	Yard in back needs to be leveled off before rain.
	Yard area needs to be level, seed & straw
High pressure line to Deconess runs across his property. The area was fixed but he has some areas that have settled and are holding water.	Yard area needs repairs made
Black water running in ditch south side of Lincoln Avenue East of Bell Road	
	Area needs to be level, then seed and straw
Neighbor called police said owners were putting in drain for photolab chemicals	Contractors for owners replacing clean out. Also, had installed a carrier pipe for outside hydrant.
	Storm sewer
Friday, had blockage-plumber cleaned out up to 120'-plumber had manhole off-"into city pipes"-would like someone to check on this. Customer states he only has 75' of personal lines.	
	Yard area needs to be repaired after all construction is complete
Repairs made in his yard (P.U.E.) without first going over what and where work will be done.	
Installing sewer in front of their house -- have lost phone service	Looks like private contractor hit said phone line
	It looks like someone opened our manhole to drain a pool into & small sink hole.
Tree has been cut down and laying in yard. Will there be any digging on his property?	Sewer tap repair being made in PUE
	Small amounts of odor
	Construction Project (66 phase #2 relocation)

	Private contractor doing work for neighbor
	Yard barn hit by contractor and yard needs to be level, seed, and straw after repair area settles
	Small amounts of sewer odor
Homeowner states NSD on 6/5/07 told him there was a problem in the main not lateral. I told him that the report shows problem in lateral. He wanted to speak to someone on site that day regarding the report and findings.	
	Manhole has been at said elevation unchanged for approximately 20 years (its about 1/2" to 1" above the ground around it)
	Storm sewer leaking
	Tap full of roots & protruding down into our main also
Wanted to know why tap being replaced	
	Hammer tap (leaking bad)
Fence pole in back yard (10' - 12' from corner pole) needs concrete and straightened.	Fence needs to be redone when yard work is done
	Dirt needs to be level, seed, and straw
	Area has settled approximately 3" at repair area
Gravel in yard an dtracks made by bulldozer (afraid bulldozer will crack his basement walls)	Yard needs repaired when contractor done
Work completed on property last year and fence reinstalled; however, fence not put together properly and dog is getting out. Would like fence put up correctly.	Contractor needs to rework fence
	Repair area needs to be level, seed and straw

Noises from sewer vent	
	yard area needs to be level, seed, and straw
	Yard area and fence need to be repaired
	Yard needs to be repaired
Wanted to know why 1 year ago they were asked to redo their "tap" and now all of their neighbors are being done FREE!	
See 7/24/07 - Why they were asked to redo their tap a year ago and now all of their neighbors are being done free.	

Toilets flushed out on carpet and the house smells really bad.	Unable to determine at this time
Per Customer NSD cleaning lines - sewage backed up in 2 toilets (upstairs & down)	Possible homeowner plumbing
Water (brownish)	Indiana American Water line broken
	On 6/28/07 Mrs. Chambers called and wanted the dirt mound gone. I told her it needed to settle but she had a talk with the contractor, who did level it off and now it is a sink hole.
Can ecoli sign be removed from yard?	
	Lateral broken 18" outside manhole 21-97
Asphalt driveway settling where sewer line was installed would like someone to look at and make needed repairs	Driveway is settling in over 24" force main
	Level, seed, and straw damaged area
	Yard work needs touch up
Homeowner says drainage ditch in back yard is eroding but it is eroding underneath not from run off water	
Smoke coming out of pump station -- Russell said it was the generator running.	
	Chemical feed and type

Homeowner stated hole dug in backyard - pile of dirt is huge - wants to know if sewer dept. digging in yard?	Point repair (bad lateral tap)
	Odalogger shows we have had some upper level readings, and then countered lower one due to chemical feeding
Customer came into office to get answers from previous complaint.	Owner cleaned up himself/wanted someone to tell him they were sorry
	install odalogger at lift station
	Main line defect
Homeowner dissatisfied with final grade of lawn. Stated extremely uneven and not left as it was found.	Level yard and re-seed
	Re-work fence and yard area.
Complainant stated he had 3 sink holes in back yard. Water Dept said it wasn't theirs.	
Tree cut back at Blue Lake L.S.	Tree hanging over L.S. Cut back so we could pull the pumps at the L.S.
	Area needs to be reworked
	See attached sheets
	Looks as though seed was on the repair area
	Force main smell from Air release pits
	Trap needed water in it (trap dry)
	Regrade, fill in sink hole due to rain, then seed area

Complainant states some of the places in the Melody/Owens Repair area were not seed correctly/the areas that were seeded are coming up well.	Need to re-seed
Complainant said where repair was filled has fallen approx 2' & now his telephone line isn't working	Sink hole in area of repair due to rain
	Possible leak (verify by contractor)
Complainant says driveway is sinking after jet flush was done	
Other/Tree needs cut down?	Fill in hole, level and seed
	Repair area and seed
	Refill area and seed
	Sewer odors in area
	Odalogs indicate that at 10:00 AM, the sulfide levels were ~ 12ppm. Currently injecting NAOH at MLS & on Anderson Rd to control sulfide odors in the MLS force main. Will be performing a Thioguard trial later this month in an attempt to obtain better con
	Sink hole in street called Warrick Dispatch. Not a sewer problem.

	Owner will sign release for us to cut down tree to make needed repairs in his yard
Complainant feels there might be a possible leak where repair made previously. The repair area is still damp and other areas are dry	
	Re-seed as needed
thinks possible leak in yard by or at repaired area	Contractor to verify if problem
	Contractor needs to level off, seed, and straw area.
	Contractor to verify by over seeding again
	Contractor needs to rework repair area then seed & straw
	Area has settled in due to the rain
	Due to the heavy rain the 2 repair areas have settled in about 1'
Pump at Briarcliff needs to be moved & it is leaking raw sewage	
Complaint of Mike Morris (See attached statement)	
	Need to fill in sink hole and reseed
	Contractor needs to fill in area and reseed
	Lateral broken at R/W

Men working on water line at school told him that the main line buried in ditch & crosses under the road to his house is open & full of dirt	
	Fill in sink hole that went down due to the rain
	Needs more dirt where the rain caused the area to settle down
	Defective building lateral in NSD easement/main flowing line
	Area needs to be leveled off, seed, and straw
	Water meter pit in drive had been run over and broken
	After review of oda logger reports, we found that the levels were up
	Repaired area needs to be reworked
Customer states that there are banging sounds in the pipes and states the noises started after work was done around St. John's Church on Frame Rd.	
	Building Lateral Clogged
	Repair area sank down due to rains

	Smell coming from air/vacuum valves
	Service lateral cut into and cable thru by other contractor
	Lateral in Newburgh Sewer Dept easement broken
Concrete not replaced in driveway yet and there is 4 foot pile of dirt in yard which is unacceptable	Driveway needs to be replaced, dirt left per owner, signing paper with contractor asking for it.
	Building lateral clogged
	Building lateral clogged
	Tap repair area has settled down due to rain
	Lateral in right of way damaged by private contractor
	Settled down due to rain (yard repair)
	Building lateral clogged

Customer states sewage is backing up in the sink.	Cynthia had already spoke to owner
Customer thinks there is a clog at sewer line	Found light roots at tap/bad tap
	Repair area settled due to rain
	Street department problem
	Lines surcharged to Triple Crown due to heavy rain
Sewage backing up in his crawl space and basement	
	Snow & Ice covered (couldn't see anything)
	Plumbing inside home plugged

Stemaly doing work at his property-hole is huge & they drove rock truck across his driveway (he is concerned of damages)	
	Main line defect
	All Green Spring Valley surcharged due to heavy rain.
	Rework yard as weather permits
	Building lateral clogged
	Offset joint (severe) with heavy roots
	Regrade, seed, and straw repair area
	Repair wash out as soon as possible
	Level, grade, seed and straw repaired area
	Level, fill in sink hole, seed, and straw
Sewage going into her bathtub	Two (2) offsets in main line (require possible manholes)

	Grade, level & seed repair area
Truck noise (couldn't get children to sleep)	
	Construction area of MLS Force main needs some rework
	Lateral repair area sank in due to heavy rain
	Building lateral clogged
Would like track hole moved out of yard where repair was done	Need equipment moved
	Repair area where sewer line was replaced
	Needs repair area rework done
	Repair area sunk down due to rain
Pipe in their back yard which crosses ditch is exposed approximately 1 1/2 to 2 feet. Limbs & debris are catching on pipe causing ditch to flood.	Due to heavy rains the ditch has debris washed up against our sewer main.
	Rework area as soon as weather permits
	Rework area weather permitting
	Rework damaged area as needed

	Needs rework & fill in sink hole
	Sink holes go to a storm sewer
Pump at Blue Lake/noise	Due to heavy rain (emergency pumps/trucks needed)
	Rework the repaired area
	Unable to determine at this time
	Ruts (bad) and need to finish yard repairs
	Needs to rework the yard and damaged area
Sewer not flowing	
	Construction area has sunk down due to rain
Water vacuums out of all homeowners lines	
Customer states someone has spray painted and put up markers in their yard. They have big dogs in the back yard & want to know what's going on.	
Also marked in Manhole problem	All Green Spring Valley area surcharged due to heavy rainfall
	At 93+00 sink hole at directional bore pit site
	We found the frame offset bad (we dug around and reset as needed)
Customer states manhole cover came off and is in street.	Lateral broken in street right of way
	Area needs to be completed - weather permitting

Customer states yard was marked and wants to know what kind of work is going on.	
	Rework area damaged by repair
Basement toilet gruggles & flushes slow. Basement floor also has black seeping through. Would like someone to look at basement.	
	Yard area has sunk due to rain
	Yard area has sunk in construction zone.
	Need to level, seed, straw
	MH #14-197 had been knocked off and broken.
	Rework area that sunk down
Customer states that tree is dead from sewer lines being put in front yard	Tree dead (cause unknown)
Doesn't want flowers dug up in the area that needs to be repaired	Flowers need to be moved for repair on sewer
Repair done a couple of months ago & he thinks there is a leak.	Some areas have sunk in due to rain fall

Customer said the drain in the front yard is clogged and there is standing water	
	Tree in construction area is dead
Customer says front and back yards are torn up due to working on the sewers.	Area needs to be completed
	Main line defect
Backup	
Customer states when sewer was worked on the storm drain was torn up	Contractor for homeowner damaged lines
Customer says water & mud is going over her carport since the line was worked on last year	
	Lateral plugged with roots and the tap at the main had some roots and needed repaired
	Due to heavy rains rock area washed away (4' area by about 1' deep)
Wanted to know why someone dug up a buried manhole in owner's yard	
Customer states Stemley has been working in his yard and requested that he have the sprinkler system turned on. He doesn't want to do this and be charged.	
	Sunk down due to rains
Ground is dropping around sewer line in his yard	
	Yards sand in due to time & rainfall

	Odor detected in Manhole 11-274
Customer says a locate was done last week but she sees no green markings	Newburgh Sewer Department employee didn't mark (locate) said address
	Area sunk in due to time & rain
	Drainage issues around the property
	Area sunk down due to rain
	Possible dry traps
	Manhole frame and lid broken to pieces (MH 15-63)
Contractor doing repairs next door. They are cutting concrete and all the dust wen tall over her yard sale items.	Dust given off by concrete saw
	Yard area needs filled in, level off & seed
	Lateral repair is uner 40' +/- tree
	Repair area needs some rework
	Lateral broken at about 2 feet from main (NSD easement)
Complainant was told that contractors were going to take his fence down for sewer repair & he doesn't want them to. Someone told him he called in a complaint and he did not.	Repair on tap for 5199 area needs fence removal

Mr. Kendall states that Republic is getting signatures from neighbors to access property. Also states that he was told a complaint was called in about his property. His is not having any issues and wants to know what is going on.	Repair on tap for 5199 area needs fence removed
	We didn't smell an odor at this time
Homeowner thinks contractor hit their sewer line in the street	
	Yard area needs to be completed
Flags in yard / why?	
Customer states that a cast iron grate in the street is broken	Storm sewer inlet damaged
	Lid had been taken off and needed to be replaced on.
Customer says someone says someone is working on Frame Rd. She doesn't know if it is sewer or not but they have pipe laying in the driveway.	Indiana-American Water line project
Gravity line exposed and separated - sewage flowing into creek and lake	Main line defect
	Manhole cover problem
	Temporary repair to stop overflow
	It looks like area settled down after sewer was installed by homeowner
Customer wants an update concerning work being done to stop sewer going into lake	Replace sewer main line
	Repair area settled down
	Looks like due to lack of water (dead grass)

Complainant said yesterday they were working near his mailbox and machinery must have hit it. Customer wants to know who to contact to have mailbox fixed.	
	Sink hole (not N.S.D.) - possible storm water
	This was an electrical manhole
Toilet gurgling. Plumber came out and said problem not in house	
On 7/22/08 yard was dug up and Robin called and contractor came and leveled the repair area but did not reseed or straw.	Repair area needs to be completed
Update on project	Seed & straw needs to be redone
	Sink hole
	A mild smell at time of inspection
	Repair area needs dirt added

Drain in house overflowing	
	We had placed rip-rap around our pipe to protect our main in bottom of ditch. Homeowner says this caused ditch to erode into his yard. He also wants yard seeded again.
Easement	When bore was made under SR 66 for Station #2, he thinks someone removed post that marked property line and wants it put back at property line
Concrete buttment was moved when NSD employee got hung up at L.S. and ruts need fixed	D. Cline had backed off drive and moved concrete to pull truck out.
Yard fix properly.	Yard needs straightened up
When sewer was hooked up, it was downhill from line so a sewer pump was used. She would like to know if there is something else that can be done (pump going out about once per year)	

Other Action Taken	Personnel on Site 1	Personnel on Site 2
	M. Burch	None
	T. Walden	M. Morris
	M. Morris	A. Boyer
	S. Heck	T. Walden
	T. Walden	R. Arthur
	A. Boyer	R. Arthur
	J. Pease	R. Arthur
	A. Boyer	M. Morris
	T. Walden	R. Arthur
	S. Heck	M. Morris
	M. Morris	T. Walden
	L. Moore	T. Walden
	M. Burch	A. Boyer
	T. Walden	R. Arthur
	T. Walden	S. Heck
	T. Walden	L. Key
	T. Walden	M. Morris
	A. Boyer	R. Arthur
	A. Boyer	S. Heck
	M. Burch	M. Morris
	M. Burch	T. Walden
	M. Burch	T. Walden
	T. Walden	M. Morris
	M. Morris	M. Burch
	J. Pease	R. Arthur
	S. Heck	R. Arthur
	S. Heck	L. Key
	M. Burch	M. Morris
	M. Morris	M. Burch
	M. Morris	BR\JS
	M. Morris	T. Walden
	M. Morris	M. Burch
	T. Walden	R. Arthur
	M. Morris	JS\BR

	M. Morris	B. Robling-J Smith
	M. Morris	B robling\J.Smith
	T. Walden	M. Morris
	T. Walden	R. Arthur
	M. Morris	T. Walden
	R. Larkins	R. Arthur
	M. Morris	R. Larkins
	T. Walden	W. Bradley
	J. Pease	None
	T. Walden	M. Morris
	M. Burch	B.Robling
	M. Morris	W. Bradley
	M. Burch	B. Robling
	M. Burch	B. Robling
	M. Morris	W. Bradley
	M. Burch	B. Robling
	W. Bradley	None
	W. Bradley	None
	R. Powell	S. Heck
	W. Bradley	None
	M. Burch	B.Robling
	M. Burch	B.Robling
	S. Heck	A. Boyer
	R. Larkins	M. Robling
	J. Pease	M. Morris

	B.Robling	A. Boyer
	W. Bradley	M. Morris
	M. Morris	B.Robling
	W. Bradley	M. Morris
	W. Bradley	R. Powell
	W. Bradley	None
	S. Heck	A. Boyer
	W. Bradley	M. Morris
	M. Burch	W. Bradley
	M. Morris	R. Powell
	R. Powell	W. Bradley
	M. Morris	S. Heck
	M. Morris	S. Heck
	M. Morris	J. Pease
	W. Bradley	R. Powell
	M. Morris	J. Pease

	M. Burch	B. Robling
	B. Robling	M. Burch
	S. Heck	
	B. Robling	W. Bradley
	W. Bradley	
	A. Boyer	B. Robling
	M. Burch	B. Robling
	A. Boyer	M. Burch
	A. Boyer	M. Burch
	W. Bradley	
	R. Powell	S. Heck
	M. Morris	J. Pease
	R. Powell	B. Robling
	B. Robling	M. Burch
	B. Robling	M. Burch

	W. Bradley	M. Morris
	W. Bradley	R. Powell
	M. Burch	S. Heck
	W. Bradley	M. Morris
	M. Morris	M. Morris
	W. Bradley	W. Bradley
	W. Bradley	W. Bradley
	W. Bradley	R. Powell
	W. Bradley	None
	W. Bradley	None
	M. Burch	B. Robling
	M. Burch	B. Robling
	B. Robling	M. Burch
	M. Morris	W. Bradley
	B. Robling	M. Burch

	B. Robling	W. Bradley
	R. Powell	S. Heck
	B. Robling	M. Burch
	B. Robling	M. Burch
	B. Robling	M. Burch
	W. Bradley	M. Morris
	W. Bradley	None
	W. Bradley	B. Robling
	M. Burch	B. Robling
	B. Robling	M. Burch
	W. Bradley	S. Heck
	W. Bradley	None
	L. Key	M. Morris

	B. Robling	W. Bradley
	M. Morris	None
	W. Bradley	S. Heck
	B. Robling	R. Powell
	W. Bradley	None
	W. Bradley	M. Morris
	W. Bradley	B. Robling
	W. Bradley	R. Powell
	W. Bradley	None

	W. Bradley	None
	W. Bradley	B. Robling
	W. Bradley	None
	R. Larkins	B. Robling
	R. Larkins	B. Robling
	R. Larkins	B. Robling
	R. Larkins	
	B. Robling	R. Larkins
	M. Robling	R. Larkins
	R. Powell	S. Heck
	R. Powell	None
	R. Powell	None
	L. Key	None
	R. Powell	B. Robling
	M. Morris	B. Robling
	M. Morris	W. Bradley

	W. Bradley	None
	M. Morris	J. CARTER
	M. Burch	JARROD
	M. Morris	JARROD
	CYNTHIA	None
	R. Powell	DONNIE
	W. Bradley	None
	R. Powell	DONNIE
	M. Morris	W. Bradley
	M. Morris	JARRED CARTER

	R. Powell	
	W. Bradley	
	W. Bradley	M. Morris
	W. Bradley	
	M. Morris	J. CARTER
	M. Morris	
	M. Morris	
	M. Morris	
	R. Larkins	M. Robling
	M. Morris	
	W. Bradley	
	J. CARTER	D. CLINE
	J. CARTER	D. CLINE
	W. Bradley	M. Morris

	M. Morris	W. Bradley
	W. Bradley	L. Key
	M. Burch	R. Powell
	M. Burch	M. Morris
	W. Bradley	None
	W. Bradley	None
	J. Pease	M. Morris
	J. Pease	M. Morris
	W. Bradley	None
	J. Pease	None
	J. Pease	M. Morris
	J. Pease	None
	J. Pease	None
	J. Pease	None

	J. Pease	M. Morris
	sewer office	None
	B. Robling	J. Carter
	M. Morris	J. Carter
	B. Robling	J. Carter
	B. Robling	Paul R.
	W. Bradley	None
	B. Robling	J. Carter
	W. Bradley	R. Powell
	W. Bradley	J. Carter
	M. Morris	B. Robling
	M. Morris	B. Robling
	B. Robling	J. Carter
	M. Burch	J. Carter
	W. Bradley	None

	M. Morris	R. Powell
	M. Morris	J. Carter
	M. Morris	J. Carter
	M. Morris	None
	J. Pease	None
	J. Pease	None
	W. Bradley	J. Carter
	W. Bradley	None
	W. Bradley	None
	W. Bradley	M. Morris
	W. Bradley	None
	W. Bradley	None
	W. Bradley	None
	S. Heck	D. Cline
	R. Powell	S. Heck
	W. Bradley	None
	W. Bradley	None

	M. Morris	J. Carter
	W. Bradley	
	W. Bradley	None
	W. Bradley	None
	W. Bradley	R. Powell
	W. Bradley	None
	J. Carter	None
	W. Bradley	None
	S. Heck	D. Cline
	W. Bradley	None
	M. Robling	R. Larkins
	W. Bradley	J. Carter

	R. Larkins	D. Cline
	J. Pease	B. Bodkin
	J. Pease	M. Morris
	W. Bradley	J. Carter
	R. Powell	J. Carter
	W. Bradley	J. Carter
	W. Bradley	
	J. Pease	W. Bradley
	R. Powell	
	W. Bradley	
	W. Bradley	J. Carter
	W. Bradley	
	W. Bradley	
	W. Bradley	J. Carter
	J. Carter	P. Rohrscheib

	J. Pease	R. Larkins
	W. Bradley	
	W. Bradley	
	W. Bradley	J. Carter
	W. Bradley	
	W. Bradley	
	W. Bradley	J. Carter
	W. Bradley	
This problem will be taken care of when the main sewer line is totally repaced in 4 or 5 weeks.	J. Carter	D. Cline
	W. Bradley	
	J. Carter	M. Burch
Informed owner repairs must be inspected & Informed owner provate lateral problem	J. Carter	P. Rohrscheib
Refer back to complaint log January 05, 2007	W. Bradley	J. Carter
	W. Bradley	
Main line repair made and then televised	P. Rohrscheib	M. Morris
	W. Bradley	

	W. Bradley	J. Carter
	J. Carter	P. Rohrscheib
	B. Bodkin	P. Rohrscheib
	W. Bradley	
	W. Bradley	
	W. Bradley	
	M. Morris	P. Rohrscheib
	W. Bradley	
	W. Bradley	
	R. Larkins	B. Bodkin
	J. Carter	P. Rohrscheib
	W. Bradley	
	W. Bradley	
	W. Bradley	
	M. Morris	
Called complainant owner of finding -- no answer	W. Bradley	
	J. Carter	B. Bodkin

	W. Bradley	
	S. Heck	M. Morris
	W. Bradley	
	W. Bradley	M. Burch
	W. Bradley	
I called Dave Hines with Commonwealth and he said he would take care of the issue.	W. Bradley	
	W. Bradley	
Down loaded Odalogger located at 5800 Ferstel Rd. H2S levels were found to be low during time of complaint:<6.0ppm	S. Heck	
	W. Bradley	
At manhole 10-102 plus 10', I found contractor had cut open our main and let all rain water and debris run into our sewer main. I had him cap it off.	W. Bradley	
	W. Bradley	
	W. Bradley	
Left message for complainant	W. Bradley	
	W. Bradley	
	W. Bradley	
	W. Bradley	J. Carter
Left message for complainant	W. Bradley	

Wayne instructed men on jet crew to use small to medium size head and to not run full/wide open on flow	W. Bradley	
In storm damage area of 11-6-05. It appears debris was from the storm and construction	W. Bradley	J. Carter
	W. Bradley	
Commonwealth is to call contractor. Left message for complainant.	W. Bradley	
	W. Bradley	J. Carter
	W. Bradley	
I called Darrel Heisler (American Water), he stated that they would make needed repairs, then talk about sewer contractor's responsibility	W. Bradley	M. Burch
	W. Bradley	
	W. Bradley	
	M. Morris	P. Rohrscheib
	W. Bradley	
	W. Bradley	
	J. Carter	P. Rohrscheib

	W. Bradley	
	S. Heck	B. Bodkin
	W. Bradley	
	W. Bradley	
	J. Potts	
	S. Heck	J. Carter
	W. Bradley	
Owner said he received a letter from the sewer office stating that he might need a backflow preventor valve	W. Bradley	
	W. Bradley	

	W. Bradley	
	W. Bradley	
	W. Bradley	
	n/a	
	W. Bradley	
	W. Bradley	
	P. Rohrscheib	R. Powell
	W. Bradley	
	W. Bradley	
	W. Bradley	
	R. Powell	
	W. Bradley	
	W. Bradley	
Called Mr. Keene. He said we could do more investigating next week.	R. Powell	W. Bradley
	W. Bradley	
SWS was called as soon as I was called and within 3 hours he had all liquids/solids vacuumed up.	S. Heck	D. Cline
	W. Bradley	

	W. Bradley	
After 1 hour, the dye still remained with the 50 plus gallons of water.	P. Rohrscheib	B. Bodkin
	W. Bradley	
	W. Bradley	
Referred to Commonwealth Engineering to verify	W. Bradley	
	W. Bradley	
We were doing preventative maintenance jetting today when owner had said problem.	M. Morris	B. Bodkin
	W. Bradley	
	W. Bradley	
Dye tested and TV/no problem found	M. Morris	J. Carter
Jim Ray, CEI investigated. He spoke with Dave Hynes. Blankenberger to set new MH and line extension next week.	Jim Ray, CEI	R. Powell
	W. Bradley	
	W. Bradley	

Temporary repair made to lateral 5/25/07. Replaced 1' of 6" pipe with ferro's	R. Powell	J. Carter
	W. Bradley	
	W. Bradley	
	W. Bradley	P. Rohrscheib
Added Deodorant. Attached Odalogger recorded reports	W. Bradley	
	W. Bradley	J. Ray/CEI
	W. Bradley	
	W. Bradley	
Told contractors to have cleanout inspected Monday. They said they did not know of photo lab going in home.	R. Powell	
	W. Bradley	R. Powell
	W. Bradley	M. Morris
	W. Bradley	
	W. Bradley	R. Powell
	W. Bradley	
	W. Bradley	
	W. Bradley	

	W. Bradley	
	M. Morris	B. Bodkin
Approximately 500 gal ran over but all was recovered by a vacuum truck	M. Morris	B. Bodkin
	W. Bradley	
	W. Bradley	J. Carter
	W. Bradley	
	W. Bradley	
	W. Bradley	M. Morris
	W. Bradley	
	W. Bradley	
	W. Bradley	

Jarrold Carter listened inside house - said it sounds like vent may be clogged	J. Carter	P. Rohrscheib
Called SWS to vac/overflow stopped at 12:15 PM. Jetted main line, ran root cutter and hit blockage about 300'. 100 gal +/- overflow went into lake.	J. Carter	P. Rohrscheib
Jetted 257' from MH 13-181, hit blockage, opened line, could not get to MH/ will camera Monday.	R. Powell	J. Carter
	W. Bradley	
	M. Morris	P. Rohrscheib
	J. Carter	
	M. Morris	P. Rohrscheib
Camilla called 7/9/07 with same complaint	W. Bradley	
	W. Bradley	
Additional sheets attached (paperwork from 2004)	W. Bradley	
	W. Bradley	

	J. Carter	J. Strong
	J. Carter	J. Strong
	W. Bradley	
	W. Bradley	M. Morris
	W. Bradley	
	W. Bradley	
	W. Bradley	
	S. Heck	R. Larkins
	P. Rohrscheib	J. Strong
	P. Rohrscheib	J. Strong
	W. Bradley	R. Young
	R. Powell	P. Rohrscheib
	W. Bradley	

	W. Bradley	
	W. Bradley	
	W. Bradley	
	R. Powell	
	W. Bradley	M. Morris
	W. Bradley	M. Morris
	W. Bradley	
Added deodorant.	W. Bradley	
	W. Bradley	
Added deodorant	W. Bradley	
Also told owner to inspect vent to make sure that it was open.	M. Burch	
	W. Bradley	

	W. Bradley	
Jet cleaned main from MH 15-132 to 15-133 (See additional sheets)	S. Heck	R. Young
	W. Bradley	P. Rohrscheib
	W. Bradley	
	W. Bradley	
	W. Bradley	
Added Deodorant	W. Bradley	
The odor smelled may not be sulfide, but rather mercaptins & ammonia.	N/A	
	R. Larkins	B. Bodkin
	R. Larkins	B. Bodkin
	R. Larkins	B. Bodkin
	W. Bradley	M. Morris
	W. Bradley	M. Morris

	W. Bradley	M. Morris
	W. Bradley	
	W. Bradley	M. Morris
	W. Bradley	
Homeowner has sump pump in said area that he states will cap off himself	M. Morris	P. Rohrscheib
	P. Rohrscheib	R. Young

	W. Bradley	
	P. Rohrscheib	R. Young
	W. Bradley	
	W. Bradley	
	W. Bradley	R. Powell
	W. Bradley	
	W. Bradley	
Added deodorant	W. Bradley	
	W. Bradley	
We repaired the next door neighbors lateral in our right of way. Mrs. Gaskin thought that would cause the sound. I told her no that it would not.	W. Bradley	
We inspected all area manholes and found them flowing fine, and no smells at this time.	M. Morris	R. Powell
	M. Morris	P. Rohrscheib
	W. Bradley	
	W. Bradley	
Had grease about 100' from MH 15-140. Ran jet from MH 15-139 to 15-140 and 15-140 to 15-143	R. Powell	P. Rohrscheib
Customer C.O. was holding water until we jetted -- there was lots of grease in customer C.O.	R. Powell	P. Rohrscheib
	P. Rohrscheib	R. Young
	W. Bradley	

We were trying a new chemical during the said time.	W. Bradley	
	W. Bradley	
	W. Bradley	
	W. Bradley	M. Morris
	W. Bradley	
	W. Bradley	
	M. Morris	R. Young
	M. Morris	J. Pease
Homeowner stated clear water was running in his crawl space. Jim stated it was not sewage.	M. Morris	J. Pease
	P. Rohrscheib	R. Young
	W. Bradley	B. Bodkin
	W. Bradley	
	R. Powell	P. Rohrscheib
Informed Complainant Owner of Findings	W. Bradley	M. Morris

Sink & Garage evidently drain to street not tapped to sewer	None	
	R. Larkins	J. Pease
	M. Morris	B. Bodkin
Line Segment is on Preventative Maintenance Jet List	M. Morris	B. Bodkin
	W. Bradley	
	W. Bradley	
	W. Bradley	R. Powell
	W. Bradley	R. Powell
	R. Powell	W. Bradley
	M. Morris	W. Bradley
	W. Bradley	
	W. Bradley	R. Powell
	W. Bradley	R. Powell
	W. Bradley	
After talking with Leon, I called the homeowners, told them to make the repairs, have them inspected, and they could talk to the Utility Board if they wanted reimbursed.	S. Heck	D. Cline
	P. Rohrscheib	M. Morris

	P. Rohrscheib	M. Morris
	W. Bradley	
Will 2/29/08. Televised 2/29/08 -- needs follow up cleaning and re-tv	R. Powell	M. Morris
Every joint leaking, allowing dye into system at owners house. Lateral to the South also has sink hole, lateral subs into manhole 11-192	S. Cook	R. Larkins
	B. Bodkin	M. Morris
	W. Bradley	
	M. Morris	R. Young
	R. Powell	B. Bodkin
Homeowner asked if they could claim damages. I told them to fill out papers at our sewer office and that they should think about a back flow preventor valve.	M. Morris	P. Rohrscheib
I told the contractor that he was going to have to make the repairs on the broken wires himself, Newburgh wasn't going to pay for that part.	W. Bradley	
	R. Powell	W. Bradley
	W. Bradley	
	P. Rohrscheib	R. Powell

	M. Morris	J. Pease
	W. Bradley	
	P. Rohrscheib	
	W. Bradley	
	M. Morris	R. Young
	W. Bradley	

	W. Bradley	
	P. Rohrscheib	S. Heck
	W. Bradley	
	M. Morris	R. Young
	W. Bradley	
	W. Bradley	
	B. Bodkin	S Cook
	W. Bradley	
	M. Morris	B. Bodkin
	W. Bradley	
Due to heavy rainfall the entire area was surcharged.	W. Bradley	
	W. Bradley	
	W. Bradley	
	M. Morris	W. Bradley
	W. Bradley	

	W. Bradley	
	W. Bradley	
	P. Rohrscheib	R. Young
	W. Bradley	
	W. Bradley	S. Heck
	W. Bradley	
	D. Cline	S. Cook
	P. Rohrscheib	L. Goldsberry
	W. Bradley	
	P. Rohrscheib	W. Bradley
	W. Bradley	

	W. Bradley	
	W. Bradley	
	W. Bradley	
Placed barricade over hole. Bad joint found ~3 feet north of hole-camera got stuck. Tried reverse set up and camera stuck underwater 2 feet south of hole.	M. Morris	R. Young
	W. Bradley	
Homeowner called in a private contractor to root cut their lateral at which time it was flowing.	R. Young	M. Morris
	W. Bradley	
	W. Bradley	
On 5/1/08, homeowner called about the same issue but the contractor never took care of it.	W. Bradley	
	W. Bradley	M. Morris
	W. Bradley	
	W. Bradley	M. Burch
	W. Bradley	
	R. Young	K. Underhill
	D. Cline	S. Heck
	W. Bradley	
	S. Heck	J. Molina

	D. Cline	
Lid had an open hole in lid, we used epoxy to seal the hole	W. Bradley	D. Cline
We couldn't see any dye without camera in the main line, but we could see a small amount in the down stream manhole	S. Heck	J. Molina
	D. Cline	T. Miley
	W. Bradley	
	R. Young	W. Bradley
On call employees did not call anyone to tell and report the overflow which was estimated at about 900 gallons	R. Young	S. Heck
	W. Bradley	
	D. Cline	W. Bradley
	W. Bradley	
	W. Bradley	
	W. Bradley	
	R. Young	T. Miley
	W. Bradley	M. Burch
	W. Bradley	S. Heck

	W. Bradley	S. Heck
Will televise 7/28/08 (Cynthia stated Newburgh is to take care of this private line (area is 260' +/- from manhole 09-152	R. Powell	R. Young
Oda logger chart for MH 05-47 on 7/30/08 had zero. We are moving the oda logger to Old Plant Lift Station to monitor.	W. Bradley	M. Burch
	W. Bradley	
	W. Bradley	R. Young
	W. Bradley	
	R. Larkins	W. Bradley
	W. Bradley	
Got hold of Mike on the on call phone and he was taking care of it.	M. Burch	
I called the water line contractor who stated that he would take care of it.	W. Bradley	
Reconnected line with fernco until proper repairs can be made in the future as per utility board	S. Heck	R. Young
Reset both manhole lid and casting to prevent possible injury.	R. Young	
	W. Bradley	
Original complaint 8/8/08 at 2:31 PM	W. Bradley	
	W. Bradley	R. Young
Republic Construction and myself to meet Mrs. Pataki on 9/2/08 at 8:00 AM -- owner stated she would sign any easements or papers needing done.	W. Bradley	
	W. Bradley	
(Republic Construction) contractor needs to re-seed this fall.	W. Bradley	

Try to jet from manhole 03-04A upstream to 03-07 but not enough hose to reach blockage so had to jet downstream with permission from Wayne Bradley	S. Heck	D. Cline
	W. Bradley	S. Heck
Contractor for American Water might have hit.	W. Bradley	
	R. Young	J. Molina
Manhole was said to be in 6566 Red Horse Pike	W. Bradley	
	W. Bradley	S. Heck
Republic Construction	W. Bradley	
	W. Bradley	
	R. Young	S. Heck
	W. Bradley	
	W. Bradley	
This line was also televised on 12/17/07. Also personnel on site included L. Goldsberry & S. Heck.	R. Powell	T. Miley
	J. Molina	W. Bradley
	W. Bradley	
	L Goldsberry	J. Molina
	L. Goldsberry	J. Molina
	W. Bradley	
We installed carbon filters on the vent pipe at Old Plant wet well.	W. Bradley	D. Cline
	W. Bradley	

	R. Powell	
Jetted line as precaution but main was flowing fine. Homeowner had roto roter there about 1 month ago.	M. Burch	D. Cline
	D. Cline	
	None	
	J. Ray	
Informed Cynthia of findings	C. Burger	
Republic repaired lateral using our Hymax fittings and we used our vac truck to clean out sewage.	R. Powell	B. Reising
Never found cleanout for home	M. Burch	B. Reising
This lateral is connected to 8" stub from manhole approximately 3 feet from manhole. It appears to be shoved in 8" pipe with no boot or concrete seal.	R. Larkins	T. Miley
Jetted line - found roots in line	R. Young	B. Reising
	R. Young	
Will repair ruts and move concrete parking block back in place as soon as possible.	D. Cline	
TV'd line up to this lateral -- found huge root wad at and in his tap.	R. Young	J. Molina
No defects found. Jetted and Tv done as preventative.	R. Young	S. Sanders
Contacted Stemaly & Republic for prices	R. Young	J. Molina
	None	
I told the owner it was possible that they needed to run drain cleaner and to call with any further problems	B. Bodkin	
Called contractor (Republic) to straighten up yard.	None	
	None	

Manhole overflow	
Bryan called into the office and stated that manhole # was holding water.	
Building drains slow	Main Line Flowing OK
Building drains slow	Main Line Flowing OK
	Roots in Main
	No Problem Found

Mr. Tanner said manhole at the corner of Cypress & Sharon is overflowing and running into storm sewers.	
	Roots in Main
New manhole put in 12/6. Would like yard raded and seeded - 3 different spots	
Wanted to know about replacement of chain link fence and invisible fence that were torn up when line was put in.	
Also, Noisy MH cover and Building drains slow	No Problem Found
Customer paid to have repairs and he states repairs are being made up & down street and homeowners are not paying for repairs.	Other
Owner has house for sale and is concerned that yard is still dug up, fence not put back, ground not seeded.	
	Grease In Main

	Other
	No Problem Found
	Rags / Grit In Main
sewer odor at sewer plant site between 6:20 PM to 7:40 PM - wind out of SW	
Town worked on neighbor's sewer, needed to dig up yard to reach neighbor's, left orange flags & mounds of dirt.	
Very disappointed in fencing put up around work area.	
Netting put down for landscaping -- ruts and pieces of broken tile underneath -- needs further top soil and grading	
Would like property regraded and seeded so lawn looks same/would like clothesline poles reset.	
Work completed last year, but yard still a mess/would like ruts taken out, seeded, and graded	

Would like seeding and grading redone on yard. Not pleased with the way it was originally done.	
Sinking & settling along county road	
Building drains slow	
Dug up yard in February, would like piles of dirt to be gone. How long before lawn can be put back in?	
Repaired line for neighbor behind him on his back yard easement. Would like yard finished.	
Would like for ruts in yard to be filled	
Same address BBI fixed water leak on 3/22/07	
Grass seed was put down, but grass is not growing like it should - would like reseeded.	
Yard has ruts -- wants to know when repairs will be done	
Dug up ground between 2 houses - not finished - telephone lines still lying on dirt. Water running out into street. Wants work finished.	
Owner/complainant would like to be contacted as to our findings	

Video and dug up back yard-took down front fence-pipe for pool chopped off	
When yard landscaping will be done	
	No Problem Found
Getting sink holes and thinks there is a line broke. She thinks it is drain water not sewer because it is around the drainage grate but she is not sure who to call.	
	Main Line Flowing OK
Fence needs to be replaced. Yard needs to be graded and seeded.	
Invisible fence damaged	

Work done by Sewer Dept in fall -- Yard not properly cleaned up and put back to normal.	
Customer states they went away on vacation and came home to a large hole dug on their property with a pile of dirt. Would like some answers.	Other
After work on sewer last year at adjacent apartments - Pine Ridge Apts - grade has never been the same. Drainage problems on property; fence settling 4 to 5"	
Homeowner called in stating she saw a small amount of water coming out of our manhole in her back yard.	Roots in Main
"yard a mess" after repair work done by Stemaly - does not want them back there. Wants to do own yard repairs and be reimbursed by Company.	
Wants yard completed - repaired sewer line in his back yard easement. He also called 3/29/07.	
Doesn't want manhole raised to grade in his yard.	
The yard is tore up from sewer work/erosion control	
While mowing customer noticed possible sewage by a manhole, possibly a leak.	Other
Owner very concerned due to yards being torn up adjacent to his property . He has spent a lot to place sod, etc this year. "Workers have no regard for property". They are suppose to work in his yard this week.	
Called said raw sewage on ground in wooded area.	

Complainant stated a bad odor is coming from pump station at the end of Phelps.	
Also, the rock in her yard needs racked off when the rock is moved.	
Complainant says grass not coming up (patchy) and area needs to be disc and re-seeded.	
Second call from customer. Complainant upset because no notification, yard is extremely torn up outside or easement - it can't wait 6 weeks for repair.	
Needs fence repaired (put back) first thing in the morning on the 15th. Needs to contain child and 2 dogs.	
This happened last week.	
Needs fence replace and lawn redone. Needs dirt because there's ruts now. Complainant also called last month.	
	Other
Would like yard done but wants contractor to use his (owner's) grass seed so everything matches. Repair was done approx. 1 month ago according to owner	
Work done in yard 4 to 5 weeks ago -- needs to have fence put back up.	
Customer states sink hole developing at front edge of property near road.	
Would like to know if the MH in front yard could be lower approximately 1 foot.	Other

Looks like sewage coming out to ground (under fence from neighbors yard). Sewer odors especially at night.	
Front yard and back yard both dug up with mounds of dirt. Wants mounds leveled off before it rains.	
Would like landscaping completed- since fall-landscaping not adequate-no soil	
Apartment building draining slowly-yesterday no toilets flushing- called plumbers-250' line to be checked for blockage	Grease In Main
Force Main	
Work was done in her area and she has piles of dirt-would like to know when it will be fixed.	
"Drain thing" is sinking in around, in front of property - creating sink hole.	Other
Was told it was finished grading landscape-large clumps of dirt-grass isn't growing-dirt around concrete culvert a "mess".	
Odor being very bad yesterday (6/4/07). Today not as bad.	
Manhole cover partially off in backyard - appears to be sink hole forming near manhole.	
Owner states Sunday 6/10/07 very bad odor coming from manhole near property. Similar manhole near 5566 Anderson Raod has no odor. Manhole near owner is east of Anderson Road on Ferstel.	
Per customer-"Commonwealth Eng. Dug up front of property. Piles of dirt, fence is down, broke a water line - when are they going to fix all of this?"	

Mounds of dirt/open trench behind her house in woods. Homeowner stated crew worked Friday before Memorial Day and Tuesday after/they have not been back since.	
Concerned about yard dug up and small damage to yard barn	
Manhole is too high- having trouble mowing around it.	
Hole approximately 6" round in parking lot	
	Other
	Lateral Protruding Into Main
There is a sink hole 1 foot wide and 5 to 6 feet deep located between these 2 yards	
Dug up neighbors yard/pile of dirt in her yard. If it rains, she will have mud running into her house.	
Appears to be hole developing in far right corner of back yard. Similar to event couple of years ago, when it was a sewer problem.	
Repaired 4/26/06	
Big pile of dirt and needs seeded and strawed	

Customer states noise coming from sewer vent whenever toilet is flushed or washer runs - everything is draining fine and no odors.	
Mrs. Pataki stated sewer cover between lake and Hillside Drive has something "bubbling" from it and running into the lake.	
Manhole #13-182 overflow	
Foul sewer odors coming from 321 Posey Street - next door. Unable to sit on porch because of smell.	Main Line Flowing OK
Talked with sewer contractor about final grading - 1 week ago - stated they were coming next day - never did the work.	
Building drains slow	
Customer states yard dug up 1 1/2 months ago - needs to have things finished and fence put back correctly.	
Drain near driveway has bad sewer odors	
Waiting 2 months to have yard fixed	
	Grease In Main
	Main Line Flowing OK
	Rags / Grit In Main
Sewer odors - no one has corrected problem of sewer odors from next door. Would like someone to contact owner.	
Seeded previously (approx May) but grass is not growing	
7/25/07 -- customer called back wanting to speak with superintendent and changed time frame to 2 to 2 1/2 years ago that the work was done.	
Customer called back wanting to speak with superintendent. Customer changed time from from a year ago to 2 to 2 1/2 years ago that work was done. Customer was rude.	

<p>He said he seen NSD crew in area before he left his home and came back & found problem</p>	
<p>Carpet wet and foul smell in both bathrooms. Toilets are working but very smelly in house.</p>	
<p>Homeowner said it smells inside her house really bad. She had basement flood with sewage approximately 6 to 7 years ago & is worried.</p>	
<p>Flowing by building and going into the ditch</p>	
<p>Customer states large hole in yard where neighbor had sewer repairs done. Ms. Chambers states her shrubbery is going to die because roots are exposed. Also, large pile of dirt.</p>	
<p></p>	
<p>There is water running into a sinkhole close to manhole next to street.</p>	
<p></p>	
<p>Sewer worked on last year - grading done this year - 3 trees have died - yard is full of ruts - hard to mow.</p>	
<p>Yard needs to be fixed from repair (at least as good as rest of yard). Homeowner has talked to Stemaly a number of times regarding gravel in yard & quality of work that was done but he wasn't happy with Stemaly</p>	
<p></p>	
<p>Sewage Flowing to surface & Across Ground</p>	
<p></p>	
<p>Homeowner said he had roto roter in to clean lines but sill coming out cleanout</p>	
<p>Homeowner also wants to know how long holes will be around the pump station area.</p>	
<p></p>	
<p>Sewage blowing out of cleanout in front yard</p>	
<p>Homeowner states last 4 days, smell has been unbearable.</p>	

Complainant said strong sewer odors for 2 1/2 weeks - noted in evenings and late night - also once in a while in mornings. Customer mentioned legal complaint has been filed with attorney, as there have been several complaints registered previously.	
Customer states no one talked to him about what happened and would like this resolved. He states he had a very big mess to clean up and someone needs to show responsibility.	
Strong sewer odors Monday 8/23/07. Customer is selling house and showed home on Monday to prospective buyers.	
Appears to be raw sewage flowing toward retention pond behind First Christian Church. Very bad odor in this customers back yard.	Main Broken
Complainant said contractor didn't straighten fence pole or put concrete in it (1st pole from corner in back). Also, said there is a round piece of concrete in street.	
Dirt in yard, would like to know when dirt is going to be taken away. It has been 1 month and wants someone to take a look at it.	
New sewer line having terrible sewer odor last Saturday, September 1st at 11:00 AM. (Ms. Welte does not live there but friend was at property at that time.)	
Workers did not put any grass seed down	
At night between 7:00 to 9:00 PM	
In ground floor bathroom	Other
Repairs made in this area -- ground is settling & causing a trench	

Really strong sewer odors	
Sewer Dept. did work about 6 weeks ago and customer says the ground has sunk. He thinks there might be a problem with the line and would like for someone to check it out.	
Cleanout overflow and building flooded	No Problem Found
	Roots in Main
Customer said guys came out about 3 weeks ago to fix sewer and haven't been back & there is a big mound of dirt in his back yard.	
Customer states that there is a sink hole where sewer work was done and she wants it filled. Customer is also complaining that when the landscaping was done it didn't do any good. She doesn't want straw & seed; she would like the area aerated.	
Customer states that repair done last spring - there is a large sunken in area that contractor did not fill.	
Very strong today throughout entire subdivision	
Sewer odors present in Lexington Subdivision at 10:00 AM	
Sink hole in street	
Sewage flowing to surface & across ground	
Sewage flowing to surface & across ground	
Complaints of strong sewer odor.	

Also tree removal. Customer would like someone to call her and let her know when we are coming back out fix her yard & take down the tree.	
Contractor seeded this but it hasn't come up like I should have -- could it be redone.	
Customer states that sewer work was done in her yard about 2 months ago and there is still a very large mound of dirt that she would like taken care of. Customer would like us to call before we go .	
Customer states that last spring we did sewer work at his home and where grass seed was laid it did not grow like it should & would like it fixed.	
Customer states dissatisfied with lawn & landscape	
In front of utility pole and in utility easement where repairs were done -- it has sunk approximately 1 1/2 feet.	
Also states that 7399 next door - same thing has happened	
Repair area done during summer has settled & needs more dirt. Would like to be notified when you go look at the area.	
Also, landscaping/final grade problem. Customer called in stating the sinkhole that was suppose to be fixed 10/2/07, it is back and states the grass where work was done did not take. Customer stated last time she also wanted the area aerated, she does n	
Sink hole in ditch North of driveway -- would like someone to check out.	
	Main Line Flowing OK

Sewer work was done a couple months ago and now there is a sink hole that needs to be fixed	
Need to get dirt or rock -- homeowner will do the work.	
Back of property - sewage coming out of ground	
Upset because for 3 months there has been a 5 foot tall dirt pil in her yard due to sewer work	
On Sunday November 4, 2007, customer stated she could smell sewer between 3 to 4 PM in 15 minute intervals. Customer is very upset because Dave Hynes & Chris Wisher, according to customer, had told her before construction started she would see nothing an	
Sink hole that neds filled & straw raked up in yard	
Customer stated that him and his surrounding neighbors smell sewer inside & outside of their homes. They have all called plumbers & found nothing. Grase spoke with Cynthia Burger today and she had him call me to get info to you.	
Customer wants to know what work is being done in his back yard. He says it has abeen tore up twice this year. He has had to re-seed it several times.	
Numerous complaints to town manager	
Drains slow, toilet overflowed, roto rooter on site -- Mr Jenger stated that they had no run over.	Main Clogged
Building flooded -- toilet from upstairs going into tub downstairs	Main Line Flowing OK
Customer said having plumbing problems. She called Bayer Plumbing in and they told her the problem might be the connection to the sewer line.	
Owner wants to wait until next spring (so not to mess up his yard)	

Can smell sewer odors from manhole in middle of street and all the way to our station	
Plumbing company came out and ran snake but plumber says still roots in main & possibly pipe collapsed	Other
Customer says very strong sewer smell by the Pet Food Center in Newburgh	
Building drains slow	
Building drains slow	Other
Customer stated whenever they take a shower or she does laundry the sinkhole in her backyard fills up with sewage	
Customer said the storm sewer had been replaced this summer. His front yard has a lot of water. He wants someone to look at it.	
Backing up in sink and toilet located in basement	Other

Also, building drains slow. Manhole filled to top almost.	
Customer said the sewer was replaced this summer and stopped at his house. Now it is draining slow.	
Repair area has settled approximately 18" since the repair was done.	
Customer states there is a ditch where pipe has been put in and leaves, limbs, etc keep filling up ditch	
Sewage backing into shower	
Complainant says that neighbor's sewage is flowing into her yard.	
Customer states we dug in his yard during the summer time and now his yard is washed out.	
	Lateral Protruding Into Main

After they flush toilets -- the bowl bubbles back like there is air getting into line.	Manhole Debris
They leveled and seeded the repair area but since the rain, snow, and ice, the area has settled a lot.	
Sewage coming into bath tub	Other
Customer states that there is sewage coming out of his toilet.	
Customer wants to know when lawn will be graded and seeded & invisible dog fence	
Area washed out due to rains	
Also, sewer odors	
Customer states pipe was installed over winter and someone was suppose to come back out and fix his front yard.	
	Other

MLS trench has settled and needs filled and leveled	
MLS trench has settled & needs filled & leveled	
Basement flooded	
When fence will be replaced and yard leveled and seeded	
Ground has sunk in where repair was done previously	
Just wants to make sure that area where tree was removed & repair was made is still on the list to finish after it dries up.	
Contractor used his yard as access for a repair. He can still see tire tracks. He said he also had his own grass seed but they used his seed on the empty lot next door instead of his yard.	

They put straw down when she requested that none be put in her yard after repair. She was told they would come back & remove the straw but it has not been done. She also needs more dirt on the repair area but does not want any more trucks in her yard.	
Property owner states sink hole has been around sewer for 1 1/2 months	
Bad ruts left in yard	
Repaired area has sunk again/needs more dirt and reseeded (no trucks in yard)	
Customer states manhole is full of sewage	Rags / Grit In Main
ground sunk where new sewer line went in	
Sewage came out of manhole all night. Sewage into basement and shower. Homeowner said work on neighbor's sewer line last year (8455). No problem before neighbors repair.	
Manhole cover has slipped. It was looked at before by us and told owner it needed repair. He was wanting to do some yard re-work and does not want to start until he knows if the manhole will be repaired.	
Repairs done 6 to 8 weeks ago and he would like to know when his yard is scheduled to be done	

Complainant wants to know when yard will be repaired	
Customer states there are 2 substantially large sink holes by the sewer lines in his yard.	
Also had sewer odors. Behind garage - sewage seeping through rock wall behind house.	No Problem Found
Customer states someone worked on the sewer lines and now there is a sink hole in yard.	
Customer states that yard is sinking in the front and side. Complained on 4/9/08 no one ever called her back	
Customer states there is a sink hole by the manhole. She wants to know before hand if you plan on working in the yard so she can move her flowers.	
Customer stated that the contractor had damaged a building, tore out his water & electric line and that he could not get Jim Ray to call him. He said his sewer is not working to his residence and he is getting ready to move in.	
Customer wanted to make sure he is on the list for yard repairs to be done.	
Customer stated that MH was repaired last June and there is appoximately a 12' X 8' sink hole area -- can they get some more dirt? Also someone was there 2 weeks ago and she would like to know if they are planning to do more work.	
Manhole in back yard has sunk in and water is standing in it.	
Customer states sewer lines were worked on about a year ago and the fill dirt has settled and sunk down.	

Customer says his tree has died due to working on the sewer. He wants someone to get rid of it.	
Customer says he is having backups since sewer lines were worked on last year.	
Sewer odor in house/she had plumber out but house still stinks.	
Water backing up in house from laundry drain (since work done Friday by contractor)	
Erosion around manhole in back yard	
Repaired manhole last June & theres is approximately 12' X 8' sink hole area. Can they get more dirt?	
Ref: to MLS Force Main	
Customer says taps were replaced last year in his yard and now there is a sink hole.	
Customer states her lawn is sinking where sewers wer put in (MLS)	

Realtor called and said they are closing this week and owner said that the Newburgh Sewer Dept. has to come flush the line 3 or 4 times a year so odor goes away.	
There is still some smell -- she would like to know if anything else can be done before new owners take possession Monday.	
Customer said they flushed toilets this morning and started hearing noise at the kitchen sink and having sewer odors.	
The top soil is gone in front yard and grass won't grow due to work being done on sewers	
Red Rooster stichery property also has problem. Sidewalk eroding behind building by trash cans -- 5 feet length by 4" wide	
2 manholes were overflowing (13-94 and 13-95)	
Customer states they are having sewer odors in the house	
Customer states that at Lincoln Ct and Pine Dr going east on the right hand side - the manhole cover has come off.	
Customer states yard/grass was not put back to their satisfaction after we had done work there.	
Customer says a contractor is working in her front yard and she really wants to save the tree if possible.	
Homeowner stated contractor came and fixed sink hole problem from MLS project but the grass is not growing	
Complainant says sewer odors have been really bad for the last 2 days.	

Driveway settled possibly due to sewer line	
Mr. Goffinet stated that smell has been terrible -- some nights they can not even sit outside	
Customer states that a contractor had dug her yard up and hasn't been back to re-seed or put straw down.	
Manhole cover in driveway has been uncovered since before 8:00 AM (MH 03-177)	
Manhole lid and casting completely off manhole	
Attached e-mail & TV report	
Yard work was done on June of 2007 -- she found pipe and wants to know what it is.	
Needs yard re-seeded due to work done in her yard.	

Clear liquid bubbling up through manhole cover and running into storm sewer	
	Rags / Grit In Main
The washing machine is turned on and smell sewer inside the home. Homeowner would like to be contacted.	
Customer called American Water (Ew) to get update on sewer project going on in his back yard. Please contact customer.	
Homeowner said major repair done last summer and now the area has large voids and will need more fill dirt.	
The whole energy center (boiler house) was flooded this A.M. Complainant stated that ICI is there and ready to dig.	
Water around our Lift Station and also in street but no smell.	
Also, sewer line on Yorkshire backed up also stated Roto-Rooter said it was Newburgh Sewer Department	
Smell really stong in moring in entire subdivision	
Cynthia said a couple of customers have complained about smell.	

Please contact Cynthia with response	
Customer says she had roto rooter out and they pulled roots back with rodder and put root killer in her line.	No Problem Found
	No Problem Found
Dissatisfied with correction made to exposed sewer. When exposed sewer was covered with rock, severe erosion in ditch line. Grass never repaired to satisfaction. Please contact Joe Walker.	
Customer says we were working in his easement and his property line marker was moved. He is wondering why. Please call him.	
Please contact Cynthia	
Sewage Flowing to Surface & Across Ground. Todd with Joe Bolin Plumbing called and has sewer cable stuck in lateral at new water line location.	
Also Sewer Odors & Building drains slow	Roots in Main
Joe says water is boiling out of sewer. They need to find a manhole.	Roots in Main
Customer stated the problem seemed to start after work completed on 4th street this fall. Also problems with water pressure directed to water company.	
Also, cleanout overflow. Sewer backed up in bathroom, has plumber on site and plumber says he has cleaned to property line.	Roots in Main
Sewage backing up into toilets & tubs	No Problem Found
Plumber called and said he had tv'd lateral to main and hit roots or cable through lateral	Defective Building Lateral
Blue Lake L.S. pump still there and the project is done now. He was told the pump would be moved after project.	
Customer complained of sewer odor in basement near clean out.	
She stated we did not inform her when the work was going to start	

		2
	We went to said manhole and found the main flowing with it holding about 1" of water in the pipe.	
	This is a project which will start in 2 to 3 weeks to correct the problem.	
Main Broken		30

	Repair is in said address front yard, but owner wants rock back in hole within 6" of top	
		2
	Owner wants to put a swale in his rock driveway to keep water on the street and off his drive, thus he wants the manhole raised (manhole 09-169)	
	Found to be storm sewer not sanitary	
	Work from contractor possible cause water and sewer line damage.	
	After Dye test and televising our main line, we found that it wasn't from a sanitary sewer leak.	

	Water that came up in owners toilet was clean water and no debris	
	8244 Chestnut tap & lateral bad, as well as, 8255 N. Larch	
	Repair done 3/23/07	
	Ground water and sump pump from under said address' house	

	On our main and tap repair	
	We did not hit any debris of any kind. The main line was open and flowing fine.	
	Water looks to be coming out of hillside	
	Storm sewer cave in (not sanitary sewer)	
Other		
	No problem with NSD. Due to heavy rain fall Friday the 13th, a retaining wall gave out.	
	He called 3/30/07 with same comments and I gave information to Commonwealth due to the Bartlett Drive Project.	
	Mr. Kleeman wanted to know if he needs the backflow valve.	

	Blockage 8' downstream from MH 20-164	8
	Found 2" pipe coming into MH - sink hole and black stuff approximately 15' from our line appears to be a line from pump (sump or grinder)	
	At Station #93+00 Air/Vacuum Release Valve found to be broken. Also at same time Jim Ray came into our office stating while driving last night at approximately 4:00 PM, he saw sewage coming up at said area.	

	Will monitor as needed	
	After review, we will decide what needs to be done.	
	New sewer line	
	No back-ups yet - owner has been in Florida all winter. Neighbors told him they did not connect his tap - dye tested found no dye in MH or sewer anywhere.	

	Lateral broken, has a sink hole in easement. Lateral broken @ 10299 Tecumseh	
	Repaired main on May 11th.	
Rags / Grit In Main	Also marked on list, Roots in main & Building lateral clogged. Tap for 8555 Kroeger Lane Apartments. Bad & Protruding in main.	38
	Building lateral clogged.	
	At said address, tree over our main had been cut by contractor	

	Approximately 20' from manhole 15-154 hit soft blockage	20
	Placed on repair area	

	Jarrod Carter & Paul Rohrscheib were jetting and videoing in area and across street.	
	MH 13-89 sewage bubbling out manhole and into lake	300
	Blockage feels solid	257
	Building lateral clogged	
	Building lateral clogged	
		20
	Building lateral clogged	
		111

	Newburgh Sewer Dept. employees were jet cleaning said sewer main lines.	
	P-trap inside house was dry (no water in) allowing smell to come inside her home.	
	Trees were damaged by insects not construction	
	Another contractor has done cable installation causing some of the rock issues.	
	Video report attached	
	Lift Station design and construction project must be done to correct problems	
	Main clogged, hit something solid about 100' and also about 250' to 300' upstream from 11-202	Upstr. 250

	Please find attached odallogger report	
Grease In Main	Roots also in Main	100
	Repair was completed 8/13/07	
	Adding chemicals and continue to monitor	

	Building lateral was clogged. No problem found/main line clear	
	Found 4" line at 3211 Eastbrook flowing into ditch	
	Found that at 3211 Eastbrook a 4" PVC line was flowing into area ditches.	

	Storm sewer problem	
	Building lateral clogged	
	Found MH 15-133 holding water and MH 15-143 holding water	100
Other	No water backed up in our C.O. to MH 12-241 (jettted as precaution)	

	The building lateral was clogged	
		250
	Both up & down stream manholes flowing fine	

	Blockage found just outside MH 05-21	2
	A blockage was also found at MH 11-236	2
	Our oda logger recorded and found no smell (please fine attached record)	
	Our oda logger recorded and found no smell (please find attached record)	
	The building lateral was clogged -- the blockage was a bad cleanout at the house, with a bad root blockage.	
		10

		10
Roots in Main	Found MH 15-39 full of roots. Jetted line to MH 15-220 - hit blockage approximately 150 feet from MH 15-39 (line cleared at 4:00 PM)	150
	We dye tested - 2 sink holes -- one is a storm sewer/the other one is a lateral from 4822 Camp Brosend Rd.	
	Heavy rains caused all of Green Spring Valley to surcharge	
	Lateral plugged between building cleanout and manhole 10-111, lateral stubs into manhole. All manholes on Village Lane flowing fine.	
		80
	Defective Building lateral	
	Building lateral clogged	

		2 & 100
	They called in on 3/3/08 at 8:13 PM during another heavy rain event.	

	Sink holes in front, sewer in backyard	
		110
	15 feet from manhole 11-168 towards 11-167 our main line was broken causing sewer backup	

	The blockage was 10 feet downstream from Manhole 03-07. The overflow was at manhole 03-09.	10
		15
		330
	Looks like a water leak	
	No other homeowners have called in with a smell issue	

	Complaint at Simpson's from air release	
	Customer says she never had a problem until we replaced her tap in August (Stemaly). Homeowner does not have a clean out.	
	Checked cleanout and was dry / main flowing fine.	
	Republic uncovered lateral and found 5 foot section had been ripped out when water line was installed.	
	Ran wart hog, small nozzle 425 feet, pulled back slow nothing found	
	Ran root cutter approximately 30 feet	5
	Customer has low water pressure says sewer is fine.	
	Also -- building lateral clogged. Both manholes flowing fine but could not get jetter through main.	194
Grease In Main	Also grease & roots in main and defective building lateral. After root cutting, TV found tap that looks like someone had cut square hole for tap and stuck pipe in hole.	125
	I did not smell any odor, although, a litterbox was near the area.	

			Televised Main Line	Informed Owner Private Lateral Problem
			Televised Lateral	
			Televised Lateral	
			Line Segment Added To Preventative Maint. Jet List	Informed Complainant Of Findings
			Televised Main Line	Performed Dye Tested
			Televised Main Line	Informed Complainant Of Findings
			Televised Main Line	Informed Complainant Of Findings
			Informed Complainant Of Findings	
20-34	30	20-34	Called In a Contractor	Televised Main Line
			Informed Owner Repairs Must be Inspected	Informed Owner Private Lateral Problem

10-107	40	10-108	Line Segment Added To Preventative Maint. Jet List	Informed Complainant Of Findings
15-187	60	15-187	Informed Complainant Of Findings	
			Performed Dye Tested	
			Informed Owner Private Lateral Problem	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Owner Private Lateral Problem	
	Entire line			
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
14-206				

			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Other	Called In a Contractor
	49	11-261		
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	Other
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	

			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Performed Dye Tested	Informed Complainant Of Findings
			Other	
			Informed Complainant Of Findings	Other
			Other	
			Informed Owner Repairs Must be Inspected	
			Other	

			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
20-164				
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Other	

			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	Informed Owner Backflow Prevention May Be Needed
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	Other
			Other	

			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
02-123			Informed Complainant Of Findings	
			Installed Odallogger	Informed Complainant Of Findings
			Other	
			Informed Complainant Of Findings	
			Informed Owner Private Lateral Problem	Informed Owner Repairs Must be Inspected
			Informed Owner Repairs Must be Inspected	Informed Owner Private Lateral Problem
			Other	
			Installed Odallogger	Informed Complainant Of Findings
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	Other
			Informed Complainant Of Findings	
			Other	Installed Odallogger
			Other	

			Informed Complainant Of Findings	
			Installed Odallogger	Other
			Informed Complainant Of Findings	
15-154			Informed Complainant Of Findings	
			Called In a Contractor	
			Performed Dye Tested	Informed Complainant Of Findings
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	

			Informed Owner Private Lateral Problem	
13-63				
13-181			Informed Complainant Of Findings	
			Informed Owner Repairs Must be Inspected	Informed Owner Private Lateral Problem
			Informed Complainant Of Findings	
			Informed Owner Repairs Must be Inspected	Informed Owner Private Lateral Problem
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
11-176				
			Informed Owner Repairs Must be Inspected	Informed Owner Private Lateral Problem
03-88				
			Informed Owner Repairs Must be Inspected	Informed Owner Private Lateral Problem
			Informed Complainant Of Findings	

			Informed Complainant Of Findings	
			Performed Dye Tested	Informed Complainant Of Findings
			Other	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Owner Repairs Must be Inspected	Informed Owner Private Lateral Problem
11-202			Informed Complainant Of Findings	
			Installed Odallogger	Informed Complainant Of Findings

			Called In a Contractor	Informed Complainant Of Findings
			Installed Odallogger	
			Informed Complainant Of Findings	
	60 & 113	13-235		
11-211	116	15-212	Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Installed Odallogger	Informed Complainant Of Findings
			Informed Complainant Of Findings	
			Installed Odallogger	Informed Complainant Of Findings
			Informed Complainant Of Findings	

			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Owner Private Lateral Problem	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Performed Dye Tested	Informed Complainant Of Findings
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	

			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Owner Repairs Must be Inspected	
15-140				
			Informed Complainant Of Findings	

			Installed Odallogger	Informed Complainant Of Findings
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Owner Private Lateral Problem	
			Informed Owner Repairs Must be Inspected	Informed Owner Private Lateral Problem
			Informed Owner Repairs Must be Inspected	Informed Owner Private Lateral Problem
10-101				
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Performed Dye Tested	Informed Owner Private Lateral Problem

05-21				
			Informed Complainant Of Findings	Informed Owner Private Lateral Problem
			Informed Owner Private Lateral Problem	
			Informed Complainant Of Findings	
			Informed Owner Backflow Prevention May Be Needed	
11-234			Informed Owner Repairs Must be Inspected	Informed Owner Backflow Prevention May Be Needed
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Owner Repairs Must be Inspected	Informed Owner Private Lateral Problem
15-124			Informed Complainant Of Findings	Informed Owner Backflow Prevention May Be Needed

15-124			Informed Complainant Of Findings	Informed Owner Backflow Prevention May Be Needed
			Informed Complainant Of Findings	
15-39			Informed Complainant Of Findings	
	Complete	11-283	Informed Complainant Of Findings	
			Informed Owner Backflow Prevention May Be Needed	
			Informed Complainant Of Findings	
			Informed Owner Repairs Must be Inspected	Informed Owner Private Lateral Problem
15-177	80	15-177	Informed Complainant Of Findings	Informed Owner Repairs Must be Inspected
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Owner Repairs Must be Inspected	Informed Owner Private Lateral Problem
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	

			Informed Owner Repairs Must be Inspected	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
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			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Owner Private Lateral Problem	
			Informed Complainant Of Findings	

			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
09-49				
			Other	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	

			Informed Complainant Of Findings	
			Other	
03-06				
			Informed Complainant Of Findings	
			Other	
			Informed Complainant Of Findings	
			Other	
			Informed Complainant Of Findings	
			Other	
			Informed Complainant Of Findings	
	15	11-168	Performed Dye Tested	Informed Complainant Of Findings
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	

			Other	
			Other	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Checked / Repaired H2S Chemical Feed System	Other
			Informed Complainant Of Findings	
			Other	
			Informed Complainant Of Findings	

			Other	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Other	
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			Informed Complainant Of Findings	
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			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
	15	13-93	Other	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	

03-07			Removed Debris From MH	
10-106			Other	Line Segment Added To Preventative Maint. Jet List
			Informed Complainant Of Findings	
			Informed Owner Private Lateral Problem	
			Informed Complainant Of Findings	
			Informed Owner Private Lateral Problem	
			Informed Complainant Of Findings	
			Informed Complainant Of Findings	
03-87			Informed Owner Private Lateral Problem	
			Informed Owner Private Lateral Problem	
			Informed Complainant Of Findings	Other
			Informed Complainant Of Findings	

			Informed Owner Private Lateral Problem	
			Informed Owner Private Lateral Problem	
15-116			Informed Complainant Of Findings	
			Informed Owner Backflow Prevention May Be Needed	Line Segment Added To Preventative Maint. Jet List
11-211				
11-103	125	11-103	Informed Complainant Of Findings	

Action Taken, Other	Further Action Required	Jet Cleaned From MH
Jet Cleaned the sewer main		
Had to call Hydromax to vaccum out the manhole.		
TV'ed line.		
Jet Flushed Main Line		
Jetted Main		
Main was bypass pumped to down stream MH.		
homeowner will call plumber		
n/a		
CLEANED ROOTS OUT OF FLOW LINE		
N/A		
n/a		
n/a		
UNDER INVESTIGATION		
n/a		
n/a		
Informed homeowner that he had a lateral problem.		
Televised Main line prob at 10077 Kimberly Ln		
none		

line was jetted and televised		
Called contractor and told him to do ASAP		
Left message at said addr. that it was ground wate		

Line Televised/blockage at M.H.		
Called Contractor told them to do ASAP		
Called contractor to verify work schedule		
Main flushed/Jetted and Jet upstream		
Told customer to call water company		
Due to construction called contractor		
Line televised		
Called contractor in to repair		
Told contractor he would be responsible		
Told contractor he would be responsible		
Called homeowner told him we were working on sewer		

Also MH Trash, Rags & Silt, & Jet Upstream		
Also, grease and rags & silt		
TV and called contractor to repair		
Line TV and owner informed lateral problem		
Dye test, line TV		
Contractor left tracks in yard		
Called Dave Hines		
Site visit with contractor. Contractor said he will repair.		
Patch M.H. and fill in sink hole with dirt.		

Informed homeowner that yard work would be done in Spring		
Add deodorant		
	None	
	None	
	None	
	None	13-233
		21-43
	When it dries up, the contractor will level off, seed & straw area of work which was messed up due to construction.	
	None	
	None by NSD. Homeowner needs to repair lateral problem.	

	Taking bids to make repairs, sewer is flowing fine at the present time.	10-107
	Point repairs	15-188
	None	
	None	10-66
	Repair yard & damaged area from sewer repairs made.	
		11-72
	Total line replacement project in progress	10-100
	Repair telephone cable	
	None	
	When weather permits contractor needs to grade & seed area, the contractor has already redone the fence.	
	Will go on maintenance, jet & televising	14-206

	After repair area has had time to settle, contractor will grade & seed	
		15-214
	Televis and place on Maintenance list	20-54
	We will look at the elevation and evaluate a need to raise it	
Gave information to commonwealth	Contractor to repair	
Down loaded odalogger	Staff will check carbon filter located in the air relief valve at 5800 Ferstel. Odalogger graph is attached	
	Repair yard when weather permits	
Called Commonwealth Engineering	Contractor to make the repairs needed.	
	Re-work yard, seed, straw and reset fence	
	Homeowner stated she wanted the fence to look very old and not new. I told her that there wasn't anything more to do.	
	Contractor to go back and complete clean up & seeding	
	Complete back fill, leveling, seeding & straw yard area	
	Repair was completed 3/20/07. I told owner it would be repaired next month, that it was too soon.	
	Town to verify storm sewers	
	Repair yard, seed and straw as soon as weather permits	

	None	22-16
	Add to preventative maintenance list	02-05
	Contractor needs to rework	
Gave to Commonwealth	Commonwealth will have contractor repair areas needing dirt, seed & straw as needed.	
	Add to preventive maintenance	11-261
	Contractor to repair said yard area	
	Contractor to level, seed, and straw as soon as possible	
	Finish yard repairs (seed & straw)	
Gave information to John Tennyson (Commonwealth)	Bartlett Contractor to make needed repairs	
Called John Tennyson (Commonwealth)		
	Re-seed area	
	Level off yard, seed and straw	
	None	
	Contractor needs to rework said area	
	None	
	Evaluate	02-84

	None	
	Complete repairs from contractor damage	
	Contractor to level off, seed & straw said address	
	Continue to monitor and pre treat with chemicals	
	Contractor to complete 4/9/07 Monday	
	Follow up with a televising of the main line	14-81
	None	
	None by Newburgh Sewer Dept.	
	Contractor needs to make repairs that he damaged	23-04
Newburgh Sewer Department corrected	None	
Gave owner Leon Key Phone number	After repairs made, rework yard and damaged area	
Reported to superintendent	Study and evaluate findings	
	None	
Gave information to Commonwealth Engineering	Bartlett Drive sewer relocation contractor to repair	
	None at this time	
Called Commonwealth Engineering	Contractor to make all repairs in about 1 week	

	Clean up debris left and rework yard area	
	Repair water meter pit	
	None	
Referred to Sewer Office Manager		
	Yard & fence at said address need to be redone	
	Homeowner to dump water into his trap in the shower	
	Televise line segment 4/30/07 for more information on cure or further needed action. Add to preventative maintenance list.	20-163
	Contractor to haul in top soil per owner's request then owner will take care of everything else.	
	Redo said area in Carroll Hickrod's yard	
	Finish raising manhole to grade and clean up yard.	
	None	
	Yard needs leveled off, seed, & straw	
Called Commonwealth Engineering	Re-address areas needing dirt work and seeding	
	Rework yard & fence that was damaged due to construction.	
Called Commonwealth Engineers	Contractor to (replace/repair) valve, Engineering Company to follow up on all needed repairs.	
	None	

	Monitor as needed	
	None	
	Clean up rock and debris ASAP	
	Re-seed area	
Commonwealth to review	After information is completed by Commonwealth, we will decide	
	None	
	Repair said area as soon as possible	
	Repair fence and level yard, seed & straw	
	Contractor to make all repairs needed when materials come in.	
Contacted Commonwealth Engineering	Rework grade, seed & straw, also, replace/repair fence	
	After construction is completed, contractor will level off, seed & straw all needed areas at said address	
	None	
	Contractor needs to level area off, seed, straw and reset fence.	
	Level off yard, seed, straw and reset the fence	
	None	
Called Commonwealth Engineering		
Chandler Utilities	None	
	Verify height of manhole #09-169 after owner at said address finishes work on his driveway.	

	5/29/07 permanent repair made and backfill hole	
	Level off, seed & straw said areas	
	Level off said area, seed and straw as soon as possible	
	Televise 6/1/07 then review (found a bad repair at 48' upstream of 02-127). Price needed from contractor.	02-123
	Continue to monitor Odor logger	
Called Jim Ray, CEI	Jim Ray to give information to Master L.S. Division B contractor to make needed repairs	
	None	
	Yard needs to be repaired as soon as possible.	
	None	
Also informed owner that Backflow Prevention may be needed.	None	14-154
Called Jim Ray, CEI	After the construction is complete, contractor needs to level, seed & straw	
	Continue to monitor valve pit at Martin Road & Vann Road	
	Talk to said owner again (just before we start the sewer repair)	
Called Jim Ray, CEI	Sewer contractor to make good needed repairs if they are found to have caused the damage	
Patch hole in manhole wall	Patch manhole 01-18 and fill in small sink hole with dirt.	
	Contractor to clean up and haul away debris	
Added Deodorant	Continue to monitor odor logger at said location and all the other release valves	
Called Jim Ray (CEI)	Contractor to make all damaged items as was before construction started	

	None	
	Repair yard barn damage, 4" drainage line smashed, level, seed and straw damaged area	
Information given to Leon Key	Continue to add chemicals, monitor and add additional chemicals at Anderson Road per Leon Key	
	None at this time	14-154
	None at this time	
	None	
	7899 Owens Drive - bad tap and full of roots (tap needs replaced)	15-51
	4722 Dale Drive - protruding tap thru main to other side	15-154
	None	15-51
	Tap repair for 8322 N Larch	11-248
	Repair yard & fence after yard settles	
	Level off, seed and straw damage area	
	Mr. Wood doesn't want anything done	
	Repair yard as needed	
	Contractor needs to rework fence	
	Level off, seed and straw repair area	

	7244 & 7266 taps broken and into main line need emergency repaired	13-63
	Overflow stopped @3:40 PM by SWS vac truck (6900 gal +/- overflow)	13-181
	Owner to make needed lateral repairs	
	Level, seed & straw area damaged by sewer repairs.	
	Homeowner to have contractor make needed lateral repairs	14-154
	Level yard, seed and straw then re-work fence	
	None	
	Level off yard, seed and straw	
	Preventative Maintenance list for grease	11-176
	Owner to clean up overflow and to (clean lateral and or repair).	
	Place on preventative maintenance list per Leon	03-87
	Owner to make the needed lateral repair	
	Reseed, straw area after rock is removed in the cooler part of summer	
	None	
	None	

	Televise/follow up	09-15
	Televise/follow up	09-15
	None	
Informed Indiana American	None	
	Contractor needs to fill hole in, level, then seed and straw said area.	
	None	
	Repair lateral in our easement and into the manhole	
Sent warranty letter to BBI (contractor) to determine problem		
	Make all needed yard repairs	
	Rework area of exit where tracks made gravel in the yard and over seed.	
	None	9-39
	None	02-101
	None	
	Design and construction to correct	
	Pot hole to verify condition of main line sewer	11-202
	Continue to monitor Odallogger and add chemicals as needed.	

	Finish repair tomorrow and then come back in about 4 weeks to finish yard area	
	Continue to monitor odallogger and add chemicals	
	None at this time	
	Continue to monitor odallogger	
	2 repairs needed	13-235
	Repair main line areas that are damaged	15-212
	Level off and re-seed	
	Re-work fence and yard	
	None at this time.	
	None at this time	
	Level area, seed, and straw	
	Continue to monitor and add chemicals as needed.	
	Looks like some seed was on the ground, but the contractor said that he would re-seed	
	Continue to monitor odallogger and add chemicals as needed.	
	None	
	Refill with dirt, level off, seed and straw	

	None at this time	
	Re-seed area	
	Telephone company is replacing the phone drop and the contractor will fill in sink hole, seed and straw next week	
	Contractor to verify (no leaks), then fill in and re-seed	
	Homeowner to televise lateral & make needed repairs	15-133
	Set manhole at the end of the line and repair/replace 40' main line	15-210
	Repair said area, review tapes for location of tree	
	Fill in, seed, and straw area as needed.	
	Refill sink hole and seed area	
	Monitor odors, add chemicals as needed (Leon is checking into the use of other chemicals)	
	Investigate remedies for these other potential odors.	
	(By Warrick County Highway Department)	
	N/A	
	None	
	Warrick County Health Dept. to come to site 10/10/07 to do a follow up.	
	Warrick County Health Dept. to come to site 10/10/07 to do a follow up.	

	Warrick County Health Dept. to come to site 10/10/07 to do a follow up.	
	Remove tree and make the repairs under the tree	
	Warrick County Health Dept. to come to site 10/10/07 to do a follow up.	
	None	
	Re-seed as needed	
	Contractor needs to verify if they might have covered or smashed another pipe	
	Contractor to do yard repair	
	None at this time	
	Contractor needs to over seed area that didn't grow	
	Rework said area by contractor when yard dries out	
	Contractor needs to fill in & reseed when it dries up.	
	Contractor needs to fill in and reseed, when it dries up.	
	None at this time, until our redirect project is completed	
Leon review	After personnel committee & Leon review	
	Fill in sink hole (due to heavy rain) and reseed	
	Fill in area where rain has caused to sink, then reseed	
	Repair broken lateral at R/W line	06-58
	Lateral replacement by homeowner	15-134

	Homeowner to call City Street Dept. to have them verify if it is in service or blocked	
	None at this time	20-04
	Fill in repair area and then seed as needed	
	Contractor needs to fill in the said area and reseed	
	Called contractor to repair lateral and tap in NSD easement area	
	Repair area, level off, and seed	
	Indiana American Water will repair and reset meter pit	
	Continue to monitor and adjust chemicals as needed	
	Contractor to make needed repairs	
	None	
	None at this time (continue to monitor)	
	None	
	None at this time	
	Televise line section Monday 11/26/07 to confirm the need of any further work.	15-140
	Televise line section Monday 11/26/07 to determine the need for any further action	12-24
	None at this time	14-161
	Next spring (when the yards dry) fill in level off and seed area	

	Continue to watch our oda loggers and add more chemicals as needed	
	Repair damaged pipe	
	None at this time	
	Install new lateral in our easement and the homeowner to repair the lateral not in our easement	
	None at this time	
	Replace driveway (weather permitting). Excess dirt homeowner to take care of (per his right of entry release) find it attached	
	None at this time	21-46
		15-114
	Will Televis tomorrow 12/19/07	09-114
	Televis main line tomorrow	10-101
	Add to maintenance list for now	09-36B
	Protruding tap needs repaired	11-251
	Contractor to fill in, level off and reseed as soon as the yard is dry.	
	N/A	
	After yard dries out haul in dirt, level, seed and straw area.	
	None at this time	
	NSD is having a private contractor install cleanouts and manholes where we need them	

Referred to Cynthia	None at this time	
	Televise line as soon as possible to determine if we have any problems or defects.	05-22
	Tap repair/lateral also needs replaced.	14-280
	Follow up with maintenance jet & video	
	Haul in dirt, level off, seed and straw said area	
Called Crystal told her it was a street dept. issue	None	
	None	
	Televise as soon as weather will let us - due to surcharging due to heavy rains	11-237
	Televise follow up	09-120
	Continue to monitor with our oda logger	
	Continue to monitor with our odallogger	
	None	
	Televise our main line for a follow up	21-60
	Repair protruding tap at 7355 Oaklawn	15-124

	Repair protruding tap at 7355 Oaklawn	15-124
	Repair yard and any damage when the yard dries out.	
Also TV done 3/3/308	2 point repairs needed	15-39
	Repair 15 feet of 8" sewer main and repair 6 feet of 4" lateral	
	CEI doing study on flows and possible projects	
	Rework area as the weather permits	
	None at this time	
	None at this time	15-37
Also informed Owner backflow prevention may be needed	Repair offset joint and remove the roots.	15-177
	Rework, seed and straw when yard dries out.	
	Repair wash out, grade, seed, straw, and clean up area where mud washed.	
	None by N.S.D.	15-37
	Make the needed repairs as soon as the yard dries out	
	None at this time (private problem)	
	Fill in sink hole area, level off, seed, and straw	
	Repair 2 offsets (making it accessible)	11-266

	None at this time	15-187
	Grade, level & seed when the yard becomes dry enough	
	Project to update bids on 4/9/08	
Information given to Leon Key	After information obtained is reviewed, we might go back and re-work area again	
Information gave to Leon Key	After the information obtained is reviewed, we might go back and rework area again	
	Fence off hole until contractor can fill in and finish grade work	
	None at this time	
	Move equipment and repair yard weather permitting	
	Reset fence, level, seed and straw damaged area	
	Rework the repair area	
	None	
	Rework area as needed	
	Place rip rap in wash out area as soon as weather allows us to haul materials back to ditch.	
	Rework area	
	Rework repair area as it dries out	
	None	
	Televisе lines for follow up	10-151
	Rework the area again as needed, per homeowner	

	As weather permits (rework area as needed)	
	None at this time	
	After county repairs their pipe, we need to make a lateral repair over the storm sewer line	
	Blue Lake to update project bid 4/9/08	
Repair air/vacuum valve	Continue P.M. work on all valves & force mains	
	Rework and redo the yard area	
	Televise as soon as possible to verify (due to the sink hole wouldn't take any dye).	
	Rework yard and damaged area	
	Rework damaged area as soon as possible	
	Televise for need of repair (if any)	09-49
Sent warranty letter to contractor	Contractor to rework construction area as needed	
	None	
	None	
Gave information to Shawn Mundy	CEI compiling information from flow study for any need of a project	
	Per Leon Newburgh Sewer Department to take care of filling in hole due to time limit on MLS Division B	
	None	
	Repair & replace the damaged lateral in our street right of way	
	Level off area, seed, and straw as needed	

	None	
	Rework area of repair on sewer main	
	None	
No sewer line in back yard.	None	
	Follow up televisc to verify line condition	03-04A
	None	
	Contractor to fill in, seed and straw area as needed	
Gave to Leon to forward information to contractor	Fill sink holes, seed & straw	
	Taking bids on to make needed repairs	
	None	
Information given to CEI	Commonwealth Engineering to have contractor reinstate sewer service line to new sewer main.	
	Make needed repairs as soon as possible	
	Rework area as needed.	
Made needed repairs	None	
	None	
	Rework said area back to state it was before construction	
	Emergency main line sewer repair	11-162
Gave information to Leon Key	Leon to talk with Cynthia	
	None at this time	
	Move flowers then we need to make a sewer line repair	
	Contractor will fill in area, seed, & straw as needed	

Gave to Cynthia	By Town (Newburgh)	
Gave to Leon for Cynthia	Cynthia & Leon to review	
	Make needed repairs as soon as possible	
	Dig & repair ASAP (bad joint in main line & a bad lateral)	
	None at this time	
	Contractor for homeowners to make repairs that they damaged while working for them.	
	None at this time	
	None at this time.	
		20-97
Compile information and give to Leon Key	Leon Key to determine	
	Contractor to fill in area with rock again	
	Rework area as needed	
	Newburgh Sewer Dept is raising the manhole to grade today.	
	Contractor needs to fill in area that exposed owners sprinkler line, seed, & straw	
Will order a carbon filter	After talking with Leon, we will order and install a carbon filter in the ARV pit by said address.	
	Contractor to fill in said area, seed and straw	
	None at this time	12-24
Backflow valve not working	Homeowner needs to have plumber repair backflow valve (which wasn't working). All of our sewer main lines were flowing fine.	
	Information given to Leon Key to review, to determine if we will do anything with said area	
	None at this time	

	Periodic cleaning due to low flow and dead end line	11-274
Added chemicals for odors	None at this time	
	Give follow up televise report to Leon for review and comments	09-125
	None	
	Monitor area as needed	
	None	
	Fill in, seed & straw would take care of issue that was from MLS project	
	None	
	None	
	Televise said sewer lines to determine if we have any problems and possible add to maintenance list	13-92
	None at this time	
NSD replaced with new		
	None	
	Fill in area that is low due to MLS project	
	Information given to Leon for review for comments on a follow up	
	The contractor (Stemaly) needs to go back and redo some of the area	
	Repair lateral in easement area	
	None at this time	
	None at this time	

	None at this time	
Gave information to Leon Key	Gave to Leon Key for review (we have no equipment that will work in said sewer line)	
	Monitor oda logger and main sewer line monthly (gave information to Leon Key for review)	05-42
	None	
	None	
	Rework yard, as needed, due to sewer repair	
	None	
Contacted Street Dept. (John Heck)	None by the Sewer Department	
	None	
	None	
Temporary reconnection	1. Additional repairs, 2. Leon Key to fill out overflow report, 3. Give to Wayne for emergency repairs	
Reset manhole cover	Need to put waterproof seal between manhole casting & manhole	
	None at this time	
	As directed by Leon Key (repairs etc)	
Return findings to Leon Key	None at this time (unless Leon determines otherwise)	
	Meet homeowner and then reinstall sewer main	
	Contractor needs to haul in dirt, then seed & straw	
	Weather permitting contractor will re-seed.	

		03-07
Gave TV report to Leon Key for review	After televise review to determine if any repairs are needed (results show 3" +/- belly)	10-106
	None	
	None at this time	
	None at this time (Vectren)	
	None at this time	
	Need to rework again and seed	
	None at this time	
	None at this time	09-125
	Contractor needs to reseed & straw repair area.	
	Fill in area, reseed & straw	
	Follow up T.V. to verify all repairs done and are fine	03-87
	Televise for follow up	09-60
	None at this time	
	None at this time	09-36A
	Line placed on preventative maintenance jet list	05-21
	Monitor area	
Added deodorant	Monitor wet well with oda logger	
	Contractor to add dirt, seed & straw to sewer repair area in yard.	

	Informed Cynthia of findings	
		11-212
	Homeowner is satisfied with seeding yard in spring - put on list of items to complete. Commonwealth to look at erosion problems.	
Referred to Jim Ray with Commonwealth		
		11-114
	Point repairs or line replacement	14-257
		11-210
		12A-09
	Point repair to replace tap	11-103
	Per CSO Supervisor -- possible camera	

10-108	10-107	10-108					02/27/2007
15-187	15-188	15-187					02/28/2007
							02/28/2007
10-65	10-66	10-65					03/07/2007
11-71	11-72	11-71					03/09/2007
C.O.							
14-205	14-205	14-206					03/16/2007

15-170	15-214	15-170					03/19/2007
20-72	20-54	20-72					03/21/2007
							03/27/2007

22-15							
02-14	02-05	02-14					03/28/2007
11-263	11-261	11-263		03/29/2007	03/29/2007		03/29/2007
02-95	02-84	02-95					04/03/2007

13-64	13-63	13-64					07/09/2007
13-182	13-181	13-182		07/10/2007	07/10/2007	07/10/2007	07/09/2007
14-153	14-154	14-153					07/05/2007
11-175	11-175	11-176					07/16/2007
03-88	03-87	03-88					06/12/2007

09-14							
09-14							
	21-97	EOR					07/30/2007
9-38	9-39	9-38					08/03/2007
02-102	02-101	02-102					08/07/2007
	14-153	14-154					08/06/2007
11-192	11-202	11-192					08/13/2007

20-05	20-04	20-05					10/30/2007
				11/07/2007	11/07/2007	11/07/2007	
15-143							
C.O.							
14-162	14-161	14-162					11/27/2007

05-21							
14-281	14-280	14-281					01/28/2008
	15-172	15-174					01/28/2008
11-233							
09-121&122							
21-59	21-60	21-59					02/25/2008
15-121	15-124	15-122					02/26/2008

15-121	15-124	15-122					02/26/2008
15-220	15-39	15-220					02/29/2008
			02/29/2008				
15-36	15-37	15-36					03/04/2008
15-176	15-177	15-176					03/04/2008
15-36	15-37	15-36					03/04/2008
11-267	11-266	11-267					03/13/2008

03-04A	03-07	03-06					09/03/2008
10-161	10-106	10-161					09/03/2008
	01-31	01-35					09/05/2008
09-136	09-136	09-125					09/19/2008
03-88	03-87	03-88		10/01/2008	10/02/2008		09/29/2008
09-39							
09-36B							
05-22							

11-213							
					11/18/2008		
Cleanout							
			12/01/2008				
13-241	14-257	13-241					12/01/2008
11-211	11-210	11-211					12/09/2008
12A-10	12A-09	12A-10					12/09/2008
11-32	11-103	11-32					12/16/2008

	P. Rohrscheib
Cathy Madden	
	P. Rohrscheib
Wayne	
Koester call center (faxed & given to Wayne)	
LuAnn Campagna	
Jarrod/on call	W. Bradley
Wayne	
Shawn Mundy	P. Rohrscheib
Shawn Mundy	
Wayne Bradley	W. Bradley
Sewer Department Lab (Bill Kramer)	

Cathy Madden	P. Rohrscheib
Wayne Bradley	M. Burch
Wayne Bradley	
LuAnn	
LuAnn	
Cathy Madden	
Wayne Bradley	
Wayne Bradley	
Katrina	
Rodney Larkins	
Cathy Madden	
Wayne Bradley	
Wayne Bradley	
Shawn	
LuAnn	
Joe Potts	R. Powell

LuAnn	
Mike Morris	
Cathy Madden	
Cathy Madden	P. Rohrscheib
LuAnn	
Cathy Madden	
Shawn Mundy	
Cynthia Burger/LuAnn	
Katrina Costeur	
Wayne	
Cathy Madden	
LuAnn	
LuAnn	
Wayne	
LuAnn	
Wayne	P. Rohrscheib
LuAnn	

LuAnn	
Cathy Madden	P. Rohrscheib
LuAnn	
Katrina	
Wayne	M. Morris
LuAnn	
Cathy Madden	
Katrina	
Cathy Madden	
Mike Burch	
LuAnn Campagna	
Cathy Madden	
Wayne Bradley	W. Bradley
LuAnn	
LuAnn	
Leon Key	M. Morris

LuAnn	
LuAnn	
Cathy Madden	
Deanna/LuAnn	
Wayne Bradley	
Wayne	
Cathy Madden	
Cathy Madden	
Wayne Bradley	W. Bradley
Wayne Bradley	
Rodney Larkin	
Cathy Madden	
Cathy Madden	
LuAnn	
Wayne	
Joe Potts	

LuAnn	
Wayne	
LuAnn	
Sewer Office	
Shawn Mundy	
Cathy Madden	
Paul Rohrscheib	W. Bradley
LuAnn Campagna	
Cathy	
Koester Call Center	
Katrina Costeur	
Cynthia Burger/sm	
Cynthia Burger/sm	
Katrina Costeur	
Shawn Mundy	
Cathy Madden	W. Bradley
Cynthia Burger/sm	

Cathy Madden	
Bill Kavanaugh/Cynthia Burger	
Cathy Madden	
Cathy Madden	
Cathy Madden	
Shawn Mundy	
Shawn Mundy	
Leon Key	
Cathy Madden	
Cathy Madden	
LuAnn Campagna	
LuAnn	
Cathy Madden	
LuAnn Campagna	
LuAnn	P. Rohrscheib
Jim Ray - CEI	
Cathy Madden	
Cathy Madden	

LuAnn Campagna	M. Morris
LuAnn Campagna	
LuAnn Campagna	
LuAnn Campagna	B. Bodkin
LuAnn Campagna/Cynthia Burger	
Cathy Madden	
Koester Call Center	
Cathy Madden	
Police, Cynthia, and Leon	
Shawn Mundy	
Shawn Mundy	R. Powell
LuAnn Campagna	
Cynthia Burger/LuAnn Campagna	
Wayne Bradley	
LuAnn Campagna	
LuAnn Campagna	
LuAnn Campagna	
Cynthia Burger/LuAnn Campagna	
LuAnn Campagna	

Cathy Madden	
Scott Heck	
Mike Burch	
Shawn Munday	
LuAnn Campagna	
Cathy Madden	
Bryan Bodkin	
Bryan Bodkin	W. Bradley
Cathy Madden	
Cathy Madden	P. Rohrscheib
Cathy Madden	
LuAnn Campagna	
LuAnn Campagna	
Cathy Madden	
LuAnn Campagna	
Cathy Madden	

Russell Powell	
LuAnn Campagna	R. Powell
Joe Potts	P. Rohrscheib
LuAnn Campagna	
LuAnn Campagna	
Wayne Bradley	
LuAnn Campagna	
LuAnn Campagna	
Shawn/LuAnn	
Wayne Bradley	W. Bradley
Jarrod Carter	
Wayne	W. Bradley
LuAnn Campagna	
Cathy Madden	
LuAnn Campagna	
LuAnn Campagna	

Cathy Madden	
LuAnn Campagna	
Cathy Madden	
Cathy Madden	
LuAnn Campagna	
Shawn Mundy/LuAnn Campagna	
Cathy Madden	P. Rohrscheib
Cathy Madden	
LuAnn Campagna	
Cathy Madden	
Rodney Larkins	W. Bradley
Cathy Madden	
Rodney Larkins/Cathy Madden	
Cathy Madden	J. Strong
Charlene Hopper	W. Bradley
Wayne Bradley	

LuAnn Campagna	
Frank Hijuelos	P. Rohrscheib
LuAnn Campagna	P. Rohrscheib
Shawn Mundy	
Cathy Madden	
Cathy Madden	
Mike Burch	
Sewer Office	
Sewer Office	
Koester Call Center	
Sabrina	
Sabrina Dorsey	
Cathy Madden	

Sabrina Dorsey	
Cathy Madden	
Cathy Madden	
Sabrina Dorsey	
Scott Heck	
Cathy Madden	B. Bodkin
Sabrina Dorsey	
Sabrina Dorsey	
Cathy Madden	
Shawn Mundy	
Leon Key	
Rodney Larkins	W. Bradley
Rodney Larkins	W. Bradley
Rodney Larkins	W. Bradley
Sabrina Dorsey	B. Bodkin
Cathy Madden	B. Bodkin

Cathy Madden	B. Bodkin
Sabrina Dorsey	
Cathy Madden	B. Bodkin
Cathy Madden	
Cathy Madden	
Wayne Bradley	
Sabrina Dorsey	
Wayne Bradley	
Sabrina Dorsey	
Shawn Mundy	
Cathy Madden	
Mike Burch	
Cathy Madden	
Sabrina Dorsey	
Cathy Madden	
Sabrina Dorsey	
Cathy Madden	W. Bradley
Cathy Madden	W. Bradley

Cathy Madden	
Rodney Larkins	
Sabrina Dorsey	
Cathy Madden	
Cathy Madden	
Shawn Mundy	
Leon Key	
Sabrina Dorsey/Cynthia Burger	
Cathy Madden	
Sabrina Dorsey	
Sabrina Dorsey	P. Rohrscheib
Leon Key (via) e-mail	W. Bradley
Crystal Pierce	
C. Pierce/C. Burger	
Call Service/Paul Rohrscheib	
Bill Kramer	
Crystal Pierce	
Wayne Bradley	

Russell Powell	
Wayne Bradley	
Cathy Madden	
Cathy Madden	P. Rohrscheib
Crystal Pierce	
Cathy Madden	
Wayne Bradley	
Rodney Larkins	
Crystal Pierce	
Wayne Bradley	R. Powell
Mike Morris via Warrick County Sheriff	
Jim Pease	
Rodney Larkins	
Wayne Bradley	
Crystal Pierce	
Rodney Larkins	
Cathy Madden	P. Rohrscheib

Crystal Pierce	
Rodney Larkins via Cynthia	
Crystal Pierce	P. Rohrscheib
Crystal Pierce	
Cathy Madden	
Crystal Pierce	
Leon Key (referred to Russell Powell)	
Crystal Pierce	
Wayne Bradley	
Rodney Larkins	R. Powell
Crystal Pierce	
Heath Dill	
Cynthia Burger/L. Ley	
Wayne Bradley	
Donnie Cline	R. Powell
Wayne Bradley	

Wayne Bradley	
Cathy Madden	
Cathy Madden	D. Cline
Rodney Larkins	
Bryan Bodkin	W. Bradley
Cathy Madden	
Rodney Larkins	
Bryan Bodkin	M. Morris
Crystal Pierce	S. Heck
Cystal Pierce	
Cathy Madden	
Rodney Larkins	
Crystal Pierce	
Wayne Bradley	
Wayne Bradley	
Crystal Pierce	W. Bradley

Mike Morris	
Koester Call Center	
Koester Call Center	
Chris Wischer per David Hynes email to Leon Key	
Chris Wischer per David Hynes email to Leon Key	
Russell Powell	
Cathy Madden	
Cathy Madden	
Cathy Madden	
Wayne Bradley	
Paul Rohrscheib	
Cathy Madden	
Shawn Mundy	
Cathy Madden	

Cathy Madden	
Rodney Larkins	
Cindy Staples	
Mike Morris	
Cathy Madden	W. Bradley
Wayne Bradley	
Wayne Bradley	B. Bodkin
Wayne Bradley	
Cathy Madden	
Crystal (called Wayne)	
Cindy	
Cathy Madden	
Crystal	
Shawn Mundy	
Wayne Bradley	
Cindy S.	
Crystal	R. Young
Cathy Madden	

Crystal	
Cathy Madden	
Crystal	
Cindy Staples	
Cathy Madden	P. Rohrscheib
Cathy Madden	
Crystal	
Crystal	
Crystal	
Cathy Madden	
Wayne Bradley	
Cathy Madden	
Cathy Madden	
Wayne Bradley	
Cathy Madden	
Crystal	
Cathy Madden	R. Young
Crystal	
Koester Call Center to Wayne	
Koester call center to Wayne	
Cathy Madden	

Crystal	
Crystal	
Crystal	
Leon Key	L. Underhill
Crystal	
Crystal	
Crystal	
Mike Burch/Cathy Madden	
Cathy Madden	K. Underhill
Leon Key	
Koester call center	
Cathy Madden	
Cathy Madden	D. Cline
Crystal	
Mike Burch	
Crystal	
Crystal	W. Bradley
Donnie Cline	W. Bradley
Crystal	
Koester Call Center	

Cathy Madden	
	T. Miley
Koester Call Center	
Crystal	
Scott Heck	
Crystal	
Crystal	
Shawn Mundy	
Koester Call Center	
William Kramer	
Crystal	
Crystal	
Cathy Madden	
Cindy	
Crystal	
Cathy Madden	
Wayne Bradley	W. Bradley
Mike Burch	
Scott Heck	

Cindy Staples	
Cynthia Burger	K Underhill
Cathy Madden	
Russell Powell	
Wayne Bradley	B. Reising
Crystal	
Rodney Larkins	
Crystal	
Cindy Staples	
Crystal	
Scott Heck	
Scott Heck	
Crystal	
Koester Call Center	
Leon Key	J. Molina
Crystal	
Heath Dill	
Crystal	

Charlene Hopper	
Wayne Bradley	T. Miley
Cindy	
Wayne Bradley	
Bryan Bodkin	
Shawn Mundy	
Shawn Mundy	
Bryan Bodkin	W. Bradley
Roger Johnson - American Water	
Cathy Madden	
Cathy Madden	W. Bradley
Call Center to On-Call #1	
Cathy Madden	
Jose Molina	
Call Center	
Cathy Madden	
Cynthia Burger/Crystal	J. Molina
Wayne Bradley	

Cynthia Burger	
Call Center	
Donnie Cline	
Shawn Mundy	
Crystal	
Cythina Burger	
Russell Powell	D. Cline
Rodney Larkins	
Rodney Larkins	
Crystal	T. Miley
Shawn Mundy	
Cathy Madden	
Russell Powell	S. Sanders
Cindy Staples	J. Molina
Russell Powell	R. Powell
Cathy Madden	
Bryan Bodkin	
Leroy Goldsberry	
Cathy Madden	